

RE: Run Advertised Programs is empty

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- *From:* Sherry Kissinger [MVP-SMS] <mofmaster@xxxxxxxxxxxxxx>
 - *Date:* Wed, 6 Feb 2008 16:08:01 -0800
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This is a long shot; and I really doubt this is it because SMS doesn't use the SID, not the username, but any special characters in this username?

Also, since you suspect it's this username, perhaps just bite the bullet and create a new user account for this person; all the same groups, etc that it needs, disable their old one, and have them use the new one for a while. If it works, just move on...

(Oh, and Add New programs empty is essentially the same as Run Advertised Programs so no, not really additional information)

Standardize. Simplify. Automate.

"Selsmoran" wrote:

Hi.

Also I have found that when this troubling account logs in there are errors Failed to create an instance of CLSID_UIResourceMgr, error 80040154 and CSMSARPPub::GetAppsFromUIResMgr - CoCreateInstance failed for CLSID_UIResourceMgr, error 80070005

Does this help?

Thanx in advance.

If it works, don't fix it.

"Selsmoran" wrote:

Hi.

It is a querybased collection.

The query is like below:

RE: Run Advertised Programs is empty

Criteria:

SystemResource.SystemGroupName is equal to "<Domainname\groupname"
and the groupname is populated with machines (not users)

Is it a clue that Add New Programs also is empty?

His machine is in the collection.

The other machine he logs in to is also in the collection.

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If it works, don't fix it.

"Sherry Kissinger [MVP-SMS]" wrote:

Pick an advertisement that you see, and he doesn't. When
you track back to
what collection is targeted by that advertisement, I presume
that it contains
either usernames or usergroups, not machine names.

If usernames only, is his username in there. If it's a
usergroup, is his
Active Directory account a member of that usergroup.

If it's a query-based collection... what's the query?

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Standardize. Simplify. Automate.

"Selsmoran" wrote:

Hi.

I have a problem with one user in the way
that when he logs in with his
account to any machine the Run Advertised
Programs is empty.

If I log in to his machine it is populated.

If he logs in to my machine it is empty.

If I log in to my own machine it is
populated.

We run XPS2 and SMS Advanced Client.

RE: Run Advertised Programs is empty

Also seen that Add New Programs is empty
when he logs in but
it is populated when I log in.
Both in his machine and in my machine.

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If it works, don't fix it.