

Re: Advanced Client install nightmare

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-08/msg00260.html>

- *From:* Jonathan <Jonathan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 14 Aug 2006 12:33:02 -0700
-

Hi,

Yes definately, there is nothing in the Policies that would prevent the client being installed. We have no machine level policies configured except to disable the messenger service and there is no other policies that would prevent installation.

I have previously successfully installed a client over the network, it has just stopped working!

I have made no other changes to the AD etc. to cause this as far as i know. The only things i have done is to give the accounts full control over the right OUs.

--

IT Engineer

"Santos Martinez" wrote:

how about your AD Policies, everything is good in that part too.

--

Santos Martinez,MCSE, MCDBA, MCTS
IT Community Staff of Puerto Rico
<http://www.itcspr.org>

"Jonathan" wrote:

Hi,

The user and computer account both have full control permissions over both System and Systems management. (I did this when installing)
In the Systems management OU i have :

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SMS-MP-001-SCAT-SMS
SMS-SLP-001-SCAT-SMS
SMS-SITE-001

Inside the SMS-MP and SMS-SLP folders there is nothing. Should there be some data in here?

Cheers

--

IT Engineer

"Santos Martinez" wrote:

Can you verify your AD, for System and System Management OU, if the Machine\$ and the SMS2003 have permissions to it and if the MP was created under the OU of System Management, if not give permissions to this two accounts on the System or System Management OU since System Management Inherits from the system OU and then, verify is some erros comes to the Site Setting, also how your AD policy are you restricting remote registry installations or something like it.

regards,

--

Santos Martinez,MCSE, MCDBA, MCTS
IT Community Staff of Puerto Rico
<http://www.itcspr.org>

"Jonathan" wrote:

Hello again!

I can succesfully connect to the remote registry using the account. I have created an account called SMS2003 for this purpose and added it to boht Domain Admins and now Enterprise Admins. Domain Admins are also local

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admins
on all of our machines so this should be ok.

When logged on as SMS2003 i can connect to everything without a problem. Is there anything else that could possibly be causing this? It is a really annoying problem! Is there any other log files i should be looking in for causes?

Thanks for all your help guys, really appreciated!

--
IT Engineer

"Kim Oppalfens <MVP>" wrote:

Try remotely connecting to the registry of one of these machines using the sms2003 account.

Trust me it is not.
The below error occurs if your computers are only member of a single group, usually domain computers.

--
Kim Oppalfens
Telindus Belgium
MVP Windows Server
System – SMS
"Jonathan"
<Jonathan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:E36AD158-D8D7-40E9-9BBE-8B64B22BECFB@xxxxxxxxxxxxxxxxxxxx

Hi,

I can successfully connect to the Admin\$ share of every

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machine
using the
account
specified in
the Client
push
installation
properties.

I am also
getting the
following
errors now,
in the
SMS_AD_SYSTEM_GROUP_DISCOVERY_AGENT
log, :
(Message
ID 5503)

MS Active
Directory
System
Group
Discovery
Agent
reported
errors for
603
objects.
DDR's were
generated
for 603
objects that
had errors
while
reading
non-critical
properties.
DDR's were
not
generated
for 0 objects
that had
errors while
reading
critical
properties.

Possible
cause: The

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SMS
Service
might not
have access
to some
properties
of
this object.
The
container
specified
might not
have the
properties
available.
Solution:
Please
verify the
Active
Directory
schema for
properties
that
are
not
replicated
or locked.
Refer to the
discovery
logs for
more
information.

It looks like
it is related
to me!

--
IT Engineer

"Kim
Oppalfens
<MVP>"
wrote:

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try
manually
connecting
to
the
admin\$\
share
using
the
sms2003
account
from
your
sms
server.

--

Kim
Oppalfens
Telindus
Belgium
MVP
Windows
Server
System

-

SMS

"Jonathan"

<Jonathan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:2D32F33C-8CD7-4017-A821-B670E45F53C8@xxx

Hi
again,

I
have
deleted
and
re-created
the
client
install
account
and
the
client
connection
account

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but
am
still
seeing
the
same
errors!

I
have
reset
the
counters
for
the
CLIENT_CONFIG_MANAGER
log,
is
this
the
same
as
clearing
the
status
messages?
Or
is
there
a
different
way.

I
am
still
getting
the
same
errors
in
the
CCM.log

--
IT
Engineer

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"Diwan"
wrote:

Hi

First
of
all
clear
your
status
messages
from
SMS
server
as
Santos
told.

other
thing
look
bad
is.
look
like
you
have
missed
the
remote
client
installtion
account.
recreate
it
and
double
check,
it
happens.

Warning:
no
remote
client
installation
or
SMS
service

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account
found
\$\$<SMS_CLIENT_CONFIG_MANAGER>
Aug
11
07:49:52.895
2006
GMT
Daylight

Time><thread=3768
(0xEB8)>

thanks,

Diwan

Jonathan
wrote:

Hi,

there
are
lots
of
errors
in
the
site
status
under
SMS_CLIENT_CONFIG_MANAGER
stating
that
SMS
either
cannot
find
the
clients

SMS
Client
Configuration
Manager
cannot
find
machine
"SCAT-000956"

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on
the
network.
The
operating
system
reported
error
53:
The
network
path
was
not
found.

Or
a
similar
error
which
states
that
access
is
denied.

Here
is
more
info
from
the
ccm
log
:

Received
request:
"SCAT-003321.SCAT"
for
machine
name:
"SCAT-003321"
on
queue:
"Retry".
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.176

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2006
GMT
Daylight
Time><thread=2992
(0xBB0)>
Error
event
time
has
expired
for
Request
"SCAT-003321.SCAT"
for
machine
"SCAT-003321".
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.176
2006
GMT
Daylight
Time><thread=2992
(0xBB0)>
Stored
request
"SCAT-003321.SCAT",
machine
name
"SCAT-003321",
in
queue
"Processing".
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.176
2006
GMT
Daylight
Time><thread=2992
(0xBB0)>
WARNING:
High
volume
of
CCRs.
Slowing
down
the

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```
queue
processing
thread~
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.176
2006
GMT
Daylight
Time><thread=2992
(0xBB0)>
Received
request:
"ZBUFWQR1"
for
machine
name:
"SCAT-002291"
on
queue:
"Incoming".
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
Stored
request
"ZBUFWQR1",
machine
name
"SCAT-002291",
in
queue
"Processing".
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
WARNING:
High
```

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volume
of
CCRs.
Slowing
down
the
queue
processing
thread~
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:43.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
--->
ERROR:
Unable
to
connect
to
remote
registry
for
machine
name
"10.3.1.128",
error
53.
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
---->
ERROR:
Unable
to
access
target
machine
for
request:
"Z61FJZP2",

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```
machine
name:
"SCAT-001117",
error
code:
53
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
Retry
request
id
for
"Z61FJZP2"
set
to
"SCAT-001117.SCAT"
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
Stored
request
"SCAT-001117.SCAT",
machine
name
"SCAT-001117",
in
queue
"Retry".
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
<=====End
```

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```
request:
"SCAT-001117.SCAT",
machine
name:
"SCAT-001117".
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
=====>Begin
Processing
request:
"Z6FKB7JW",
machine
name:
"SCAT-003683"
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
---->
Trying
each
entry
in
the
SMS
Client
Remote
Installation
account
list~
$$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:52.895
2006
GMT
Daylight
Time><thread=3768
(0xEB8)>
```

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---->

Warning:

no

remote

client

installation

or

SMS

service

account

found

\$\$<SMS_CLIENT_CONFIG_MAN.

Aug

11

07:49:52.895

2006

GMT

Daylight

Time><thread=3768

(0xEB8)>

Submitted

request

successfully

\$\$<SMS_CLIENT_CONFIG_MAN.

Aug

11

07:49:53.176

2006

GMT

Daylight

Time><thread=2992

(0xBB0)>

Getting

a

new

request

from

queue

"Retry"

after

100

millisecond

delay.

\$\$<SMS_CLIENT_CONFIG_MAN.

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07:49:53.176

2006

GMT

Daylight

Time><thread=2992

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(0xBB0)>
Found
CCR
"SCAT-003322.SCAT.CCR"
in
queue
"Retry".
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.176
2006
GMT
Daylight
Time><thread=2992
(0xBB0)>
WARNING:
A
request
for
machine
'SCAT-002291'
is
already
in
the
processing
list.
Merging
CCR
Data.
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
Failed
to
submit
request
for
processing
(52)
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.208

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2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
Deleted
request
"ZBUFWQR1",
machine
name
"SCAT-002291"
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
Getting
a
new
request
from
queue
"Incoming"
after
100
millisecond
delay.
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.208
2006
GMT
Daylight
Time><thread=2988
(0xBAC)>
Found
CCR
"zby1qegf.CCR"
in
queue
"Incoming".
\$\$<SMS_CLIENT_CONFIG_MAN.
Aug
11
07:49:53.208
2006

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GMT
Daylight
Time>><thread=2988
(0xBAC)>

I
am
really
tearing
my
hair
out
with
this
one,
we
did
a
complete
setup