

Re: Remote Tools & Assistance – Remote Control Agent Not Found

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.tools/2005-12/msg00029.html>

- *From:* ckilkenny@xxxxxxxxxx
 - *Date:* 8 Dec 2005 10:08:06 -0800
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I created a test group for the group policy changes and firewall settings as stated in the article above. When I try to do remote assistance I know get an error saying "There is a problem with the invitation and it cannot be opened. To use Remote Assistance, the sender of this invitation will have to send you a new invitation." This goes in a loop and never works

• *Follow-Ups:*

- ◆ **[Re: Remote Tools & Assistance – Remote Control Agent Not Found](#)**
◇ *From:* Marin Marinov
- ◆ **[Re: Remote Tools & Assistance – Remote Control Agent Not Found](#)**
◇ *From:* ckilkenny

• *References:*

- ◆ **[Remote Tools & Assistance – Remote Control Agent Not Found](#)**
◇ *From:* ckilkenny
- ◆ **[Re: Remote Tools & Assistance – Remote Control Agent Not Found](#)**
◇ *From:* ckilkenny
- ◆ **[Re: Remote Tools & Assistance – Remote Control Agent Not Found](#)**
◇ *From:* Marin Marinov

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