

Re: SMS reinstall

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.setup/2004-07/0311.html>

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Reinstallation would involve not only the site systems but all of the clients since the password for the client accounts would become different. I would only do that as a last resort. First you could run setup again and choose modify or reset the current installation.

If that does not work I would look at the smsdbmon.log to see the SQL errors. From there make sure all SMS_Service accounts have permissions to the SQL box.

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Thanks,

Jeff Harbaugh [MSFT]

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"Gerry" <anonymous@discussions.microsoft.com> wrote in message news:156101c46f3a\$045a0050\$a401280a@phx.gbl...

> We are having an issue with SMS 2.0.
> I have taken over the setup of SMS 2.0 from another person
> in our IT department. I am unable to get the SMS
> administrator to connect to the site. It takes a long time
> and then states connection failed. The person who
> originally installed SMS states it used to connect, but
> can also no longer get SMS to connect. I have searched the
> web for any solutions , tried everything I have found with
> no results. I am thinking I may need to start over on the
> install. My question is, if I start over is this going to
> cause problems because the local SMS accounts are already
> installed on all the pcs on the network (approx. 140 pcs).
> What do I need to do to sucessfully reinstall SMS or get
> it to function as it is? The other IT person does not
> remember the passwords for these local accounts and I am
> assuming there would a lot of manual process invovled in a
> reinstall because of what is already installe on all the
> pcs in regards to SMS. Please advise.
> Thanks