

Problems connecting to SQL Server

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Good afternoon!

I am a complete newbie when it comes to SQL, so please be gentle!

We have a mission-critical application that runs on a WINNT 4 SP6a/SQL 7 SP4 PDC (This was setup several years ago – way before my time). There are three clients that use this application – but they use it a ton!!!! One of the clients suffered from a hard drive crash.

Anyway, I replaced the hard drive and loaded WIN2000 Pro SP4 with all patches. I am trying to install the ODBC driver but do not know the SA password (a whole other issue). Not sure that we know the SYSADM password either (not sure if this is a SQL account or a Maximo account – I think that later). So, I can not connect from this machine to the SQL Server.

I have seen in the documentation for Maximo that I need to install the SQL Client software. I assume that this is on the SQL Server CD (another problem is that I have the SQL 7.0 Installation Media but do not have the Product Key....it just keeps getting better!). I do not see that the SQL Client software was installed on the other two stations (one WIN2000 and one WINXP). Is this necessary (I told you that I am a complete newbie!)? Does installing the SQL Client software help in establishing a connection from client to server?

Also, I want to make sure that in my attempts to resolve this connection issue that I do not break the connection for the other two. That would be really bad!

Maximo (read: MRO Software) has been very helpful but, rightly so, states that this part of the problem is a SQL issue and not a Maximo issue.

Can anyone offer any advice? I would be most grateful. I find myself in a rather difficult situation and the affected user is starting to loose his patience. As are the other two (because he needs to sit on their computers to use Maximo).

—

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