

Re: Packages do not execute on client

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.swdist/2004-03/0258.html>

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Date: 03/23/04

Date: Tue, 23 Mar 2004 11:20:29 -0800

Tim sent me the logs. This is what I see from the logs:

Around the time the program raised an unexpected reboot event, the system might have been restarted. Also if you look in ccmexec.log around 3/23/2004 9:49 AM the service is shutting down and one main reason that the service might be shutting down would be on a system restart. So I'd like to confirm that the client machine was definitely not shut down.

Two things that you could do

1) Directly launch the command-line

"\\GOSMS\SMSPKGDS\GFO00007\officexp-kb828040-client-enu.exe" /Q on the client and make sure that the program does not reboot the machine. If the program does reboot the machine and if you have not specified after running actions for the program, then you'll run into this scenario.

2) If one doesn't reboot the machine then do a live repro through SMS and make sure that the client machine is not shutdown when the program is running. During the repro, open ccmexec log on the client and make sure that no shutdown task is getting executed. (search for : BEGIN ExecuteSystemTasks('Shutdown'))

Hope this helps.

Thanks,Sathish

"Tporter" <anonymous@discussions.microsoft.com> wrote in message news:1068e01c40dc3\$29b99af0\$a101280a@phx.gbl...

> *We recently installed SMS 2003 with Advanced Security*
> *settings and deployed Advanced clients to all*
> *workstations. The services in on SMS all display green*
> *check boxes, no errors. When we create and deliver and*
> *package, specifically the latest patch for Outlook 2002,*
> *the package reaches the client and then times out before*
> *it executes. It is a mandatory advertisement. We used SMS*
> *2.0 extensively and are quite comfortable building and*
> *deploying packages. What's the problem here? I can create*
> *a simple package that copies a file to the client*
> *machines which works fine. Try and send out something*

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- > *that requires execution, it fails every time. Any help*
- > *here would be GREATLY appreciated.*
- > *Thanks*