

## Re: SMS Adv Client install fails

**Source:** <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.installer/2004-12/0035.html>

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**From:** Jeff Harbaugh [MSFT] ([jeffharb\\_at\\_online.microsoft.com](mailto:jeffharb_at_online.microsoft.com))

**Date:** 12/07/04

Date: Tue, 7 Dec 2004 12:20:09 -0800

Is this machine an XP SP2 machine? If so is the firewall enabled on that machine? Can you try to connect to the NY-Station-35\IPC\$ using the Administrator account from New\_York? It looks like the server is having problems connecting to that share. Error 5 usually indicates access denied even though the site can connect to the admin share. Also what kind of environment are you in? AD or not? Are other clients having the same problems?

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Thanks,

Jeff Harbaugh [MSFT]

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"marioarce" <[marioarce@discussions.microsoft.com](mailto:marioarce@discussions.microsoft.com)> wrote in message

news:3250745B-6170-4E7F-AD4A-E540FEAC1400@microsoft.com...

> The following error is logged in the SMS\Logs\ccm.log file when trying to  
> target a client computer (XP) for client installation:

>

> Received request: "TNKEYXVX" for machine name: "NY-STATION-35" on queue:

> "Incoming".

> Stored request "TNKEYXVX", machine name "NY-STATION-35", in queue

> "Processing".

> ----- Started a new CCR processing thread. Thread ID is 0xf2c. There are  
> now

> 1 processing threads

> Submitted request successfully SMS\_CLIENT\_CONFIG\_MANAGER

> =====>Begin Processing request: "TNKEYXVX", machine name: "NY-STATION-35"

> Getting a new request from queue "Incoming" after 100 millisecond delay.

> ---> Trying each entry in the SMS Client Remote Installation account list

> Waiting for change in directory "D:\SMS\inboxes\ccr.box" for queue

> "Incoming", (30 minute backup timeout).

> ---> Attempting to connect to administrative share

> '\\NY-STATION-35\admin\$'

> using account 'NEW\_YORK\Administrator'

> ---> Connected to administrative share on machine NY-STATION-35 using

> account 'NEW\_YORK\Administrator'

> ---> Attempting to make IPC connection to share <\\NY-STATION-35\IPC\$>

> ---> Unable to obtain Access Token for machine name "NY-STATION-35", error

> 5.

> ---> ERROR: Unable to access target machine for request: "TNKEYXVX",

> machine

> name: "NY-STATION-35", error code: 5

> Retry request id for "TNKEYXVX" set to "NY-STATION-35"

> Stored request "NY-STATION-35", machine name "NY-STATION-35", in queue

> "Retry".

> <=====>End request: "NY-STATION-35", machine name: "NY-STATION-35".

microsoft.public.sms.installer: Re: SMS Adv Client install fails

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>  
> Any ideas?  
> Thanks,  
>  
> -Mario Arce  
> New York