

# Re: Powerful server takes more than 30 minutes to run DTS package

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*Source:*

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.dts/2007-10/msg00039.html>

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- *From:* [jhofmeyr@xxxxxxxxxxxxxxxx](mailto:jhofmeyr@xxxxxxxxxxxxxxxx)
  - *Date:* Thu, 04 Oct 2007 15:22:41 -0000
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On Oct 4, 8:54 am, Devious Devil  
<DeviousDe...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi,

Problem Context:

I have a group of related DTS packages each one produces a single CSV file. I have another DTS package which calls each of the related group one after another to generate all the files in one go. The DTS packages are run via a stored procedure that calls xp\_cmdshell that runs DTSRun.exe. The SP is called from a .NET 2.0 WinForms application. The proxy account has been set and is used to run the DTS packages. A windows account for the proxy is used and has access to the destination directory for the files.

For most of our clients it works fine however for 1 of our clients it times out. The timeout limit in .NET code for the export is 30 minutes.

Now for the strange bit, on our development server using a copy of the clients database the export takes between 5 and 6 minutes (well within the 30 minute limit); our server is a 2 CPU, 2 GB RAM, Win 2003 SP1, SQL Server 2000 SP4 machine. The clients server is a 4 CPU, 4GB RAM, Win 2003 SP2, SQL Server 2000 SP4.

There doesn't seem to be anything running on the server that would impact the SQL Server in any significant way, certainly nothing that would cause their server to run at least 5 times slower than ours. In fact our server in theory is under more pressure as developers from other projects also use it.

Anybody with any ideas that we could check or things we could try would be much appreciated.

Regards,  
Peter

Hi Peter,

Re: Powerful server takes more than 30 minutes to run DTS package

Have you tried running SQL Profiler and Perfmon to see what it is actually doing? It seems unlikely that it would be hitting any resource constraints, more likely there is a permissions issue somewhere in the chain of events.

Good Luck!

J

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