

Re: User based assignments not working when logged on via Remote Desktop (bug ?)

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.swdist/2004-11/0224.html>

From: Shehzad Khoja [MSFT] (srkhoja_at_online.microsoft.com)

Date: 11/25/04

Date: Thu, 25 Nov 2004 12:57:27 -0800

Yes, SMS user SENS service to detect network change, user logged on or logged on events. If this service is not running then SMS will not get those notifications.

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"xs4all" <Flores@wissen.eken.nl> wrote in message
news:41a5d16b\$0\$34762\$e4fe514c@news.xs4all.nl...
> Yes... TS is not in anyway involved...
> I checked if the SENS service is running and it is... (I guess I would be
> having more trouble if it wasn't ?)
>
> So enabled debuglogging and this is the result:
> <![LOG[Requesting User policy assignments for
> 'S-1-5-21-99487913-3505896268-722186236-8829']LOG]!><time="12:47:43.782+-60"
> date="11-25-2004" component="PolicyAgent_RequestAssignments" context=""
> type="1" thread="3356" file="requestassignmentstask.cpp:1360">
> <![LOG[Requesting policy from authority
> 'SMS:S01']LOG]!><time="12:47:43.891+-60" date="11-25-2004"
> component="PolicyAgent_RequestAssignments" context="" type="1"
> thread="3356" file="requestassignmentstask.cpp:1416">
> <![LOG[WTSQueryUserToken[2](SessionID=0) failed with
> GLE=1723]LOG]!><time="12:47:43.907+-60" date="11-25-2004"
> component="PolicyAgent_RequestAssignments" context="" type="1"
> thread="3356" file="usertoken.cpp:1076">
> <![LOG[WTSQueryUserToken[2](SessionID=0) failed with
> GLE=1723]LOG]!><time="12:47:44.406+-60" date="11-25-2004"
> component="PolicyAgent_RequestAssignments" context="" type="1"
> thread="3356" file="usertoken.cpp:1076">
> <![LOG[WTSQueryUserToken[2](SessionID=0) failed with
> GLE=1723]LOG]!><time="12:47:44.904+-60" date="11-25-2004"
> component="PolicyAgent_RequestAssignments" context="" type="1"
> thread="3356" file="usertoken.cpp:1076">
> <![LOG[Aborting request. User is not logged on
> anymore.]LOG]!><time="12:47:45.403+-60" date="11-25-2004"
> component="PolicyAgent_RequestAssignments" context="" type="1"
> thread="3356" file="requestassignmentstask.cpp:713">
>
> I guess the SessionID=0 is not correct here...
> Will try to exclude the user and machine from any policies today...
> anymore suggestions in the meantime ?
>
> Regards,
>

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```
> Flores Eken
>
>
> "Shehzad Khoja [MSFT]" <srkhoja@online.microsoft.com> wrote in message
> news:uyW4Slk0EHA.1196@TK2MSFTNGP15.phx.gbl...
>> SMS only supports user logging on to WinStation0. This is that RD does.
>> So it should work as long as you are using RD and logging on to console
>> session. If you are using TS sessions then this would be an expected
>> behavior.
>>
>> Since you are not using TS, can you enable verbose and debug logging and
>> try to run this scenario again?
>> Also can you please make sure that Sens service is running. Anything
>> special about the domain or group policy settings that you can think off?
>>
>> --
>> This posting is provided "AS IS" with no warranties, and confers no
>> rights.
>>
>>
>> "xs4all" <Flores@wissen.eken.nl> wrote in message
>> news:41a44741$0$78772$e4fe514c@news.xs4all.nl...
>>> Hi All,
>>>
>>> I have the following setup:
>>>
>>> SMS 2003 SP1 on Windows 2000 Server SP3
>>> Windows XP clients SP1 + all hotfixes and SMS Advanced Client
>>>
>>> All my software is assigned to AD usergroups and users can install
>>> software based on their AD group membership in Add/Remove programs.
>>> When a user is logged on via the console everthing works like a charm.
>>> By selecting a program software can be installed.
>>>
>>> However, when the same user on the same workstation logs on via remote
>>> desktop no software can be installed.
>>> All advertiments are listed in add/remove programs, but they cannot be
>>> installed. Message: This program is not available right now.
>>>
>>> In the log files it is clearly visable that the advanced client is
>>> having trouble determining the currently logged on user when using
>>> remote desktop. This is a reproducable problem. Seems like a bug to
>>> me... anyone suggestions ?
>>>
>>> Notice the "not logged on anymore" log statement..... offcourse this is
>>> not true..
>>>
>>> Log (Remote Desktop)
>>> <![LOG[Requesting User policy assignments for
>>> 'S-1-5-21-1220945662-1606980848-839522115-1115']LOG]!><time="14:31:13.842+-120"
>>> date="10-01-2004" component="PolicyAgent_RequestAssignments" context=""
>>> type="1" thread="3672" file="requestassignmentstask.cpp:1360">
>>> <![LOG[Requesting policy from authority
>>> 'SMS:S01']LOG]!><time="14:31:19.794+-120" date="10-01-2004"
>>> component="PolicyAgent_RequestAssignments" context="" type="1"
>>> thread="3672" file="requestassignmentstask.cpp:1416">
>>> <![LOG[Aborting request. User is not logged on
>>> anymore.]LOG]!><time="14:31:21.294+-120" date="10-01-2004"
>>> component="PolicyAgent_RequestAssignments" context="" type="1"
>>> thread="3672" file="requestassignmentstask.cpp:713">
>>>
>>>
```

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```
>>> Log (Console)
>>> <![LOG[Requesting User policy assignments for
>>> 'S-1-5-21-1220945662-1606980848-839522115-1115']LOG]!><time="14:48:00.779+-120"
>>> date="10-01-2004" component="PolicyAgent_RequestAssignments" context=""
>>> type="1" thread="700" file="requestassignmentstask.cpp:1346">
>>> <![LOG[Requesting policy from authority
>>> 'SMS:S01']LOG]!><time="14:48:00.940+-120" date="10-01-2004"
>>> component="PolicyAgent_RequestAssignments" context="" type="1"
>>> thread="700" file="requestassignmentstask.cpp:1402">
>>> <![LOG[Raising event:
>>>
>>> instance of CCM_PolicyAgent_AssignmentsRequested
>>> {
>>> AuthorityName = "SMS:S01";
>>> ClientID = "GUID:B4350360-936B-4251-B980-40CC94CA5316";
>>> DateTime = "20041001124801.050000+000";
>>> ProcessID = 1648;
>>> ResourceName = "S-1-5-21-1220945662-1606980848-839522115-1115";
>>> ResourceType = "User";
>>> ThreadID = 700;
>>> };
>>> ]LOG]!><time="14:48:01.050+-120" date="10-01-2004"
>>> component="PolicyAgent_RequestAssignments" context="" type="1"
>>> thread="700" file="event.cpp:522">
>>>
>>>
>>> Regards,
>>>
>>> Flores Eken
>>>
>>
>>
>
>
```