

# MSDE Setup fails...

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*Source:*

<http://www.tech-archive.net/Archive/SOL-Server/microsoft.public.sqlserver.msde/2006-02/msg00012.html>

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I don't think I've ever worked so long and tried so many suggestions, recommendations and followed KB article processes in my life with so little success -- in fact, none -- and so intransigent a set of symptoms. I hope that there is someone here that will be able to help me.

To set the hardware scene: I have a 3 year old Sony Vaio with P4 HT 3.2 ghz, 1GB ram, 560 GB of hard drive and a new ATI video card. It has had lots of software installed and removed over the last couple of years. My wife has an almost identical eMachine that is 9 months old and is still in the exact state that it was when it came out of the box. Both run XP Pro sp2.

The problem: I purchased a copy of Pinnacle Studio Plus vers 10 video editing software. With it I got also their media manager which uses MSDE. I have not been able to successfully install that software. It gets to the exact same spot (says that it is 5 sec from finishing the MSDE setup) and then quits with an error every time. I've tried manually installing MSDE and the symptoms and results are exactly the same -- each and every time. I've verified that File & print sharing are installed and enabled. I've verified that my policy is to install unsigned drivers. I've cleaned out the registry of failed attempt entries. I've removed all of the file directories. I've run the MDAC repair that I found in another post here. I've got the setup logs and the error logs, including the verbose log from my manual attempt but it has not helped me.

Nothing has made one single iota of a difference. Kinda like trying to teach a pig to tell time -- won't work, just irritates the pig and frustrates you.

Now, here's the kicker: I tried the install on my wife's machine and it went perfectly. Installed without a hitch.

The logs (setup & error) are similar, but as you might guess, differ in a couple of key respects. I have put the successful setup log and error log into a spreadsheet along with the unsuccessful setup log and error log. I've matched the common entries from both on the same row and hi-lighted the differences.

If there is someone here that can help me I can provide this file, or anything else related that you might need, via e-mail.

Can someone give me a hand with this?

Frustrated in Seattle

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