

## Re: DTS and the Internet

**Source:** <http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.dts/2004-08/0651.html>

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**From:** dan (*dea\_at\_deamon.com*)

**Date:** 08/24/04

Date: Tue, 24 Aug 2004 22:50:50 +0100

Thanks again Darren, I appreciate your expertize and effort.  
It's good to know it is not a login problem, so I can concentrate on the network part of the problem.

I know for sure the IP address is OK as I am using it daily for FTP and Terminal Services from the same computer.

Regarding your other hints, I am going to continue my tests tomorrow.

Perhaps I will have to look if there is not a Win2003 setting that creates the problem.

Kind regards,  
Dan

"Darren Green" <darren.green@reply-to-newsgroup-sqldts.com> wrote in message news:5+tJDnIoQ6KBFwLL@sqldts.com...  
> *In message <ug3AFahiEHA.1344@TK2MSFTNGP11.phx.gbl>, dan <dea@deamon.com> writes*  
> *writes*  
> *>Thanks again Darren.*  
> *>> If you are that new to DTS then use the Import Export Wizard to create*  
> *>> your DTS packages for you.*  
> *>I did. I get the same message: "Server does not exist or access denied".*  
I  
> *>re-examined the remote server settings. The login I am using is System*  
and  
> *>Server Administrator and has all the permissions. What else could be*  
wrong?  
> >  
>  
> *This is going to be the same issue as you had when registering the*  
> *server as suggested in the other branch of this thread, so fix one and*  
> *the other should fall into place.*  
>  
> *That message says to me that you cannot find the server. If using a name*  
> *then it can mean the name resolution is not available. for example. If*  
> *using an IP address then are you using the correct IP/ Are you using the*  
> *publicly exposed IP of the server, for example there could be a routing*

- > device in between that uses NAT for example. Firewalls can also block
- > the connection, both at a host and also at the port. By default SQL
- > server users TCP port 1433. Get confirmation of what port the remote SQL
- > Server is using.
- >
- > Whilst the error says it may be "access denied", it doesn't really mean
- > a login failure. if it is one that then you will get an error message
- > back fairly quickly as opposed to teh 20–30s it takes for the current
- > message. The login failure error will also say something like "Login
- > failed for user xxxx...."
- >
- >
- > Start with the IP address of the remote server and a known username (and
- > password) for a SQL Server login, such as sa.
- >
- > Can you get a connection to work?
- >
- > Things to try–
- > Check that TCP/IP is your default network library, open the (SQL
- > Programs group) Client Network Utility on your box, and set the Network
- > Library order.
- >
- > Starting talking to the network boys and find out if you have a firewall
- > locally, and if so are you allowed o make outbound connections on TCP
- > port 1433. Also check for a similar setup at the remote end.
- >
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- > --
- > Darren Green (SQL Server MVP)
- > DTS – <http://www.sqldts.com>
- >
- > PASS – the definitive, global community for SQL Server professionals
- > <http://www.sqlpass.org>
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