

Re: Remote control tools on XP / 2003 clients

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- *From:* "Sean Chitwood [MSFT]" <seanchit@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 30 Mar 2005 11:41:42 -0800
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Bruno--

No, SMS cannot change remote desktops behavior when dealing with the situation of a logged on user. However we can integrate with Remote Assistance and allow you much of the same functionality of Remote tools.

The reason it is "not advised" to install remote tools on top of remote desktop is primarily for security reasons, while Remote Tools is secure, Remote Desktop is more secure and it is always beneficial to reduce the attack surface area on a computer, so having two ports open that perform essentially the same service would increase the systems vulnerability with little to no benefit.

--Sean

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"Bruno" <[Bruno@xxxxxxxxxxxxxxxxxxxxxxxx](mailto: Bruno@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message news:E77B3BB5-0D07-4824-848D-C4611DFAF5FE@xxxxxxxxxxxxxxxx

> Good morning,

>

> In the remote control agent deployment, you can choose the option
> 'do not install Remote control components for advanced clients running
> xp...'

>

> At first i thought that the sms client would integrate with the mstsc
> remote
> control to allow to take control of a remote session. However, it seems
> that

> there is no integration, as the tool works as by default (current user is
> logged out on connection of another user). Is this behaviour 'normal' or
> is

> there something to change on the client to allow this with SMS ?

> [I remember rumours about XP SP2 saying that this possibility would be
> part

> of the SP, but as you noted, it was not part of it.]

>

> Does one know why it is 'NOT advised' to install the remote control tools

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> on
> top of Remote desktop ? Are there any problems ? I would like to keep the
> feature without having to resort to the Remote Help system.
>
> Thanks in advance
>
> bruno
>

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 - Next by Date: **Wake on LAN (WOL)**
 - Previous by thr