

# Re: SMS Console Freezing

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*Source:* <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2005-07/msg00034.html>

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- *From:* "Jonathan Berg" <[JonathanBerg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:JonathanBerg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 6 Jul 2005 10:26:04 -0700
- 

I am running the admin console locally. It did connect to the site database. However, it took about 45 minutes. Here are the latest entries from <adminui.log> and <smsprov.log> from the site server.

adminui.log:

```
[F70][Wed 07/06/2005 11:07:09]:Setting connection to NameSpace:
\\SMS\root\sms\site_ABC
[F70][Wed 07/06/2005 11:07:09]:Info(ConnectServer): Connecting to server :
namespace \\SMS\root\sms\site_ABC
[F70][Wed 07/06/2005 11:07:09]:Info(ConnectServer): Connecting to server.
Network : \\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:09:13]:Setting connection to NameSpace:
\\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:09:13]:Info(ConnectServer): Connecting to server :
namespace \\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:09:13]:Info(ConnectServer): Connecting to server.
Network : \\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:09:54]:Wbem call failed:
T_WbemSyncEnumToContainer_Core, return code: -2147217357
[9F8][Wed 07/06/2005 11:09:54]:Error(CheckForDisconnect1): Invalid service
pointer. WMI connection has been dropped. : -2147217357 [0x80041033]
[9F8][Wed 07/06/2005 11:09:54]:Info(CheckForDisconnect1): Saving good
connection and bad connection data.
[9F8][Wed 07/06/2005 11:09:54]:Error(CheckForDisconnect2): Invalid service
pointer. WMI connection has been dropped. : -2147217357 [0x80041033]
[9F8][Wed 07/06/2005 11:09:54]:Info(CheckForDisconnect2): Trying to connect
to server.
[9F8][Wed 07/06/2005 11:09:54]:Info(ConnectServer): Connecting to server :
namespace \\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:09:54]:Info(ConnectServer): Connecting to server.
Network : \\SMS\root\sms\site_ABC
[9F8][Wed 07/06/2005 11:10:09]:Query select SiteCode, SiteName, ServerName,
BuildNumber from SMS_Site where ReportingSiteCode="" fails or returns empty
resultset. But recovers from query select * from SMS_Identification
[9F8][Wed 07/06/2005 11:10:09]:SiteCode ABC – SiteServerName SMS, Provider
Version : 2.50.3174.1003
[9F8][Wed 07/06/2005 11:10:09]:SiteBuildNumber is 3174
[9F8][Wed 07/06/2005 11:10:09]:set the connection succeeded.
[DCC][Wed 07/06/2005 11:10:13]:Setting connection to NameSpace:
```

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```
\\SMS\root\sms\site_ABC  
[DCC][Wed 07/06/2005 11:10:13]:Info(ConnectServer): Connecting to server :  
namespace \\SMS\root\sms\site_ABC  
[DCC][Wed 07/06/2005 11:10:13]:Info(ConnectServer): Connecting to server.  
Network : \\SMS\root\sms\site_ABC  
[DCC][Wed 07/06/2005 12:03:20]:SiteCode ABC – SiteServerName SMS, Provider  
Version : 2.50.3174.1003  
[DCC][Wed 07/06/2005 12:03:20]:SiteBuildNumber is 3174  
[DCC][Wed 07/06/2005 12:03:20]:set the connection succeeded.
```

```
smsprov.log:  
[DD4][Wed 07/06/2005 11:10:09]:Object text =  
instance of __PARAMETERS  
{  
ContextHandle = "{f7f87533-eab0-49da-8629-6f4e100ee870}";  
ReturnValue = 0;  
};
```

```
[D18][Wed 07/06/2005 11:10:13]:CExtServices::AddRef  
[D18][Wed 07/06/2005 11:10:13]:CExtServices::Release  
[D18][Wed 07/06/2005 11:10:13]:CExtUserContext::EnterThread :  
User=DOMAIN\ADMIN Caching IWbemContextPtr=5785536  
[D18][Wed 07/06/2005 11:10:13]:CExtUserContext : Set ThreadLocaleID OK to:  
1033  
[D18][Wed 07/06/2005 11:10:13]:CSpClassManager::PreCallAction, dbname=SMS_ABC  
[D18][Wed 07/06/2005 11:10:13]:ExecQueryAsync: START select SiteCode,  
SiteName, ServerName, BuildNumber from SMS_Site where ReportingSiteCode=""  
[D18][Wed 07/06/2005 11:10:13]:Adding Handle 9892948 to async call map  
[D18][Wed 07/06/2005  
11:10:13]:CExtProviderClassObject::DoCreateInstanceEnumAsync (SMS_Site)  
[D18][Wed 07/06/2005 11:10:13]:CSpClassManager::ReadAccountFromRegistry,  
Getting NT Service account...  
[D18][Wed 07/06/2005 11:10:13]:Using SMS SERVICE Account for impersonation  
[D18][Wed 07/06/2005 11:10:13]:SMS ACCOUNT WORK SUCCEEDED  
[D18][Wed 07/06/2005 11:10:13]:CSpQueryForObject :: Execute...  
[D18][Wed 07/06/2005 11:10:13]: — Updating NT User Group membership.  
[D18][Wed 07/06/2005 12:03:19]:Execute WQL =select SiteCode, SiteName,  
ServerName, BuildNumber from SMS_Site where ReportingSiteCode=""  
[D18][Wed 07/06/2005 12:03:19]:Execute SQL =select all  
SMS_Site.SiteCode,SMS_Site.SiteName,SMS_Site.SiteServer,SMS_Site.BuildNumber  
from Sites AS SMS_Site where SMS_Site.ReportToSite = ""  
[D18][Wed 07/06/2005 12:03:20]:Results returned: 1 of 2  
[D18][Wed 07/06/2005 12:03:20]:Removing Handle 9892948 from async call map  
[D18][Wed 07/06/2005 12:03:20]:ExecQueryAsync: COMPLETE select SiteCode,  
SiteName, ServerName, BuildNumber from SMS_Site where ReportingSiteCode=""  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext::LeaveThread : Releasing  
IWbemContextPtr=5785536  
[DC8][Wed 07/06/2005 12:03:20]:CExtServices::AddRef  
[DC8][Wed 07/06/2005 12:03:20]:CExtServices::Release  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext::EnterThread :  
User=DOMAIN\ADMIN Caching IWbemContextPtr=5785536
```

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[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
\_\_WBEM\_CLIENT\_AUTHENTICATION\_LEVEL  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext : Context Item Int value: 6  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext : Set ThreadLocaleID OK to:  
1033  
[DC8][Wed 07/06/2005 12:03:20]:CSpClassManager::PreCallAction, dbname=SMS\_ABC  
[DC8][Wed 07/06/2005 12:03:20]:ExecMethodAsync :  
SMS\_Identification::GetProviderVersion  
[DC8][Wed 07/06/2005 12:03:20]:Requested class =SMS\_Identification  
[DC8][Wed 07/06/2005 12:03:20]:Requested num keys =0  
[DC8][Wed 07/06/2005 12:03:20]:CExtProviderClassObject::DoExecuteMethod  
GetProviderVersion  
[DC8][Wed 07/06/2005 12:03:20]:CSpClassManager::ReadAccountFromRegistry,  
Getting NT Service account...  
[DC8][Wed 07/06/2005 12:03:20]:Using SMS SERVICE Account for impersonation  
[DC8][Wed 07/06/2005 12:03:20]:SMS ACCOUNT WORK SUCCEEDED  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext::LeaveThread : Releasing  
IWbemContextPtr=5785536  
[D18][Wed 07/06/2005 12:03:20]:CExtServices::AddRef  
[D18][Wed 07/06/2005 12:03:20]:CExtServices::Release  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext::EnterThread :  
User=DOMAIN\ADMIN Caching IWbemContextPtr=5785536  
[D18][Wed 07/06/2005  
12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: SMSAppName  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
SMS Administrator Console  
[D18][Wed 07/06/2005  
12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: MachineName  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value: SMS  
[D18][Wed 07/06/2005  
12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: UserName  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
ADMIN  
[D18][Wed 07/06/2005  
12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
ApplicationName  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
SMS Administrator Console  
[D18][Wed 07/06/2005  
12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
ApplicationVersion  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
2.50.3174.1018  
[D18][Wed 07/06/2005

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12:03:20]:-----  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
\_\_WBEM\_CLIENT\_AUTHENTICATION\_LEVEL  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext : Context Item Int value: 6  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext : Set ThreadLocaleID OK to:  
1033  
[D18][Wed 07/06/2005 12:03:20]:CSpClassManager::PreCallAction, dbname=SMS\_ABC  
[D18][Wed 07/06/2005 12:03:20]:ExecMethodAsync :  
SMS\_SiteControlFile::GetSessionHandle  
[D18][Wed 07/06/2005 12:03:20]:Requested class =SMS\_SiteControlFile  
[D18][Wed 07/06/2005 12:03:20]:Requested num keys =0  
[D18][Wed 07/06/2005 12:03:20]:CExtProviderClassObject::DoExecuteMethod  
GetSessionHandle  
[D18][Wed 07/06/2005 12:03:20]:CSpClassManager::ReadAccountFromRegistry,  
Getting NT Service account...  
[D18][Wed 07/06/2005 12:03:20]:Using SMS SERVICE Account for impersonation  
[D18][Wed 07/06/2005 12:03:20]:SMS ACCOUNT WORK SUCCEEDED  
[D18][Wed 07/06/2005 12:03:20]:Auditing: User [DOMAIN\ADMIN] created a  
session .  
[D18][Wed 07/06/2005 12:03:20]:CExtUserContext::LeaveThread : Releasing  
IWbemContextPtr=5785536  
[DC8][Wed 07/06/2005 12:03:20]:CExtServices::AddRef  
[DC8][Wed 07/06/2005 12:03:20]:CExtServices::Release  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext::EnterThread :  
User=DOMAIN\ADMIN Caching IWbemContextPtr=5785536  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: SMSAppName  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
SMS Administrator Console  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: MachineName  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value: SMS  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: UserName  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
ADMIN  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
ApplicationName  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
SMS Administrator Console  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
ApplicationVersion  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
2.50.3174.1018

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[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name: LocaleID  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
MS\0x409  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
SessionHandle  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item String value:  
{a2403b40-f392-47f1-b55c-fd84530b4c67}  
[DC8][Wed 07/06/2005  
12:03:20]:-----  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext: Context Item Name:  
\_\_WBEM\_CLIENT\_AUTHENTICATION\_LEVEL  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext : Context Item Int value: 6  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext : Set ThreadLocaleID OK to:  
1033  
[DC8][Wed 07/06/2005 12:03:20]:CExtUserContext::LeaveThread : Releasing  
IWbemContextPtr=5785536  
[DC8][Wed 07/06/2005 12:03:20]:Object text =  
instance of \_\_PARAMETERS  
{  
ContextHandle = "{f303927d-ca98-4dce-904b-27a6b26e7088}";  
ReturnValue = 0;  
};

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• ***Follow-Ups:***

- ◆ ***Re: SMS Console Freezing***  
◇ *From: Bubi Khan*

• ***References:***

- ◆ ***SMS Console Freezing***  
◇ *From: Jonathan Berg*
- ◆ ***Re: SMS Console Freezing***  
◇ *From: Bubi Khan*

- Prev by Date: ***Re: Collections not getting updated***
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