

## Re: Disable Remote Control on some PCs

**Source:** <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2005-01/0216.html>

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**From:** Louis Beaudoin ([louis.beaudoin\\_at\\_saaq.gouv.qc.ca](mailto:louis.beaudoin_at_saaq.gouv.qc.ca).*\*remove\**)

**Date:** 01/18/05

Date: Tue, 18 Jan 2005 09:38:15 -0500

I'm afraid that we cannot use your solution because we did not migrate to SMS 2003 yet.

"Louis Beaudoin" <[louis.beaudoin@saaq.gouv.qc.ca](mailto:louis.beaudoin@saaq.gouv.qc.ca).*\*remove\**> a écrit dans le message de news: eHhevjW\$EHA.3368@TK2MSFTNGP15.phx.gbl...

> *The conflicting software is NetSupport (used as a screencam – screen recording – tool). The OS is nt4 workstation (we still have about 3000 workstations with this OS, and we need to use NetSupport on 250 of these workstations – There is no conflict under XP, we will migrate the OS later this year)*

>

> *Thanks for the info ! I will post later if it is relevant to our situation.*

>

> "Kim Oppalfens" <[kim@computacenter.nospam](mailto:kim@computacenter.nospam)> a écrit dans le message de news:

> [MPG.1c564773e8c52963989acf@msnews.microsoft.com](mailto:MPG.1c564773e8c52963989acf@msnews.microsoft.com)...

>>

>> *This could be of interest*

>> <http://myitforum.techtargt.com/articles/8/view.asp?id=6701>

>>

>> *Not sure whether it will help, I am afraid this will just disable and not prevent installation of the component.*

>>

>> *Just out of interest, what is the conflicting software?*

>>

>> *Kim*

>> *In article <#m6GjVK\$EHA.1396@tk2msftngp13.phx.gbl>,*

>> *[louis.beaudoin@saaq.gouv.qc.ca](mailto:louis.beaudoin@saaq.gouv.qc.ca).*\*remove\** says...*

>>> *My goal is to prevent the installation of SMS Remote (it is checked and*

>>> *reinstalled on a regular basis by the CCIM <Client configuration*

>>> *installation manager>), just disabling it is not enough. The presence of*

> *SMS*

>>> *Remote in a workstation (even if it is not running) conflicts with another*

>>> *software that I must run on some workstations and the combination of*

SMS

> > > *Remote and this software always ends with a blue screen.*  
> > >  
> > > *I do not wish to disable SMS Remote on all of the workstations,*  
because  
> *the*  
> > > *problematic software runs only on a small share of all the*  
workstations,  
> *and*  
> > > *because I wish to continue to use SMS Remote as a support tool for all*  
> *the*  
> > > *other workstations.*  
> > >  
> > > *"Rui Martins" <Rui.Martins@discussions.microsoft.com> wrote:*  
> > >  
> > > > *I'm testing that with some clients, too. For now I just stop de SMS*  
> > > > *Remote*  
> > > > *service. Seem enough (just starting the teste, so some unexpected*  
> *behaviour*  
> > > > *could came). I plan also to the reskit tool netsvc to launch this*  
> *stopped*  
> > > > *service. To completely forbbid the use of it the service can be put*  
> *in*  
> > > > *Disable mode.*  
> > > >  
> > > > *If just want to deny to someone the control to a some group of sms*  
> *hosts*  
> > > > *just place that group on a collection and in the security tab deny*  
to  
> *him*  
> > > *the*  
> > > > *remote control permission. I'm using this solution for a while and I*  
> *am*  
> > > *very*  
> > > > *satisfied with it.*  
> > > >  
> > > >  
> > > > *"Louis Beaudoin" wrote:*  
> > > >  
> > > > > *Hi,*  
> > > > >  
> > > > > *I need to disable the installation of the SMS Remote Control*  
> *component*  
> > > > *on*  
> > > > > *some workstations, but I do not wish to disable it system wide. I*  
> *must*  
> > > > *run a*  
> > > > > *software that conflicts with Remote Control on a limited number of*  
> > > > > *workstations, but I wish to keep Remote Control as my first choice*  
> > > *remote*  
> > > > > *support tool for the rest of the workstations.*

microsoft.public.sms.setup: Re: Disable Remote Control on some PCs

> > > >  
> > > > *I know that Remote Control cannot be reinstalled by the Client*  
> > > *Configuration*  
> > > > *Installation Manager (CCIM) \_if\_ the status of the Remote Control*  
> > > *component*  
> > > > *is "Not Available" on the workstation (when the string "Systems*  
> > > *Management*  
> > > > *Server Client Installation Properties" of*  
> > > > *"HKEY\_Local\_Machine\Software\Microsoft\SMS\Client\Client*  
> >  
> > --  
> > *Kim Oppalfens*  
> > *Proud father of Lennart Oppalfens*  
> > *Since 05/11/2004 08.53 GMT+1*  
>  
>