

Re: Help need desperately!

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.inventory/2005-02/0033.html>

From: jcortrig (jcortrig_at_discussions.microsoft.com)

Date: 02/02/05

Date: Wed, 2 Feb 2005 05:53:10 -0800

Changing from port 80 is not required. It is an optional configuration that you may want to do for security reasons. If you didn't make a change here, this should not be an issue for you. Our organization decided to make the change, but I missed one of the steps when configuring. Because I missed this step all of my new clients installed, but inventory information did not get sent back to the Server and I was getting the exact same information in my log files that you had noted. Once I fixed the settings on my site server, Inventory information began flowing properly. As far as your other question about the information in your SMSSETUP.log file, I'm not sure what all that information means, but I do know that having the last line say "SMS Setup Completed Successfully" is a good thing.

"Ed Murphy" wrote:

```
> I'm watching the webcast now, but I want to be clear about what you are
> saying. I "HAVE" to change TCP ports?
> I really hate to change from port 80, but I can if I have to.
>
> During the webcast it reminded me to go back and check my smssetup.log to
> verify the update to SP1 completed. It confirms that the setup was
> successful, but I noticed a few lines that I didn't see before.
>
>
> <01-28-2005 12:48:55> Started Site Component Manager
> <01-28-2005 12:48:55> Done with service installation
> <01-28-2005 12:48:57> Adding an icon for C:\SMS\bin\i386\SMS_SRW.EXE
> <01-28-2005 12:48:57> Adding an icon for
> C:\WINDOWS\help\sms\00000409\sms.srv\htm\SMSWRAPPER.CHM
> <01-28-2005 12:48:57> Adding an icon for C:\SMS\bin\i386\COURSESEND.EXE
> <01-28-2005 12:48:57> Adding an icon for C:\SMS\bin\i386\SMS.MSC
> <01-28-2005 12:48:57> AddItem(C:\SMS\bin\i386\SMS.MSC, SMS Administrator
> Console)
```

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> <01-28-2005 12:48:57> AddItem(C:\SMS\bin\i386\SETUP.EXE, SMS Setup)
> <01-28-2005 12:48:57> AddItem(C:\SMS\bin\i386\COURSESEND.EXE, SMS Courier
> Sender)
> <01-28-2005 12:48:57> AddItem(C:\SMS\bin\i386\SMS_SRW.EXE, SMS Site Repair
> Wizard)
> <01-28-2005 12:48:57>
> AddItem(C:\WINDOWS\help\sms\00000409\sms.srv\htm\SMSWRAPPER.CHM, SMS Online
> Library)
> <01-28-2005 12:48:57> Couldn't reload group, DDE error =4009
> <01-28-2005 12:48:58> Couldn't reload group, DDE error =4009
> <01-28-2005 12:48:59> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:00> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:01> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:02> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:03> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:04> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:05> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:06> Couldn't reload group, DDE error =4009
> <01-28-2005 12:49:07> SMS Setup completed successfully!
>
> Does anyone know what causes this?
>
> Ed
>
>
>
> "jcortrig" wrote:
>
>> I don't know if this will help, but reading through your log files and the
>> problems
>> you described we were having a similar problem in our organization. I was
>> getting the
>> exact same messages that you have recorded in your log files. Last week we
>> upgraded our
>> Server from 2003 RTM to 2003 SP1. I then, as a sampling, attempted to push
>> the SP1 client
>> to our IS department. All of the clients seemed to install with the new
>> version. However,
>> when I ran the SMS Report Count SMS Client Versions, non of the new clients
>> were reporting
>> inventory data. If I went to the clients I could see that the client had
>> installed. However if I
>> initiated a hardware inventory from the client, it did not update to the
>> Server. On the other hand,
>> if I went to one of my clients which still had SMS 2003 RTM version and
>> initiated a Hardware
>> Inventory Cyle the information reported to the server without any issues.
>> After much frustration I
>> found our problem to be in our TCP port configuration on the Server. I
>> followed the procedures
>> as described in the Microsoft Web Cast from 9/23/2004 "Upgrading to SMS 2003

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> > *SPI" for changing*
> > *from the default port 80 to a newly assigned TCP port number. My settings*
> > *for the Client Push Installation*
> > *worked like a charm and were reporting to my new TCP Port number. However,*
> > *for some reason, my Port settings*
> > *that I had configured under the Site properties did not update and it was*
> > *still set to port 80. As soon as I*
> > *realized this I added my new port configuration into my site properties and*
> > *within minutes all my new clients*
> > *began accurately reporting inventory data. Again, I don't know if this will*
> > *help, but hopefully it can at least*
> > *give you some ideas that will point you in the right direction.*
> >
> >
> > *"Ed Murphy" wrote:*
> >
> > > *Here is the configuration that I am working with:*
> > >
> > > *Advanced Security*
> > > *Advanced Clients only*
> > > *Active Directory Extended*
> > > *NEWTON\$ (Site Server) has full control over the System Management Container*
> > > *Custom setup option*
> > >
> > > *The following are settings that have been added/modified from the default:*
> > >
> > > *Site Properties*
> > > *General | Type: Primary*
> > > *Version: 2.50.3174.1018*
> > > *Build: 3174*
> > > *Site server: Newton*
> > > *Installation directory C:\SMS*
> > > *Parent site: None*
> > > *Security mode: Advanced*
> > > *Accounts | SMS Service account: Local System*
> > > *Site Boundaries: IP subnet and Active Directory site*
> > > *Roaming Boundaries: Active Directory site*
> > > *Advanced: Publish identity data to Active Directory*
> > > *Site connection | Do not accept unsigned data from sites running SMS 2.0*
> > > *| Require secure key exchange...*
> > >
> > > *Site Settings*
> > > *Client Agents*
> > > *Hardware Inventory Client Agent*
> > > *Enabled, Simple schedule every 1 day, Max MIF size 500kb*
> > > *MIF Collection | Advanced Client | Collect both IDMIF and NOIDMIF files*
> > > *Software Inventory Client Agent*
> > > *Enabled, Simple schedule every 1 day*
> > > *Remote Tools Client Agent*
> > > *Enabled, Users cannot change Policy ...*
> > > *Remote Assistance: Manage and Override Remote Assistance*

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> > > *Advertised Program Client Agent*
> > > *Enabled*
> > > *Software Metering Client*
> > > *Enabled*
> > > *Client Installation Methods*
> > > *Client Push Installation*
> > > *General*
> > > *Enable Client Push installation to assigned resources (Servers and Workstations)*
> > > *Enable Client Push installation to site systems (Advanced Client)*
> > > *Accounts*
> > > *Account is a member of a domain security group, which is a member of the local admins group on all clients*
> > > *Advanced Client | SMSSITECODE=IEG*
> > > *Component Configuration*
> > > *Software Distribution*
> > > *General*
> > > *Location of stored packages: D:*
> > > *Advanced Client Network Access Account : Same account as above*
> > > *Status Reporting*
> > > *Server: All Milestones*
> > > *Client: All Milestones and All Details*
> > > *Management Point*
> > > *Default Management point server name: NEWTON*
> > > *Discovery Methods*
> > > *Active Directory System Discovery*
> > > *Enabled, LDAP://OU=*
> > > *Active Directory User Discovery*
> > > *Enabled, LDAP://OU=*
> > > *Active Directory System Group Discovery*
> > > *Enabled, LDAP://OU=*
> > > *Site Maintenance Tasks*
> > > *Clear Install Flag, Rebuild Indexes, Monitor Keys, Delete Aged Inventory*
> > > *all set to True*
> > > *Site Systems*
> > > *Newton is set to perform all site roles at this time including SQL*
> > > *Bits is enabled*
> > > *Collections*
> > > *All Systems: All expected computers were discovered, Assigned, given IEG*
> > > *Site Code and installed Advanced Client*
> > > *No to obsolete, Yes to active.*
> > > *System Site Status is OK for both Components and Site System*
> > >
> > > *When I look at the properties of any of the clients, the discover data seems in order.*
> > >
> > > *So Far I have tried 3 fresh re-installs including 2 that also included fresh installs of the OS and SQL. I have also tried the "Repair" button on the clients. All service packs and updates are in place. I was careful not to push agents until I updated to SMS 2003 SP1 and the client versions are confirmed to be Version: 2.50.3174.1018.*

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>>>
>>> *Prior to installing SMS, IIS and bits was installed and configured. I had*
>>> *to change to identity on the SMS apps pools to LOCAL SYSTEM in order to get*
>>> *them to work.*
>>>
>>> *NEWTON\$ was added to the local admins group and all SMS groups with the net*
>>> *localgroup /ADD command.*
>>>
>>> *The only complaints I am getting from Newton's event logs are similar to the*
>>> *following:*
>>>
>>> *Event Type: Error*
>>> *Event Source: Perflib*
>>> *Event Category: None*
>>> *Event ID: 1010*
>>> *Date: 1/21/2005*
>>> *Time: 11:17:56 AM*
>>> *User: N/A*
>>> *Computer: NEWTON*
>>> *Description:*
>>> *The Collect Procedure for the "SmsMP" service in DLL "C:\SMS_CCM\mpperf.dll"*
>>> *generated an exception or returned an invalid status. Performance data*
>>> *returned by counter DLL will be not be returned in Perf Data Block. The*
>>> *exception or status code returned is the first DWORD in the attached data.*
>>>
>>> *For more information, see Help and Support Center at*
>>> *<http://go.microsoft.com/fwlink/events.asp>.*
>>> *Data:*
>>> *0000: 05 00 00 c0 ...Ã€*
>>>
>>>
>>> *Event Type: Warning*
>>> *Event Source: WinMgmt*
>>> *Event Category: None*
>>> *Event ID: 63*
>>> *Date: 1/21/2005*
>>> *Time: 1:33:20 PM*
>>> *User: NT AUTHORITY\SYSTEM*
>>> *Computer: NEWTON*
>>> *Description:*
>>> *A provider, MS_VIEW_INSTANCE_PROVIDER, has been registered in the WMI*
>>> *namespace, root\cimv2, to use the LocalSystem account. This account is*
>>> *privileged and the provider may cause a security violation if it does not*
>>> *correctly impersonate user requests.*
>>>
>>> *For more information, see Help and Support Center at*
>>> *<http://go.microsoft.com/fwlink/events.asp>.*
>>>
>>> *Below I have included some excerpts from what I hope are applicable log files.*
>>>
>>>

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```
>>> Client (Tesla) Inventory.log excerpt:
>>>
>>> <![LOG[Collection: Namespace = \\.\root\cimv2; Query = SELECT __CLASS,
>>> __PATH, __RELPATH, DefaultIPGateway, DHCPEnabled, DHCPServer, Index,
>>> IPAddress, IPEnabled, IPSubnet, IPXAddress, IPXEnabled, MACAddress,
>>> ServiceName FROM Win32_NetworkAdapterConfiguration; Timeout = 600
>>> secs.]LOG!]><time="17:17:07.472+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="1" thread="3972"
>>> file="collectiontask.cpp:330">
>>> <![LOG[Collection: Namespace = \\.\root\ccm\VulnerabilityAssessment; Query =
>>> SELECT __CLASS, __PATH, __RELPATH, DetailKey, DetailScore, DetailValue1,
>>> DetailValue2, DetailValue3, Tool, VulnerabilityID FROM
>>> Win32_Vulnerability_Detail; Timeout = 600
>>> secs.]LOG!]><time="17:17:08.023+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="1" thread="3972"
>>> file="collectiontask.cpp:330">
>>> <![LOG[Collection: Class "Win32_Vulnerability_Detail" does not exist
>>> out.]LOG!]><time="17:17:08.063+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="2" thread="3972"
>>> file="collectiontask.cpp:475">
>>> <![LOG[Collection: Namespace = \\.\root\ccm\VulnerabilityAssessment; Query =
>>> SELECT __CLASS, __PATH, __RELPATH, Tool, VulnerabilityID, VulnerabilityScore
>>> FROM Win32_Vulnerability; Timeout = 600 secs.]LOG!]><time="17:17:08.063+300"
>>> date="01-26-2005" component="InventoryAgent" context="" type="1"
>>> thread="3972" file="collectiontask.cpp:330">
>>> <![LOG[Collection: Class "Win32_Vulnerability" does not exist
>>> out.]LOG!]><time="17:17:08.063+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="2" thread="3972"
>>> file="collectiontask.cpp:475">
>>> <![LOG[Collection: Namespace = \\.\root\cimv2; Query = SELECT __CLASS,
>>> __PATH, __RELPATH, Description, Manufacturer, Name, Status FROM
>>> Win32_NetworkClient; Timeout = 600 secs.]LOG!]><time="17:17:08.063+300"
>>> date="01-26-2005" component="InventoryAgent" context="" type="1"
>>> thread="3972" file="collectiontask.cpp:330">
>>> <![LOG[Collection: Namespace = \\.\root\cimv2; Query = SELECT __CLASS,
>>> __PATH, __RELPATH, Availability, Capabilities, DeviceID, Name, Status FROM
>>> Win32_ParallelPort; Timeout = 600 secs.]LOG!]><time="17:17:08.123+300"
>>> date="01-26-2005" component="InventoryAgent" context="" type="1"
>>> thread="3972" file="collectiontask.cpp:330">
>>> <![LOG[Collection: 30/37 inventory data items successfully
>>> inventoried.]LOG!]><time="17:17:08.143+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="1" thread="3972"
>>> file="collectiontask.cpp:265">
>>> <![LOG[Inventory: Collection Task completed in 7.301
>>> seconds]LOG!]><time="17:17:08.143+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="1" thread="3972"
>>> file="agentstate.cpp:779">
>>> <![LOG[Inventory: 7 Collection Task(s)
>>> failed.]LOG!]><time="17:17:08.143+300" date="01-26-2005"
>>> component="InventoryAgent" context="" type="2" thread="3972"
>>> file="agentstate.cpp:793">
```

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```
> > > <![LOG[Inventory: Temp report =
> > >
C:\WINDOWS\system32\CCM\Inventory\Temp\5b4ac4a0-b1d8-401f-91c1-f9317344777b.xml]LOG!]><time="17:
> > > date="01-26-2005" component="InventoryAgent" context="" type="1"
> > > thread="3972" file="agentstate.cpp:2112">
> > > <![LOG[Inventory: Starting reporting task.]LOG!]><time="17:17:08.143+300"
> > > date="01-26-2005" component="InventoryAgent" context="" type="1"
> > > thread="3876" file="reporttask.cpp:240">
> > > <![LOG[Reporting: 2 report entries created.]LOG!]><time="17:17:08.383+300"
> > > date="01-26-2005" component="InventoryAgent" context="" type="1"
> > > thread="3876" file="reporttask.cpp:260">
> > > <![LOG[Inventory: Reporting Task completed in 0.240
> > > seconds]LOG!]><time="17:17:08.383+300" date="01-26-2005"
> > > component="InventoryAgent" context="" type="1" thread="3876"
> > > file="agentstate.cpp:846">
> > > <![LOG[Inventory: Successfully sent report. Destination:mp:MP_HinvEndpoint,
> > > ID: {ED4553CF-8633-4459-AC13-8F721E0EBCF9}, Timeout: 80640 minutes MsgMode:
> > > Not Signed, Not Encrypted]LOG!]><time="17:17:08.443+300" date="01-26-2005"
> > > component="InventoryAgent" context="" type="1" thread="3876"
> > > file="agentstate.cpp:2025">
> > > <![LOG[Inventory: Cycle completed in 16.053
> > > seconds]LOG!]><time="17:17:12.389+300" date="01-26-2005"
> > > component="InventoryAgent" context="" type="1" thread="3876"
> > > file="agentstate.cpp:1520">
> > > <![LOG[Inventory: Action completed.]LOG!]><time="17:17:12.389+300"
> > > date="01-26-2005" component="InventoryAgent" context="" type="1"
> > > thread="3876" file="agentstate.cpp:1530">
> > > <![LOG[Inventory: ***** End of message processing.
> > > *****]LOG!]><time="17:17:12.389+300" date="01-26-2005"
> > > component="InventoryAgent" context="" type="1" thread="3876"
> > > file="agentendpoint.cpp:410">
> > >
> > >
> > > There is no MP_Hinv.log under SMS_CCM\logs or anywhere else on the server
> > > for that matter. Both the Component and Site System Status are showing OK,
> > > with the only warning noted being about a discovered computer that is
> > > offline, which I knew about.
> > >
> > > Excerpt from C:\SMS\Logs\dataldr.log on SiteServer Newton:
> > >
> > > Cleaning aged temp files... $$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 15:30:14.097 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Checking inbox for any MIFs to process... $$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 15:30:14.097 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Waiting for a MIF... $$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 15:30:14.097
> > > 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Checking for configuration changes ... $$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 16:31:19.132 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Cleaning aged temp files... $$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 16:31:19.132 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Checking inbox for any MIFs to process... $$<SMS_INVENTORY_DATA_LOADER><Wed
```

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> > > Jan 26 16:31:19.132 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 16:31:19.132
> > > 2005 Eastern Standard Time><thread=2696 (0xA88)>
> > > Exiting policy conversion thread \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 17:25:05.120 2005 Eastern Standard Time><thread=2780 (0xADC)>
> > > SMS_EXECUTIVE started SMS_INVENTORY_DATA_LOADER as thread ID 2628 (0xA44).
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:41.578 2005 Eastern Standard
> > > Time><thread=1532 (0x5FC)>
> > > ***** SERVICE THREAD IS STARTING *****~
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:41.625 2005 Eastern Standard
> > > Time><thread=2628 (0xA44)>
> > > Registering SQL Types \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:41.656
> > > 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Refreshing procedure cache... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 17:25:42.187 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Loading defined architecture cache... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan
> > > 26 17:25:42.984 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > GetConfigurationInformation – successful \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 17:25:43.468 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Starting the dataloader policy conversion thread...
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:43.484 2005 Eastern Standard
> > > Time><thread=2796 (0xAEC)>
> > > Deleting bad MIF files over 14 days old...
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:43.500 2005 Eastern Standard
> > > Time><thread=2628 (0xA44)>
> > > Deleting orphan MIF files over 14 days old...
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:43.500 2005 Eastern Standard
> > > Time><thread=2628 (0xA44)>
> > > Checking ORPHANS directory for any MIFs to retry...
> > > \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:43.500 2005 Eastern Standard
> > > Time><thread=2628 (0xA44)>
> > > Checking inbox for any MIFs to process... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 17:25:43.531 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 17:25:43.531
> > > 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Checking for configuration changes ... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 18:29:57.285 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Cleaning aged temp files... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 18:29:57.285 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Checking inbox for any MIFs to process... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 18:29:57.285 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 18:29:57.285
> > > 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Checking for configuration changes ... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 19:31:01.468 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Cleaning aged temp files... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26
> > > 19:31:01.484 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Checking inbox for any MIFs to process... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
> > > Jan 26 19:31:01.484 2005 Eastern Standard Time><thread=2628 (0xA44)>
> > > Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Wed Jan 26 19:31:01.484
> > > 2005 Eastern Standard Time><thread=2628 (0xA44)>

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>>> *Checking for configuration changes ... \$\$<SMS_INVENTORY_DATA_LOADER><Wed
>>> Jan 26 20:32:06.484 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>>
>>>
>>>
>>>
>>> *Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Thu Jan 27 09:46:11.728
>>> 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>> *Checking for configuration changes ... \$\$<SMS_INVENTORY_DATA_LOADER><Thu
>>> Jan 27 10:47:16.739 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>> *Cleaning aged temp files... \$\$<SMS_INVENTORY_DATA_LOADER><Thu Jan 27
>>> 10:47:16.739 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>> *Checking inbox for any MIFs to process... \$\$<SMS_INVENTORY_DATA_LOADER><Thu
>>> Jan 27 10:47:16.739 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>> *Waiting for a MIF... \$\$<SMS_INVENTORY_DATA_LOADER><Thu Jan 27 10:47:16.739
>>> 2005 Eastern Standard Time><thread=2628 (0xA44)>
>>>
>>>
>>>
>>> *The Server doesn't appear to be receiving any files from any clients.
>>>
>>> Here is an excerpt from the Adv Client Spy connected to the client Tesla:
>>>
>>>
>>> *Software Inventory
>>> Date Last Cycle Started = 2005/01/26 21:48:25
>>> Date of Last Report = 2005/01/26 21:48:25
>>> Last Major Report Version = 1
>>> Last Minor Report Version = 6
>>>
>>> *File Collection
>>> Date Last Cycle Started = 2005/01/26 22:16:56
>>> Date of Last Report = 1970/01/01 00:00:00
>>> Last Major Report Version = 0
>>> Last Minor Report Version = 0
>>>
>>> *Hardware Inventory
>>> Date Last Cycle Started = 2005/01/26 22:16:56
>>> Date of Last Report = 2005/01/26 22:16:56
>>> Last Major Report Version = 1
>>> Last Minor Report Version = 6
>>>
>>> *IDMIF Collection
>>> Date Last Cycle Started = 2005/01/26 20:35:00
>>> Date of Last Report = 2005/01/26 20:35:00
>>> Last Major Report Version = 1
>>> Last Minor Report Version = 2
>>>
>>> *DDR
>>> Date Last Cycle Started = 2005/01/21 22:15:47
>>> Date of Last Report = 2005/01/21 22:15:47************

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```
> > > Last Major Report Version = 1
> > > Last Minor Report Version = 0
> > > Instances
> > > Instance Key =
> > > CCM_ADSiteInfo:\\TESLA\root\ccm\invagt:CCM_ADSiteInfo.ADSiteName="ECE-OSU"
> > > State = Current
> > > Collected = False
> > > Value = <CCM_ADSiteInfo><ADSiteName>ECE-OSU</ADSiteName></CCM_ADSiteInfo>
> > > Instance Key =
> > >
Win32_NetworkAdapterConfiguration:\\TESLA\root\cimv2:Win32_NetworkAdapterConfiguration.Index=1
State = Verified
> > > Collected = True
> > > Value =
> > >
<Win32_NetworkAdapterConfiguration><Index>1</Index><IPAddress>164.107.166.108</IPAddress><MACAddress>
> > > Instance Key =
> > > CCM_ClientIdentificationInformation:\\TESLA\ROOT\ccm:CCM_ClientIdentificationInformation=@
State = Current
> > > Collected = False
> > > Value =
> > >
<CCM_ClientIdentificationInformation><HardwareID1>2:FA4486389C447225DE5E070444719373B2C766BD</HardwareID1>
> > > Instance Key = CCM_Client:\\TESLA\ROOT\ccm:CCM_Client=@ State = Current
> > > Collected = False
> > > Value =
> > >
<CCM_Client><ClientIdChangeDate>01/13/2005\x002022:28:14</ClientIdChangeDate><PreviousClientId></PreviousClientId>
> > > Instance Key =
> > > CCM_ClientIdentificationInformation:\\TESLA\ROOT\ccm:CCM_ClientIdentificationInformation=@
State = Verified
> > > Collected = True
> > > Value =
> > >
<CCM_ClientIdentificationInformation><HardwareID1>2:FA4486389C447225DE5E070444719373B2C766BD</HardwareID1>
> > > Instance Key =
> > > CCM_ComputerSystem:\\TESLA\root\ccm\invagt:CCM_ComputerSystem.Domain="ECE"
> > > State = Verified
> > > Collected = True
> > > Value = <CCM_ComputerSystem><Domain>ECE</Domain></CCM_ComputerSystem>
> > > Instance Key =
> > > CCM_ADSiteInfo:\\TESLA\root\ccm\invagt:CCM_ADSiteInfo.ADSiteName="ECE-OSU"
> > > State = Verified
> > > Collected = True
> > > Value = <CCM_ADSiteInfo><ADSiteName>ECE-OSU</ADSiteName></CCM_ADSiteInfo>
> > > Instance Key =
> > > Win32_ComputerSystem:\\TESLA\root\cimv2:Win32_ComputerSystem.Name="TESLA"
> > > State = Verified
> > > Collected = True
> > > Value = <Win32_ComputerSystem><Name>TESLA</Name></Win32_ComputerSystem>
> > > Instance Key =
```

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```
> > > CCM_ComputerSystem:\TESLA\root\ccm\invagt:CCM_ComputerSystem.Domain="ECE"
> > > State = Current
> > > Collected = False
> > > Value = <CCM_ComputerSystem><Domain>ECE</Domain></CCM_ComputerSystem>
> > > Instance Key =
> > >
CCM_NetworkAdapterConfiguration:\TESLA\root\ccm\invagt:CCM_NetworkAdapterConfiguration.IPSubnet="164.107.164.0"
State = Verified
> > > Collected = True
> > > Value =
> > >
<CCM_NetworkAdapterConfiguration><IPSubnet>164.107.164.0</IPSubnet></CCM_NetworkAdapterConfiguration>
> > > Instance Key =
> > > CCM_DiscoveryData:\TESLA\root\ccm\invagt:CCM_DiscoveryData.PlatformID="Microsoft
Windows NT Workstation 5.1" State = Current
> > > Collected = False
> > > Value =
> > >
<CCM_DiscoveryData><PlatformID>Microsoft\x0020Windows\x0020NT\x0020Workstation\x00205.1</PlatformID>
> > > Instance Key = SMS_Authority:\TESLA\ROOT\ccm:SMS_Authority.Name="SMS:IEG"
> > > State = Current
> > > Collected = False
> > > Value = <SMS_Authority><Name>SMS:IEG</Name></SMS_Authority>
> > > Instance Key =
> > > CCM_DiscoveryData:\TESLA\root\ccm\invagt:CCM_DiscoveryData.PlatformID="Microsoft
Windows NT Workstation 5.1" State = Verified
> > > Collected = True
> > > Value =
> > >
<CCM_DiscoveryData><PlatformID>Microsoft\x0020Windows\x0020NT\x0020Workstation\x00205.1</PlatformID>
> > > Instance Key =
> > >
CCM_NetworkAdapterConfiguration:\TESLA\root\ccm\invagt:CCM_NetworkAdapterConfiguration.IPSubnet="164.107.164.0"
State = Current
> > > Collected = False
> > > Value =
> > >
<CCM_NetworkAdapterConfiguration><IPSubnet>164.107.164.0</IPSubnet></CCM_NetworkAdapterConfiguration>
> > > Instance Key = CCM_Client:\TESLA\ROOT\ccm:CCM_Client=@ State = Verified
> > > Collected = True
> > > Value =
> > >
<CCM_Client><ClientIdChangeDate>01/13/2005\x002022:28:14</ClientIdChangeDate><PreviousClientId></PreviousClientId>
> > > Instance Key =
> > >
Win32_NetworkAdapterConfiguration:\TESLA\root\cimv2:Win32_NetworkAdapterConfiguration.Index=1
State = Current
> > > Collected = False
> > > Value =
> > >
<Win32_NetworkAdapterConfiguration><Index>1</Index><IPAddress>164.107.166.108</IPAddress><MACAddress>08:00:0E:54:00:01</MACAddress>
```

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```
>>> Instance Key = SMS_Authority:\\TESLA\ROOT\ccm:SMS_Authority.Name="SMS:IEG"
>>> State = Verified
>>> Collected = True
>>> Value = <SMS_Authority><Name>SMS:IEG</Name></SMS_Authority>
>>> Instance Key =
>>> Win32_ComputerSystem:\\TESLA\root\cimv2:Win32_ComputerSystem.Name="TESLA"
>>> State = Current
>>> Collected = False
>>> Value = <Win32_ComputerSystem><Name>TESLA</Name></Win32_ComputerSystem>
>>>
>>> Finally, here are the results from the MPtroubleshooter:
>>> Post Installation Test Results
>>> - <Name xmlns="Verify that the Distributed Transaction Coordinator Service
>>> is running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify that the Task Scheduler is running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify that the Windows Management Instrumentation service is
>>> running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify that the World Wide Web Publishing Service is
>>> running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify that the SMS Agent Host Service is running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify the Default Website is running.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Verify the MPs Machine$ account is a Member of the SQL
>>> servers SMS_SiteSystemToSQLConnection_<site_code> group">
>>> - <Result xmlns="Skipped">
>>> <Comment xmlns="Not Applicable MP is local to the SQL Server" />
>>> - <Name xmlns="Testing MPLIST HTTP request functionality">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Testing MPCERT HTTP request functionality">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="If the MP is W2k3: Verify that the BITS Web Extensions are
>>> enabled.">
>>> - <Result xmlns="Passed">
>>> - <Name xmlns="Does the SMS Service account have administrative rights on
>>> the MP">
>>> - <Result xmlns="Skipped">
>>> <Comment xmlns="Not Applicable-Advanced Security mode detected" />
>>> Now, you know about as much about our SMS configuration as I do. I hope
>>> that someone can tell me why no MP_Hinv.log was created and why the server is
>>> not receiving any files.
>>>
>>> Thanks,
>>>
>>> Ed
```

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