

# SMS installation on Windows 2003 SP1.

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*Source:* <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2006-12/msg00041.html>

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I am in a corporate environment where the SQL team is separate to the SMS team and the server team only controls part of the AD forest.

I am trying to install SMS 2003 onto Windows Server 2003 SP1. The install finishes, but in the SMSSetup.log file I have several entries right at the end as follows:

```
<12-19-2006 12:17:22> Couldn't reload group, DDE error =4009  
<12-19-2006 12:17:23> Couldn't reload group, DDE error =4009  
<12-19-2006 12:17:24> Couldn't reload group, DDE error =4009
```

Ironically I then get the message:

```
<12-19-2006 12:17:25> SMS Setup completed successfully!
```

When I try to open up the SMS Admin console it takes a long time trying to connect to the \\servername\root\sms\site\_NIW namespace and then the connection times out and fails.

I have found several articles regarding WMI and DCOM issues. I have set the DCOM permissions back to SP0. I have put the computer account in the SMS\_SiteSystemToSQLConnection\_NIW group.

I know that I do not have permission on the System\System Management container in AD (it is controlled by another service provider), but I would have thought that I would still be able to open the SMS console without having written the AD record. Is this feeling correct?

Any assistance would be appreciated.

Paul.

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