

## Re: HTTP 404 – File not found

**Source:** <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2004-09/0546.html>

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**Date:** 09/30/04

Date: Wed, 29 Sep 2004 17:35:26 -0700

Try running a simple ASP file on your Reporting Point machine (see below for example). Save this in your wwwroot directory as testy.asp

and then in Internet Explorer enter

<http://localhost/testy.asp>

Does the ASP run correctly ?

```
-----
<HTML>
<TITLE>Some test page</TITLE>
<BODY>
<% Response.Write "Hello Mum" %>
</BODY>
</HTML>
-----
Sai
This posting is provided "AS IS" with no warranties, and
confers no rights.
>-----Original Message-----
>Hi Sai,
>
>Launch Task Manager and see if process SMSRPH.exe is
listed. - Yes, is
>running.
>
>Regards,
>
>Michel
>
>
>
>"Sai Wong [MSFT]" <saiwong@online.microsoft.com> wrote
in message
>news:18c101c4a645$7a5806c0$a601280a@phx.gbl...
>> Since you are not seeing smsreporting.log I would
assume
>> the reporting point host service is not running.
>> Launch Task Manager and see if process SMSRPH.exe is
>> listed.
>>
>> If not look in the SMSComponent folder for SMSRPH.exe
```

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>> if it exists then run the following command in a dos
>> window
>>
>> SMSRPH.exe /service
>>
>> If you get access denied message then I assume your web
>> server machine has locked down its ACLs.
>>
>> You need read&execute permissions to start the
reporting
>> point host service. Give administrators this
permission.
>>
>> Sai
>>
>>
>> This posting is provided "AS IS" with no warranties,
and
>> confers no rights.
>>
>>>-----Original Message-----
>>>Hi Sai
>>>
>>>I found only the smsreportinginstall.log.
>>>
>>>No, I can not launch the Report Viewer via Internet
>> Service Manager.
>>>
>>>Regards,
>>>
>>>Michel
>>>
>>>
>>>
>>>
>>>"Sai Wong [MSFT]" <saiwong@online.microsoft.com> wrote
>> in message
>>>news:2ed001c4a580$925f90f0$a501280a@phx.gbl...
>>>> Please send me the following logs on your Reporting
>> Point
>>>> machine :
>>>>
>>>> smsreportinginstall.log
>>>> smsreporting.log
>>>>
>>>> On the Reporting Point machine can you launch the
>> Report
>>>> Viewer via Internet Services Manager ?
>>>>
>>>> Sai
>>>>
>>>> This posting is provided "AS IS" with no warranties,
>> and
>>>> confers no rights.
>>>>
>>>>>-----Original Message-----
>>>>>Hi Jack,
>>>>>
>>>>>I forgot to provide information about our
>> configuration.
>>>>> We use W2K. Web
```

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```
>>>>Service Extensions are part of Windows 2003.
>>>>
>>>>
>>>>Regards
>>>>
>>>>Michel
>>>>
>>>>
>>>>"Jack Wang [MSFT]" <jackwa@online.microsoft.com>
wrote
>>>> in message
>>>>>news:uPCZ1HEpEHA.3356@cpmsftngxa06.phx.gbl...
>>>>> Hi Michel,
>>>>>
>>>>> Thank you for posting!
>>>>>
>>>>> Please try the following steps. It solved similar
>>>> issues before.
>>>>>
>>>>> 1. Select Web Service Extensions
>>>>>
>>>>> 2. Change Active Server Pages from Prohibited to
>>>> Allowed
>>>>>
>>>>> 3. Add Web Service Extension of SQLXML - See 810784
>>>> for steps.
>>>>>
>>>>> 810784 PRB: Error Message "HTTP Error 404 - File or
>>>> directory not found"
>>>>> Occurs
>>>>> http://support.microsoft.com/?id=810784
>>>>>
>>>>> 4. Default Web Site Properties\Directory Security
>>>>>
>>>>> 5. Authentication and access control\Edit
>>>>>
>>>>> 6. Enable anonymous access, set password.
>>>>>
>>>>> 7. Default Web Site Permissions
>>>>>
>>>>> 8. Grant Internet guest account Read and execute,
>>>> List, and read. Deny
>>>>> write.
>>>>>
>>>>> Hope this helps!
>>>>>
>>>>> Sincerely,
>>>>> Jack Wang, MCSE 2000/2003, MCSA 2000/2003, MCDBA,
>>>> MCSD
>>>>> Microsoft Online Partner Support
>>>>>
>>>>> Get Secure! - www.microsoft.com/security
>>>>>
>>>>>
=====
>>>>> When responding to posts, please "Reply to Group"
via
>>>>> your newsreader so that others may learn and
benefit
>>>>> from your issue.
>>>>>
=====
```



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> .  
>