

microsoft.public.sms.setup: Problem installing advanced client – ccmsetup service stays active.

## Problem installing advanced client – ccmsetup service stays active.

*Source:* <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2005-02/0205.html>

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*Date:* 02/09/05

Date: 9 Feb 2005 08:35:28 -0800

Hi

I am having a problem with 1 PC(so far) installing the advanced client.

Here is the information I have:

- Did have legacy client installed
  - Ran 20CLICLN.BAT and according to logs it uninstalled fine.
  - Pushed client install from console (numerous times now) but install fails. Software downloads, ccmsetup service starts but the logs are a bit confusing – says can't install due to existing version but then says it installs fine. No CCM directory created.
  - Checked WMI and can access OK
  - Tried a local install on the workstation incase problem with push (knowing there was none), but same error.
  - ccmsetup service continues to run, you can stop or restart so it is not hung. Not sure how long it stays running. So far about an hour.
- Here are the logs from the client install. Any help would be greatly appreciated. Thanks

Client.msi.log

=== Verbose logging started: 2/9/2005 12:39:43 Build type: SHIP

UNICODE 2.00.2600.1106 Calling process:

C:\WINDOWS\system32\ccmsetup\ccmsetup.exe ===

MSI (c) (68:14): Resetting cached policy values

MSI (c) (68:14): Machine policy value 'Debug' is 0

MSI (c) (68:14): \*\*\*\*\* RunEngine:

\*\*\*\*\* Product:

C:\WINDOWS\system32\ccmsetup\{EA6AF9AB-72EA-4E9F-934E-941E408C023F}\client.msi

\*\*\*\*\* Action:

\*\*\*\*\* CommandLine: \*\*\*\*\*

MSI (c) (68:14): Client-side and UI is none or basic: Running entire install on the server.

MSI (c) (68:14): Grabbed execution mutex.

MSI (c) (68:14): Cloaking enabled.

MSI (c) (68:14): Incrementing counter to disable shutdown. Counter after increment: 0

=== Logging started: 2/9/2005 12:39:43 ===

Action start 12:39:43: INSTALL.

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Action start 12:39:43: SystemFolder.  
Action ended 12:39:43: SystemFolder. Return value 1.  
Action start 12:39:43:  
WindowsFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8.  
Action ended 12:39:43:  
WindowsFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8. Return value 1.  
Action start 12:39:43:  
SystemFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8.  
Action ended 12:39:43:  
SystemFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8. Return value 1.  
Action start 12:39:43:  
SystemFolder.12C909B6\_5F69\_4C4D\_8EC3\_C225C1607933.  
Action ended 12:39:43:  
SystemFolder.12C909B6\_5F69\_4C4D\_8EC3\_C225C1607933. Return value 1.  
Action start 12:39:43:  
WindowsFolder.8AE6A59B\_5597\_4D75\_9BFD\_7F566BF56500.  
Action ended 12:39:43:  
WindowsFolder.8AE6A59B\_5597\_4D75\_9BFD\_7F566BF56500. Return value 1.  
Action start 12:39:43: SmsCheckConfig.  
[12:39:44] SMSCONFIGSOURCE=PU  
[12:39:44] Getting settings from MSI properties  
[12:39:44] Getting settings from WMI  
[12:39:44] Preferred Client = 'Remote'  
[12:39:44] SMS Site Code = 'AUTO'  
Action ended 12:39:44: SmsCheckConfig. Return value 1.  
Action start 12:39:44: LaunchConditions.  
Action ended 12:39:44: LaunchConditions. Return value 1.  
Action start 12:39:44: SmsCheckRemoteToolsAllowed.  
Action ended 12:39:44: SmsCheckRemoteToolsAllowed. Return value 1.  
Action start 12:39:44: SmsCheckForDriverConflicts.  
Action ended 12:39:44: SmsCheckForDriverConflicts. Return value 1.  
Action start 12:39:44: AppSearch.  
Action 12:39:44: AppSearch. Searching for installed applications  
AppSearch: Property: Q322850\_WXP.D353050B\_964F\_4AF7\_8789\_B01452D3698F,  
Signature: Q322850\_WXP.D353050B\_964F\_4AF7\_8789\_B01452D3698F  
AppSearch: Property: CCMADMINS, Signature:  
CcmAdmins.271A575C\_FDDB\_41AC\_BB32\_CC931809D1F6  
AppSearch: Property: CCMINSTALLDIR, Signature:  
CcmInstallDir.A6940213\_CD40\_4753\_8BA2\_E803376DECC3  
AppSearch: Property: CCMEMBEDDEDVERSION, Signature:  
CcmEmbeddedVersion.A6940213\_CD40\_4753\_8BA2\_E803376DECC3  
AppSearch: Property: CCMDEBUGLOGGINGUPGRADE, Signature:  
CcmDebugLogging.6658F78B\_FC39\_497B\_998F\_BFC814F2334E  
Action ended 12:39:44: AppSearch. Return value 1.  
Action start 12:39:44: CCPSearch.  
Action ended 12:39:44: CCPSearch. Return value 0.  
Action start 12:39:45: RMCCPSearch.  
Action ended 12:39:45: RMCCPSearch. Return value 0.  
Action start 12:39:45: ValidateProductID.  
Action ended 12:39:45: ValidateProductID. Return value 1.  
Action start 12:39:45: CcmSetInstallDir.

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Action ended 12:39:45: CcmSetInstallDir. Return value 1.  
Action start 12:39:45: CcmSetPrimaryFolder.  
Action ended 12:39:45: CcmSetPrimaryFolder. Return value 1.  
Action start 12:39:45: FindRelatedProducts.  
Action ended 12:39:45: FindRelatedProducts. Return value 1.  
Action start 12:39:45: CostInitialize.  
Action ended 12:39:45: CostInitialize. Return value 1.  
Action start 12:39:45: ResolveSource.  
Action ended 12:39:45: ResolveSource. Return value 1.  
Action start 12:39:45: FileCost.  
Action ended 12:39:45: FileCost. Return value 1.  
Action start 12:39:45: CostFinalize.  
Action ended 12:39:45: CostFinalize. Return value 1.  
Action start 12:39:45: MigrateFeatureStates.  
Action ended 12:39:45: MigrateFeatureStates. Return value 0.  
Action start 12:39:45: CcmCheckRepairNotInstalled.  
SMS Advanced Client is not installed.  
Action ended 12:39:45: CcmCheckRepairNotInstalled. Return value 3.  
Action ended 12:39:45: INSTALL. Return value 3.  
Property(S): CLIENTUILEVEL = 3  
Property(S): UpgradeCode = {252DA259-82CA-4177-B8D0-49C78937BA3E}  
Property(S): SourceDir =  
C:\WINDOWS\system32\ccmsetup\{EA6AF9AB-72EA-4E9F-934E-941E408C023F}\  
Property(S): TARGETDIR = C:\WINDOWS\System32\CCM\  
Property(S): ALLUSERS = 1  
Property(S): ErrorDialog = ErrorDialog  
Property(S): ProductName = SMS Advanced Client  
Property(S): ProductCode = {FCDC3CDD-F53E-4239-8CA5-BC492942931B}  
Property(S): PackageCode = {EA6AF9AB-72EA-4E9F-934E-941E408C023F}  
Property(S): Manufacturer = Microsoft Corporation  
Property(S): ProductVersion = 2.50.3174.1018  
Property(S): ProductLanguage = 1033  
Property(S): REINSTALL = ALL  
Property(S): SystemFolder = C:\WINDOWS\System32\  
Property(S): Redist.51D569E3\_8A28\_11D2\_B962\_006097C4DE24 =  
C:\WINDOWS\System32\  
Property(S): MS.51D569E3\_8A28\_11D2\_B962\_006097C4DE24 =  
C:\WINDOWS\System32\  
Property(S): System.51D569E3\_8A28\_11D2\_B962\_006097C4DE24 =  
C:\WINDOWS\System32\  
Property(S): wbem.3643236F\_FC70\_11D3\_A536\_0090278A1BB8 =  
C:\WINDOWS\System32\WBEM\  
Property(S): WindowsFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8 =  
C:\WINDOWS\  
Property(S): SystemFolder.3643236F\_FC70\_11D3\_A536\_0090278A1BB8 =  
C:\WINDOWS\System32\  
Property(S): Q322850\_WXP\_ActionText = Updating Operating System  
Property(S): Q322850\_WXP\_ActionData = Q322850  
Property(S): BitsClient\_ActionText = Updating Operating System  
Property(S): BitsClient\_ActionData = BITS  
Property(S): CcmCreateIISVirtualDirectories\_ActionText = Creating IIS

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#### Virtual Directories

Property(S): CcmCreateWmiNamespaces\_ActionText = Creating WMI namespaces

Property(S): CcmRegisterEndpoint\_ActionText = Registering Endpoints

Property(S): CcmRegisterSystemTask\_ActionText = Registering System Tasks

Property(S): CcmRegisterWmiMofFile\_ActionText = Registering WMI settings

Property(S): CcmRemoveEndpoint\_ActionText = Removing Endpoints

Property(S): CcmRemoveFilesInUse\_ActionText = Removing files in use

Property(S): CcmRemoveIISVirtualDirectories\_ActionText = Removing IIS virtual directories

Property(S): CcmRemoveSystemTask\_ActionText = Removing System Tasks

Property(S): CcmRemoveWmiNamespaces\_ActionText = Removing WMI namespaces

Property(S): CcmRegisterProduct\_ActionText = Registering product

Property(S): CcmUnregisterProduct\_ActionText = Unregistering product

Property(S): CcmRegisterComponents\_ActionText = Registering CCM Components

Property(S): CcmUnregisterComponents\_ActionText = Unregistering CCM Components

Property(S): CcmRegisterPerfCounters\_ActionText = Registering performance counters

Property(S): CcmUnregisterPerfCounters\_ActionText = Unregistering performance counters

Property(S): CcmCreateIISApplicationPools\_ActionText = Creating IIS Application Pools

Property(S): CcmRemoveIISApplicationPools\_ActionText = Removing IIS Application Pools

Property(S): CcmSetObjectSecurity\_Text = Applying security permissions

Property(S): CcmUnloadWmiProviders\_Text = Unloading WMI providers

Property(S): CcmEnableWmiProviders\_Text = Enabling WMI providers

Property(S): PRIMARYFOLDER = TARGETDIR

Property(S): SystemFolder.12C909B6\_5F69\_4C4D\_8EC3\_C225C1607933 = C:\WINDOWS\System32\

Property(S): CcmSetServiceConfig\_ActionText = Configuring service

Property(S): CcmInitializePolicy\_ActionText = Initializing policy

Property(S): InstallDir.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\

Property(S): PerfDir.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\Perf\

Property(S): TempDir.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\Temp\

Property(S): Logs.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\Logs\

Property(S): ServiceData.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\ServiceData\

Property(S): LocalPayload.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\ServiceData\LocalPayload\

Property(S): Temp.A6940213\_CD40\_4753\_8BA2\_E803376DECC3 = C:\WINDOWS\System32\CCM\ServiceData\Temp\

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Property(S): CcmValidateClientConfig\_ActionText = Checking client prerequisites  
Property(S): SMSCACHEDIR = Default  
Property(S): SMSCACHEFLAGS = Default  
Property(S): DISABLESITEOPT = Default  
Property(S): DISABLECACHEOPT = Default  
Property(S): SMSCACHESIZE = 250  
Property(S): SmsClientVersion = 2.50.3174.1018  
Property(S): ARPSYSTEMCOMPONENT = 1  
Property(S): ARPNOREMOVE = 1  
Property(S): ARPNOMODIFY = 1  
Property(S): CCMINSTALLMSMQ = TRUE  
Property(S): CCMENABLELOGGING\_Default = TRUE  
Property(S): CCMLOGLEVEL\_Default = 1  
Property(S): CCMLOGMAXSIZE\_Default = 250000  
Property(S): CCMLOGMAXHISTORY\_Default = 1  
Property(S): SmsMobileClientRegKey = SOFTWARE\Microsoft\SMS\Mobile Client  
Property(S): SmsLegacyClientRegKey = SOFTWARE\Microsoft\SMS\Client  
Property(S): SecureCustomProperties =  
SMSCONFIGSOURCE;SMSREFERREDCLIENT;SMSSITECODE;SMSMP;SMSNOWINSLOOKUP;SMSDIRECTOR  
Property(S): AdminProperties =  
SMSCONFIGSOURCE;SMSREFERREDCLIENT;SMSSITECODE;SMSMP;SMSNOWINSLOOKUP;SMSDIRECTOR  
Property(S): SmsSetClientConfig\_ActionText = Setting SMS configuration  
Property(S): SmsInstallStatus\_ActionText = Sending status message  
Property(S): SmsDeinstallDesktopClient\_ActionText = Deinstalling the SMS Legacy Client or SMS 2.0 Client  
Property(S): SmsDeinstallDesktopClient\_StoppingComponents\_ActionText = Stopping SMS Legacy Client or SMS 2.0 Client Components  
Property(S):  
SmsDeinstallDesktopClient\_DeinstallingComponents\_ActionText = Deinstalling SMS Legacy Client or SMS 2.0 Client Components  
Property(S): SmsDetectDowngrade\_ErrorMessage = A newer version of the SMS Advanced Client is already installed  
Property(S): SmsDetectColocationDowngrade\_ErrorMessage = A newer version of the SMS Management Point is installed. Cannot continue installing this version of the client.  
Property(S): SmsManagementPointName = SMS Advanced Client  
Property(S): ButtonText\_Next = &Next >  
Property(S): ButtonText\_Back = < &Back  
Property(S): ButtonText\_Cancel = &Cancel  
Property(S): ButtonText\_Finish = &Finish  
Property(S): ButtonText\_Install = &Install  
Property(S): ButtonText\_Close = &Close  
Property(S): ButtonText\_OK = &OK  
Property(S): ButtonText\_Abort = &Abort  
Property(S): ButtonText\_Ignore = &Ignore  
Property(S): ButtonText\_No = &No  
Property(S): ButtonText\_Yes = &Yes  
Property(S): ButtonText\_Retry = &Retry  
Property(S): ButtonText\_Exit = &Exit

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Property(S): FilesInUse\_Info = Setup has detected that it needs to update some files that are currently in use by other processes.

To prevent having to reboot the machine, please close the following applications:

Property(S): DefaultUIFont = DefaultDlgFont

Property(S): DialogBox\_Title = SMS Advanced Client Setup

Property(S): WelcomeDialog\_Info = This will install the Systems Management Server Advanced Client.

Property(S): WelcomeDialog\_DesktopWarning = WARNING: The SMS Legacy Client or SMS 2.0 Client is already installed on this machine.

Continuing will cause the SMS Legacy Client or SMS 2.0 Client to be removed.

Property(S): WelcomeDialog\_EULA = The software you are about to install is provided as part of Systems Management Server 2003 and as such, is subject to the End User License Agreement already accepted by your system administrator. If you have any questions, please contact your system administrator.

Property(S): ConfigDialog\_Title = Configuration

Property(S): ConfigDialog\_SubTitle = Select installation options

Property(S): ConfigDialog\_Info = Enter configuration options for the SMS Advanced Client.

Property(S): ConfigDialog\_SiteCode = SMS Site:

Property(S): ConfigDialog\_InvalidSiteCode = The site code you have entered is not valid

Property(S): InstallDialog\_Title = Install

Property(S): InstallDialog\_SubTitle = The product is now ready to install

Property(S): InstallDialog\_Info = Click Next to proceed.

Property(S): InstallDialog\_Warning = WARNING: Installing the advanced client on this computer may cause the Windows Management Instrumentation (WMI) and Background Intelligent Transfer Service (BITS) services to stop and restart.

Property(S): ProgressDialog\_Title = Please Wait

Property(S): ProgressDialog\_SubTitle = Setup is configuring your system.

Property(S): CompleteDialog\_Title = Setup Complete

Property(S): CompleteDialog\_SubTitle = Setup has finished updating your system.

Property(S): CompleteDialog\_Info = The SMS Advanced Client setup was successful.

Property(S): UserExitDialog\_Title = Setup Aborted

Property(S): UserExitDialog\_SubTitle = Setup was cancelled

Property(S): UserExitDialog\_Info = The SMS Advanced Client setup was cancelled.

Property(S): InstallErrorDialog\_Title = Setup Aborted

Property(S): InstallErrorDialog\_SubTitle = Setup failed

Property(S): InstallErrorDialog\_Info = Setup encountered an error and could not continue.

Property(S): bin.9180931B\_6ABA\_475F\_8007\_1211E0D725BA = C:\WINDOWS\System32\CCM\core\bin\

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Property(S): core.9180931B\_6ABA\_475F\_8007\_1211E0D725BA =  
C:\WINDOWS\System32\CCM\core\  
Property(S): SMSSITECODE = AUTO  
Property(S): SmsMigrateInventory\_ActionText = Migrating SMS Legacy  
Client inventory settings  
Property(S): Inventory.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\  
Property(S): Temp.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\Temp\  
Property(S): FileColl.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\Temp\FileColl\  
Property(S): idmifs.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\idmifs\  
Property(S): badIDMifs.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\idmifs\badmifs\  
Property(S): noidmifs.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\noidmifs\  
Property(S): badNoIDMifs.BB910E4A\_558A\_418B\_B3A0\_1BACF5F45DDC =  
C:\WINDOWS\System32\CCM\Inventory\noidmifs\badmifs\  
Property(S): Metering.A3E6C678\_CFA0\_4AD2\_BA27\_3422ED1462DB =  
C:\WINDOWS\System32\CCM\Metering\  
Property(S): Temp.A3E6C678\_CFA0\_4AD2\_BA27\_3422ED1462DB =  
C:\WINDOWS\System32\CCM\Metering\Temp\  
Property(S): SmsUninstallPrepDrvr\_ActionText = Uninstalling Software  
Metering PREP Driver  
Property(S): SmsInstallPrepDrvr\_ActionText = Installing Software  
Metering PREP Driver  
Property(S): SmsMigrateSwDistExecutionHistory\_ActionText = Migrating  
Software Distribution History  
Property(S): SmsSwDistSetCacheConfig\_ActionText = Configuring Software  
Distribution Cache  
Property(S): SmsRemoveUIEvents\_ActionText = Removing UI Events  
Property(S): SmsMigrateDownloadSchema\_ActionText = Migrating download  
schema  
Property(S): WindowsFolder.8AE6A59B\_5597\_4D75\_9BFD\_7F566BF56500 =  
C:\WINDOWS\  
Property(S):  
SmsSoftwareDistributionCache.8AE6A59B\_5597\_4D75\_9BFD\_7F566BF56500 =  
C:\WINDOWS\System32\CCM\Cache\  
Property(S): SmsStopUIComponents\_ActionText = Stopping UI Components  
Property(S): SmsRemoteToolsAllowed = 1  
Property(S): KBSTUFF.98C5B086\_7EB0\_422A\_B0A8\_674010F525CD =  
C:\WINDOWS\System32\CCM\clicom\RemCtrl\KBSTUFF\  
Property(S): RemCtrl.98C5B086\_7EB0\_422A\_B0A8\_674010F525CD =  
C:\WINDOWS\System32\CCM\clicom\RemCtrl\  
Property(S): clicomp.98C5B086\_7EB0\_422A\_B0A8\_674010F525CD =  
C:\WINDOWS\System32\CCM\clicom\  
Property(S): help.98C5B086\_7EB0\_422A\_B0A8\_674010F525CD =  
C:\WINDOWS\System32\CCM\clicom\RemCtrl\help\  
Property(S): Res1033.754ED406\_3093\_4B9E\_BD1B\_3B4F9EEF31BA =  
C:\WINDOWS\System32\CCM\1033\

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Property(S): Res1033.0EACD2EE\_412B\_4985\_9727\_96BC217AABD8 =  
C:\WINDOWS\System32\CCM\1033\  
Property(S): RemCtrl1033.04505A0E\_D569\_4F61\_A458\_AB875F52A091 =  
C:\WINDOWS\System32\CCM\clicompl\RemCtrl\1033\  
Property(S): help1033.04505A0E\_D569\_4F61\_A458\_AB875F52A091 =  
C:\WINDOWS\System32\CCM\clicompl\RemCtrl\help\1033\  
Property(S): Res1033.04505A0E\_D569\_4F61\_A458\_AB875F52A091 =  
C:\WINDOWS\System32\CCM\1033\  
Property(S): CURRENTDIRECTORY = C:\WINDOWS\system32  
Property(S): CCMHTTPPORT = 80  
Property(S): INSTALL = ALL  
Property(S): REINSTALLMODE = vmaus  
Property(S): ProductState = 1  
Property(S): CLIENTPROCESSID = 3688  
Property(S): PRODUCTLANGUAGE = 1033  
Property(S): VersionDatabase = 110  
Property(S): VersionMsi = 2.00  
Property(S): VersionNT = 501  
Property(S): WindowsBuild = 2600  
Property(S): ServicePackLevel = 1  
Property(S): ServicePackLevelMinor = 0  
Property(S): MsiNTProductType = 1  
Property(S): WindowsFolder = C:\WINDOWS\  
Property(S): WindowsVolume = C:\  
Property(S): System16Folder = C:\WINDOWS\System\  
Property(S): RemoteAdminTS = 1  
Property(S): TempFolder = C:\WINDOWS\TEMP\  
Property(S): ProgramFilesFolder = C:\Program Files\  
Property(S): CommonFilesFolder = C:\Program Files\Common Files\  
Property(S): AppDataFolder =  
C:\WINDOWS\system32\config\systemprofile\Application Data\  
Property(S): FavoritesFolder =  
C:\WINDOWS\system32\config\systemprofile\Favorites\  
Property(S): NetHoodFolder =  
C:\WINDOWS\system32\config\systemprofile\NetHood\  
Property(S): PersonalFolder =  
C:\WINDOWS\system32\config\systemprofile\My Documents\  
Property(S): PrintHoodFolder =  
C:\WINDOWS\system32\config\systemprofile\PrintHood\  
Property(S): RecentFolder =  
C:\WINDOWS\system32\config\systemprofile\Recent\  
Property(S): SendToFolder =  
C:\WINDOWS\system32\config\systemprofile\SendTo\  
Property(S): TemplateFolder = C:\Documents and Settings\All  
Users\Templates\  
Property(S): CommonAppDataFolder = C:\Documents and Settings\All  
Users\Application Data\  
Property(S): LocalAppDataFolder =  
C:\WINDOWS\system32\config\systemprofile\Local Settings\Application  
Data\  
Property(S): MyPicturesFolder =

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C:\WINDOWS\system32\config\systemprofile\My Documents\My Pictures\  
Property(S): AdminToolsFolder = C:\Documents and Settings\All  
Users\Start Menu\Programs\Administrative Tools\  
Property(S): StartupFolder = C:\Documents and Settings\All Users\Start  
Menu\Programs\Startup\  
Property(S): ProgramMenuFolder = C:\Documents and Settings\All  
Users\Start Menu\Programs\  
Property(S): StartMenuFolder = C:\Documents and Settings\All  
Users\Start Menu\  
Property(S): DesktopFolder = C:\Documents and Settings\All  
Users\Desktop\  
Property(S): FontsFolder = C:\WINDOWS\Fonts\  
Property(S): GPTSupport = 1  
Property(S): OLEAdvtSupport = 1  
Property(S): ShellAdvtSupport = 1  
Property(S): Intel = 15  
Property(S): PhysicalMemory = 247  
Property(S): VirtualMemory = 432  
Property(S): AdminUser = 1  
Property(S): LogonUser = SYSTEM  
Property(S): UserSID = S-1-5-18  
Property(S): UserLanguageID = 1033  
Property(S): ComputerName = IC13405  
Property(S): SystemLanguageID = 1033  
Property(S): ScreenX = 800  
Property(S): ScreenY = 600  
Property(S): CaptionHeight = 26  
Property(S): BorderTop = 1  
Property(S): BorderSide = 1  
Property(S): TextHeight = 16  
Property(S): ColorBits = 32  
Property(S): TTCSupport = 1  
Property(S): MsiWin32AssemblySupport = 5.1.2600.1579  
Property(S): RedirectedDllSupport = 2  
Property(S): Time = 12:39:45  
Property(S): Date = 2/9/2005  
Property(S): Privileged = 1  
Property(S): USERNAME = Newfoundland & Labrador Hydro  
Property(S): COMPANYNAME = Newfoundland & Labrador Hydro  
Property(S): DATABASE = C:\WINDOWS\Installer\9bc8eb.msi  
Property(S): OriginalDatabase =  
C:\WINDOWS\system32\ccmsetup\{EA6AF9AB-72EA-4E9F-934E-941E408C023F}\client.msi  
Property(S): UILevel = 2  
Property(S): QFEUpgrade = 1  
Property(S): Preselected = 1  
Property(S): ACTION = INSTALL  
Property(S): SMSREFERREDCLIENT = Remote  
Property(S): ROOTDRIVE = C:\  
Property(S): CostingComplete = 0  
Property(S): SOURCEDIR =  
C:\WINDOWS\system32\ccmsetup\{EA6AF9AB-72EA-4E9F-934E-941E408C023F}\

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```
Property(S): SourcedirProduct = {FCDC3CDD-F53E-4239-8CA5-BC492942931B}
Property(S): OutOfDiskSpace = 0
Property(S): OutOfNoRbDiskSpace = 0
Property(S): PrimaryVolumeSpaceAvailable = 0
Property(S): PrimaryVolumeSpaceRequired = 0
Property(S): PrimaryVolumeSpaceRemaining = 0
Property(S): INSTALLLEVEL = 1
=== Logging stopped: 2/9/2005 12:39:45 ===
MSI (c) (68:14): Decrementing counter to disable shutdown. If counter
>= 0, shutdown will be denied. Counter after decrement: -1
MSI (c) (68:14): MainEngineThread is returning 1603
=== Verbose logging stopped: 2/9/2005 12:39:45 ===
```

CCMSETUP.log

```
<![LOG[=====]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:4540">
<![LOG[Version: 2.50.3174.1000]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:710">
<![LOG[Command line: "C:\WINDOWS\system32\ccmsetup\ccmsetup.exe"
/runservice /config:MobileClient.tcf]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:2092">
<![LOG[ccmsetup will use the account 'nlh\smsnetacct' for network
access.]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:2543">
<![LOG[Config file:
C:\WINDOWS\system32\ccmsetup\MobileClient.tcf]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:2287">
<![LOG[Retry time: 10 minute(s)]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:2288">
<![LOG[MSI log file: ]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:2289">
<![LOG[MSI properties: INSTALL="ALL"
SMSSITECODE="AUTO"]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:2290">
<![LOG[Source List:]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:2298">
<![LOG[
\\SJM42\SMSClient\I386]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:2305">
<![LOG[Status MPs:]LOG]!><time="12:37:03.205+210" date="02-09-2005"
```

Problem installing advanced client – ccmsetup service stays active.

microsoft.public.sms.setup: Problem installing advanced client – ccmsetup service stays active.

```
component="ccmsetup" context="" type="1" thread="2712"
file="ccmsetup.cpp:2315">
<![LOG[SJM42]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2712" file="ccmsetup.cpp:2330">
<![LOG[Updated security on object
C:\WINDOWS\system32\ccmsetup\.]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="0"
thread="2712" file="ccmsetup.cpp:4383">
<![LOG[Running as user "SYSTEM"]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:943">
<![LOG[Ccmsetup is being restarted due to an administrative action.
Installation files will be reset and downloaded
again.]LOG]!><time="12:37:03.205+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2912"
file="ccmsetup.cpp:1011">
<![LOG[Deleted file
C:\WINDOWS\system32\ccmsetup\client.msi]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:4599">
<![LOG[Deleted file
C:\WINDOWS\system32\ccmsetup\client.msi.download]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:4599">
<![LOG[Downloading file client.msi]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:2919">
<![LOG[Determining source location...]LOG]!><time="12:37:03.205+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:2762">
<![LOG[Found accessible source:
\\SJM42\SMSCClient\I386]LOG]!><time="12:37:03.580+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2912"
file="ccmsetup.cpp:2883">
<![LOG[Downloading \\SJM42\SMSCClient\I386\client.msi to
C:\WINDOWS\system32\ccmsetup\client.msi]LOG]!><time="12:37:03.580+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:3010">
<![LOG[File download 0% complete (61440 of 7078400 bytes).]LOG
<![LOG[File download 100% complete (7078400 of 7078400
bytes).]LOG]!><time="12:39:25.709+210" date="02-09-2005"
component="ccmsetup" context="" type="0" thread="2912"
file="ccmsetup.cpp:4228">
<![LOG[Download complete.]LOG]!><time="12:39:25.881+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:3081">
<![LOG[Searching for available transform]LOG]!><time="12:39:25.881+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:4407">
<![LOG[Failed to find resource file
```

Problem installing advanced client – ccmsetup service stays active.

microsoft.public.sms.setup: Problem installing advanced client – ccmsetup service stays active.

```
'client.mst']LOG]!><time="12:39:25.974+210" date="02-09-2005"
component="ccmsetup" context="" type="3" thread="2912"
file="util.cpp:665">
<![LOG[No transform available for this locale. Installation will
proceed with no transformation.]LOG]!><time="12:39:25.974+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:4442">
<![LOG[Updated security on object
C:\WINDOWS\system32\ccmsetup\.]LOG]!><time="12:39:25.974+210"
date="02-09-2005" component="ccmsetup" context="" type="0"
thread="2912" file="ccmsetup.cpp:4383">
<![LOG[Client is installed and is the same or lower version. Initiating
repair.]LOG]!><time="12:39:43.506+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2912"
file="msiutil.cpp:553">
<![LOG[Repairing version 2.50.3174.1018 of the client with product code
{FCDC3CDD-F53E-4239-8CA5-BC492942931B}]LOG]!><time="12:39:43.537+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="ccmsetup.cpp:3346">
<![LOG[Running installation package
Package:
C:\WINDOWS\system32\ccmsetup\{EA6AF9AB-72EA-4E9F-934E-941E408C023F}\client.msi
Log: C:\WINDOWS\system32\ccmsetup\client.msi.log
Properties: REINSTALL=ALL REINSTALLMODE=vmaus INSTALL="ALL"
SMSSITECODE="AUTO" CCMHTTPPORT=80]LOG]!><time="12:39:43.537+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="msiutil.cpp:633">
<![LOG[MSI: Action 12:39:44: AppSearch. Searching for installed
applications]LOG]!><time="12:39:44.959+210" date="02-09-2005"
component="ccmsetup" context="" type="0" thread="2912"
file="msiutil.cpp:353">
<![LOG[MSI: SMS Advanced Client is not
installed.]LOG]!><time="12:39:45.287+210" date="02-09-2005"
component="ccmsetup" context="" type="3" thread="2912"
file="msiutil.cpp:339">
<![LOG[Installation failed with error code
1603]LOG]!><time="12:39:45.740+210" date="02-09-2005"
component="ccmsetup" context="" type="3" thread="2912"
file="msiutil.cpp:679">
<![LOG[Connecting to server SJM42]LOG]!><time="12:39:45.740+210"
date="02-09-2005" component="ccmsetup" context="" type="1"
thread="2912" file="status.cpp:87">
<![LOG[Successfully resolved server SJM42 to
172.17.1.42]LOG]!><time="12:39:45.772+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2912"
file="status.cpp:130">
<![LOG[Successfully connected to server
SJM42]LOG]!><time="12:39:45.819+210" date="02-09-2005"
component="ccmsetup" context="" type="1" thread="2912"
file="status.cpp:165">
<![LOG[Status message was successfully received by server
```

Problem installing advanced client – ccmsetup service stays active.

microsoft.public.sms.setup: Problem installing advanced client – ccmsetup service stays active.

```
SJM42]LOG]!><time="12:39:45.881+210" date="02-09-2005"  
component="ccmsetup" context="" type="1" thread="2912"  
file="status.cpp:289">  
<![LOG[Next retry in 120 minute(s)...]LOG]!><time="12:39:45.912+210"  
date="02-09-2005" component="ccmsetup" context="" type="0"  
thread="2912" file="ccmsetup.cpp:3882">
```