

Unable to Install SMS 2003 R2

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2007-11/msg00033.html>

- *From:* btesdall@xxxxxxxxxx
 - *Date:* Mon, 05 Nov 2007 07:53:32 -0800
-

Hi, I'm trying to add the R2 features to my existing SMS 2003 SP3 server, but running into a wall when the Custom Updates Publishing Tool installer is asking for the SQL server information.

The database is stored on a separate machine that we use for several applications, each with their own databases. The server is located in the same subnet as the SMS server, and the SMS server is functioning normally.

The installer asks for the Remote SQL Server name and Instance name. I enter the SQL Server's NETBIOS name, and leave the Instance blank (the SQL Server is 2000, I believe). I immediately get a message saying "Unable to verify the database connection with the provided information." I know I am typing the machine name correctly. I've tried entering it as \\SERVER instead of SERVER, and while it pauses after I click Next, I eventually get the same error. I've tried entering the database name in the Instance blank, but that doesn't help either. I've gone and added SPN's for the database server to fix a problem I had a long time ago. I don't have any idea what else to try. I'd like to get this working so I could automate Office 2007 installs.

HELP!!!

.