

Re: Software file collection problems – which log

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.inventory/2005-02/0059.html>

From: Joseph Calabig [MSFT] (jcalabig_at_microsoft.com)

Date: 02/07/05

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I would first look at the inventoryagent.log. It is very easy to spot FileCollection related log lines there.

Make sure that the clients are indeed trying to collect the file in the path/s you've specified.

Also make sure that the clients are not rejecting to collect the file due to the file size limits you've set. In this case you would normally get a status message indicating that the limit has been reached.

See if you can verify the client behavior first. If everything else looks fine, we can look and the MP and Sinvproc.log in the server on succeeding posts.

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Thanks,

Joseph Calabig

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"Joseph Calabig [MSFT]" <jcalabig@microsoft.com> wrote in message news:eDqllkWDFHA.3908@TK2MSFTNGP12.phx.gbl...

> cross posting to microsoft.public.sms.inventory

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> --

> Thanks,

> Joseph Calabig

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> "BookerW" <BookerW@discussions.microsoft.com> wrote in message

> news:7380438A-D199-4C1D-BE48-089AAAE59504@microsoft.com...

>>I have triedto collect outlook.exe files from my clients. So far the

>>process

>> has not been successful. What log can i check to try and troubleshoot

>> the

>> process?

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