

Re: Cant remote control over a subnet

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From: Gareth (*Gareth_at_discussions.microsoft.com*)

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Sean

I have extended the AD schema, can you point me in the right direction to the system management container in AD

"Sean Chitwood [MSFT]" wrote:

> Gareth--
> *It sounds like they are not getting policy for some reason. Now the
> messages that you are seeing in hierarchy_manager are referring to not being
> able to write data to AD. Part of that data would be the locations of the
> MPs, so that might be your problem. Did you extend the AD schema when you
> setup SMS? Did you give the SMS Service account rights to the System
> Management container in AD?*
>
>
> --Sean
> --
> -----
> *This posting is provided "AS IS" with no warranties, and confers no
> rights.*
>
> *"Gareth" <Gareth@discussions.microsoft.com> wrote in message
> news:679D25E3-7C7A-4B86-ACA6-05E10079EBA2@microsoft.com...*
> *Hello*
> >
> *I have installed SMS 2003 on to a new server and this is working ok for
> the
> head office, but the problem i have is that i have 4 remote office's that
> i
> can not remote control.*
> >
> *I thought that i had a problem with the MP but have come to the conclusion
> that since it is working for the head office then this can not be the
> case.*
> >
> *The remote office's are on different subnets.*
> >

microsoft.public.sms.setup: Re: Cant remote control over a subnet

> > *I have noticed that the Advanced Client is installed on the computers in*
> > *the*
> > *remote office's but the service does not seem to get started.*
> >
> > *I have a error that is logged under the SMS HIERARCHY MANAGER which is*
> > *shown*
> > *below*
> >
> > -----
> > *Systems Management Server cannot create the object "SMS-Site-SMS" in*
> > *Active*
> > *Directory.*
> >
> > *Possible cause: This site's SMS Service account or the site server's*
> > *machine*
> > *account may not have full control rights for the "System Management"*
> > *container in Active Directory*
> > *Solution: Give the site's SMS Service account full control rights to the*
> > *"System Management" container, and all child objects in Active Directory.*
> >
> > *Possible cause: Another Active Directory object named "SMS-Site-SMS"*
> > *already*
> > *exists somewhere outside of the "System Management" container*
> > *Solution: Locate the other object with the same name, and delete the*
> > *object*
> > *from its current location. Then allow SMS create a new object.*
> >
> > *Possible cause: The Active Directory schema has not been extended with the*
> > *correct SMS Active Directory classes and attributes.*
> > *Solution: Turn off Active Directory publishing for each site in the*
> > *forest,*
> > *until the schema can be extended. The schema can be extended with the*
> > *tool*
> > *"extadsch.exe" from the SMS CD.*
> > -----
> >
> > *I am also getting a very similar error on the SMS SITE COMPONENT MANAGER*
> >
> > *Any ideas on this one??*
> >
> > *Any help would be appreciated.*
> >
> > *Gareth Collins*
>
>
>