

## Re: HTTP 404 – File not found

**Source:** <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2004-09/0547.html>

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**From:** Michel Caron ([michel.caron\\_at\\_os4techno.com](mailto:michel.caron_at_os4techno.com))

**Date:** 09/30/04

Date: Wed, 29 Sep 2004 21:03:02 -0400

Yes. I can run Testy without problem. Also, SUS is running on this machine without problem.

"Sai Wong [MSFT]" <[saiwong@online.microsoft.com](mailto:saiwong@online.microsoft.com)> wrote in message news:1caf01c4a685\$615f1920\$a601280a@phx.gbl...

> *Try running a simple ASP file on your Reporting Point machine (see below for example). Save this in your wwwroot directory as testy.asp*

>

> *and then in Internet Explorer enter*

>

> <http://localhost/testy.asp>

>

> *Does the ASP run correctly ?*

>

> -----

>

>

> <HTML>

> <TITLE>Some test page</TITLE>

> <BODY>

>

> <% Response.Write "Hello Mum" %>

>

> </BODY>

> </HTML>

>

>

> -----

>

> Sai

> *This posting is provided "AS IS" with no warranties, and*

> *confers no rights.*

>

>>-----Original Message-----

>>Hi Sai,

>>

>>Launch Task Manager and see if process SMSRPH.exe is

> *listed.* – *Yes, is*  
>>*running.*  
>>  
>>*Regards,*  
>>  
>>*Michel*  
>>  
>>  
>>  
>>  
>>*"Sai Wong [MSFT]" <saiwong@online.microsoft.com> wrote*  
> *in message*  
>>*news:18c101c4a645\$7a5806c0\$a601280a@phx.gbl...*  
>>> *Since you are not seeing smsreporting.log I would*  
> *assume*  
>>> *the reporting point host service is not running.*  
>>> *Launch Task Manager and see if process SMSRPH.exe is*  
>>> *listed.*  
>>>  
>>> *If not look in the SMSComponent folder for SMSRPH.exe*  
>>> *if it exists then run the following command in a dos*  
>>> *window*  
>>>  
>>> *SMSRPH.exe /service*  
>>>  
>>> *If you get access denied message then I assume your web*  
>>> *server machine has locked down its ACLs.*  
>>>  
>>> *You need read&execute permissions to start the*  
> *reporting*  
>>> *point host service. Give administrators this*  
> *permission.*  
>>>  
>>> *Sai*  
>>>  
>>>  
>>> *This posting is provided "AS IS" with no warranties,*  
> *and*  
>>> *confers no rights.*  
>>>  
>>>>-----*Original Message*-----  
>>>>*Hi Sai*  
>>>>  
>>>>*I found only the smsreportinginstall.log.*  
>>>>  
>>>>*No, I can not launch the Report Viewer via Internet*  
>>> *Service Manager.*  
>>>>  
>>>>*Regards,*  
>>>>  
>>>>*Michel*

>>>>  
>>>>  
>>>>  
>>>>  
>>>>  
>>>>"Sai Wong [MSFT]" <saiwong@online.microsoft.com> wrote  
>>> in message  
>>>>news:2ed001c4a580\$925f90f0\$a501280a@phx.gbl...  
>>>>> Please send me the following logs on your Reporting  
>>> Point  
>>>>> machine :  
>>>>>  
>>>>> smsreportinginstall.log  
>>>>> smsreporting.log  
>>>>>  
>>>>> On the Reporting Point machine can you launch the  
>>> Report  
>>>>> Viewer via Internet Services Manager ?  
>>>>>  
>>>>> Sai  
>>>>>  
>>>>> This posting is provided "AS IS" with no warranties,  
>>> and  
>>>>> confers no rights.  
>>>>>  
>>>>>>-----Original Message-----  
>>>>>>Hi Jack,  
>>>>>>  
>>>>>>>I forgot to provide information about our  
>>> configuration.  
>>>>>> We use W2K. Web  
>>>>>>>Service Extensions are part of Windows 2003.  
>>>>>>>  
>>>>>>>  
>>>>>>>Regards  
>>>>>>>  
>>>>>>>Michel  
>>>>>>>  
>>>>>>>  
>>>>>>>"Jack Wang [MSFT]" <jackwa@online.microsoft.com>  
> wrote  
>>>>>> in message  
>>>>>>>news:uPCZIHepEHA.3356@cpmsftngxa06.phx.gbl...  
>>>>>>>> Hi Michel,  
>>>>>>>>  
>>>>>>>> Thank you for posting!  
>>>>>>>>  
>>>>>>>> Please try the following steps. It solved similar  
>>>>> issues before.  
>>>>>>>>  
>>>>>>>>> 1. Select Web Service Extensions

>>>>>>  
>>>>>> 2. Change Active Server Pages from Prohibited to  
>>>>> Allowed  
>>>>>>  
>>>>>> 3. Add Web Service Extension of SQLXML – See 810784  
>>>>> for steps.  
>>>>>>  
>>>>>> 810784 PRB: Error Message "HTTP Error 404 – File or  
>>>>> directory not found"  
>>>>>> Occurs  
>>>>>> <http://support.microsoft.com/?id=810784>  
>>>>>>  
>>>>>> 4. Default Web Site Properties\Directory Security  
>>>>>>  
>>>>>> 5. Authentication and access control\Edit  
>>>>>>  
>>>>>> 6. Enable anonymous access, set password.  
>>>>>>  
>>>>>> 7. Default Web Site Permissions  
>>>>>>  
>>>>>> 8. Grant Internet guest account Read and execute,  
>>>>> List, and read. Deny  
>>>>>> write.  
>>>>>>  
>>>>>> Hope this helps!  
>>>>>>  
>>>>>> Sincerely,  
>>>>>> Jack Wang, MCSE 2000/2003, MCSA 2000/2003, MCDBA,  
>>> MCSD  
>>>>>> Microsoft Online Partner Support  
>>>>>>  
>>>>>> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
>>>>>>  
>>>>>>  
> =====  
>>>>>> When responding to posts, please "Reply to Group"  
> via  
>>>>>> your newsreader so that others may learn and  
> benefit  
>>>>>> from your issue.  
>>>>>>  
> =====  
>>>>>>  
>>>>>> This posting is provided "AS IS" with no  
> warranties,  
>>>>> and confers no  
>>>>>> rights.  
>>>>>> -----  
>>>>>> | Reply-To: "Michel Caron"  
>>> <[michel.caron@os4techno.com](mailto:michel.caron@os4techno.com)>  
>>>>>> | From: "Michel Caron" <[michel.caron@os4techno.com](mailto:michel.caron@os4techno.com)>

microsoft.public.sms.setup: Re: HTTP 404 – File not found

>>>>>> | *Subject: HTTP 404 – File not found*  
>>>>>> | *Date: Sun, 26 Sep 2004 01:30:08 -0400*  
>>>>>> | *Lines: 13*  
>>>>>> | *Organization: OS4 Techno*  
>>>>>> | *X-Priority: 3*  
>>>>>> | *X-MSMail-Priority: Normal*  
>>>>>> | *X-Newsreader: Microsoft Outlook Express*  
>>>>> 6.00.2900.2180  
>>>>>> | *X-MimeOLE: Produced By Microsoft MimeOLE*  
>>>>> V6.00.2900.2180  
>>>>>> | *X-RFC2646: Format=Flowed; Original*  
>>>>>> | *Message-ID:*  
> <eOoDln4oEHA.4008@TK2MSFTNGP14.phx.gbl>  
>>>>>> | *Newsgroups: microsoft.public.sms.setup*  
>>>>>> | *NNTP-Posting-Host: modemcable140.201-130-*  
>>>>> 66.mc.videotron.ca  
>>>>>> 66.130.201.140  
>>>>>> | *Path: cpmsftngxa06.phx.gbl!TK2MSFTNGP08.phx.gbl!*  
>>>>> TK2MSFTNGP14.phx.gbl  
>>>>>> | *Xref: cpmsftngxa06.phx.gbl*  
>>>>> microsoft.public.sms.setup:23683  
>>>>>> | *X-Tomcat-NG: microsoft.public.sms.setup*  
>>>>>> |  
>>>>>> | *Hi,*  
>>>>>> |  
>>>>>> | *Our SMS 2003 installation works perfectly but we*  
>>>> can  
>>>>> not use "Reports"  
>>>>>> to  
>>>>>> | *view information. Each time we try to run a*  
> report  
>>>>> we received the  
>>>>>> following  
>>>>>> | *message:*  
>>>>>> |  
>>>>>> | *HTTP 404 – File not found*  
>>>>>> |  
>>>>>> | *Thanks*  
>>>>>> |  
>>>>>> | *Michel*  
>>>>>> |  
>>>>>> |  
>>>>>> |  
>>>>>>  
>>>>>>  
>>>>>>.br/>>>>>>>  
>>>>  
>>>>  
>>>>

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>>  
>>  
>>.  
>>