

Re: User based assignments not working when logged on via Remote Desktop (bug ?)

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.swdist/2004-11/0218.html>

From: xs4all (*Flores_at_wissen.eken.nl*)

Date: 11/25/04

Date: Thu, 25 Nov 2004 13:31:52 +0100

Yes... TS is not in anyway involved...

I checked if the SENS service is running and it is... (I guess I would be having more trouble if it wasn't ?)

So enabled debuglogging and this is the result:

```
<![LOG[Requesting User policy assignments for
'S-1-5-21-99487913-3505896268-722186236-8829']LOG!]><time="12:47:43.782+-60"
date="11-25-2004" component="PolicyAgent_RequestAssignments" context=""
type="1" thread="3356" file="requestassignmentstask.cpp:1360">
<![LOG[Requesting policy from authority
'SMS:S01']LOG!]><time="12:47:43.891+-60" date="11-25-2004"
component="PolicyAgent_RequestAssignments" context="" type="1" thread="3356"
file="requestassignmentstask.cpp:1416">
<![LOG[WTSQueryUserToken[2](SessionID=0) failed with
GLE=1723]LOG!]><time="12:47:43.907+-60" date="11-25-2004"
component="PolicyAgent_RequestAssignments" context="" type="1" thread="3356"
file="usertoken.cpp:1076">
<![LOG[WTSQueryUserToken[2](SessionID=0) failed with
GLE=1723]LOG!]><time="12:47:44.406+-60" date="11-25-2004"
component="PolicyAgent_RequestAssignments" context="" type="1" thread="3356"
file="usertoken.cpp:1076">
<![LOG[WTSQueryUserToken[2](SessionID=0) failed with
GLE=1723]LOG!]><time="12:47:44.904+-60" date="11-25-2004"
component="PolicyAgent_RequestAssignments" context="" type="1" thread="3356"
file="usertoken.cpp:1076">
<![LOG[Aborting request. User is not logged on
anymore.]LOG!]><time="12:47:45.403+-60" date="11-25-2004"
component="PolicyAgent_RequestAssignments" context="" type="1" thread="3356"
file="requestassignmentstask.cpp:713">
```

I guess the SessionID=0 is not correct here...

Will try to exclude the user and machine from any policies today... anymore suggestions in the meantime ?

Regards,

Flores Eken

"Shehzad Khoja [MSFT]" <srkhoja@online.microsoft.com> wrote in message news:uyW4Slk0EHA.1196@TK2MSFTNGP15.phx.gbl...

> SMS only supports user logging on to WinStation0. This is that RD does. So
> it should work as long as you are using RD and logging on to console
> session. If you are using TS sessions then this would be an expected
> behavior.

>

> Since you are not using TS, can you enable verbose and debug logging and
> try to run this scenario again?

> Also can you please make sure that Sens service is running. Anything
> special about the domain or group policy settings that you can think off?

>

> --

> This posting is provided "AS IS" with no warranties, and confers no
> rights.

>

>

> "xs4all" <Flores@wissen.eken.nl> wrote in message
> news:41a44741\$0\$78772\$e4fe514c@news.xs4all.nl...

>> Hi All,

>>

>> I have the following setup:

>>

>> SMS 2003 SP1 on Windows 2000 Server SP3

>> Windows XP clients SP1 + all hotfixes and SMS Advanced Client

>>

>> All my software is assigned to AD usergroups and users can install

>> software based on their AD group membership in Add/Remove programs.

>> When a user is logged on via the console everthing works like a charm. By

>> selecting a program software can be installed.

>>

>> However, when the same user on the same workstation logs on via remote

>> desktop no software can be installed.

>> All advertiments are listed in add/remove programs, but they cannot be

>> installed. Message: This program is not available right now.

>>

>> In the log files it is clearly visable that the advanced client is having

>> trouble determining the currently logged on user when using remote

>> desktop. This is a reproducable problem. Seems like a bug to me... anyone

>> suggestions ?

>>

>> Notice the "not logged on anymore" log statement..... offcourse this is

>> not true..

>>

>> Log (Remote Desktop)

>> <![LOG[Requesting User policy assignments for

>> 'S-1-5-21-1220945662-1606980848-839522115-1115']LOG]!><time="14:31:13.842+-120"

>> date="10-01-2004" component="PolicyAgent_RequestAssignments" context=""

>> type="1" thread="3672" file="requestassignmentstask.cpp:1360">

```
>> <![LOG[Requesting policy from authority
>> 'SMS:S01']LOG!]><time="14:31:19.794+-120" date="10-01-2004"
>> component="PolicyAgent_RequestAssignments" context="" type="I"
>> thread="3672" file="requestassignmentstask.cpp:1416">
>> <![LOG[Aborting request. User is not logged on
>> anymore.]LOG!]><time="14:31:21.294+-120" date="10-01-2004"
>> component="PolicyAgent_RequestAssignments" context="" type="I"
>> thread="3672" file="requestassignmentstask.cpp:713">
>>
>>
>> Log (Console)
>> <![LOG[Requesting User policy assignments for
>> 'S-1-5-21-1220945662-1606980848-839522115-1115']LOG!]><time="14:48:00.779+-120"
>> date="10-01-2004" component="PolicyAgent_RequestAssignments" context=""
>> type="I" thread="700" file="requestassignmentstask.cpp:1346">
>> <![LOG[Requesting policy from authority
>> 'SMS:S01']LOG!]><time="14:48:00.940+-120" date="10-01-2004"
>> component="PolicyAgent_RequestAssignments" context="" type="I"
>> thread="700" file="requestassignmentstask.cpp:1402">
>> <![LOG[Raising event:
>>
>> instance of CCM_PolicyAgent_AssignmentsRequested
>> {
>> AuthorityName = "SMS:S01";
>> ClientID = "GUID:B4350360-936B-4251-B980-40CC94CA5316";
>> DateTime = "20041001124801.050000+000";
>> ProcessID = 1648;
>> ResourceName = "S-1-5-21-1220945662-1606980848-839522115-1115";
>> ResourceType = "User";
>> ThreadID = 700;
>> }];
>> ]LOG!]><time="14:48:01.050+-120" date="10-01-2004"
>> component="PolicyAgent_RequestAssignments" context="" type="I"
>> thread="700" file="event.cpp:522">
>>
>>
>> Regards,
>>
>> Flores Eken
>>
>>
>
```