

Dell Inventory Tool will not install.

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Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-04/msg00164.html>

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I'm trying to install the dell inventory tool and it fails when doing a sync then rollback everytime.

I've downloaded all the components- catalog, bunddleapp, invcol and pre-req and also scantoolsupdate and put them in the specified directories.

It fails whether i specify a local location or download from web.

From the itdusync.log:

from local dir

```
Initialized log file - ITDUSync started at 13/04/2006 15:44:42 01/01/1601
00:00:00 0 (0x0000)
Sync task started with command-line = /s /site smsserver /code sitecode
/package sitecode0009B /target \\smsserver\ITDUPackageSrc /ImportFolder
C:\DellBinaries\ /Unattend 01/01/1601 00:00:00 0 (0x0000)
User Account: user1 01/01/1601 00:00:00 0 (0x0000)
User Profile: C:\Documents and Settings\user1 01/01/1601 00:00:00 0 (0x0000)
Command line enable UNATTEND 01/01/1601 00:00:00 0 (0x0000)
Command line specified Import Folder: C:\DellBinaries\ 01/01/1601 00:00:00
0 (0x0000)
Command line specified folder to update as \\smsserver\ITDUPackageSrc.
01/01/1601 00:00:00 0 (0x0000)
Command line specified package to update on DPs as sitecode0009B 01/01/1601
00:00:00 0 (0x0000)
Command line specified site code: sitecode. 01/01/1601 00:00:00 0 (0x0000)
Command line specified site server: smsserver. 01/01/1601 00:00:00 0 (0x0000)
Download failed - C:\DellBinaries\catalog\catalog.cab 01/01/1601 00:00:00 0
(0x0000)
Sync tool failed to download "C:\DellBinaries\catalog\catalog.cab". Error
code: 2148204548 01/01/1601 00:00:00 0 (0x0000)
Loaded "C:\WINNT\system32\CCM\smsstat.dll"; the module handle is
0x18890000. Software Updates Scan Helper 13/04/2006 15:44:43 3384 (0x0D38)
CreateSMSStatusMessage() succeeded; the status message object handle is
0x0195F7A0. Software Updates Scan Helper 13/04/2006 15:44:43 3384 (0x0D38)
ReportSMSStatusMessage() succeeded. Software Updates Scan Helper 13/04/2006
15:44:43 3384 (0x0D38)
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updated components from web

Initialized log file – ITDUSync started at 13/04/2006 15:48:59 01/01/1601 00:00:00 0 (0x0000)
Sync task started with command–line = /s /site smsserver /code sitecode /package sitecode0009D /target \\smsserver\ITDUPackageSrc /Unattend 01/01/1601 00:00:00 0 (0x0000)
User Account: user1 01/01/1601 00:00:00 0 (0x0000)
User Profile: C:\Documents and Settings\user1 01/01/1601 00:00:00 0 (0x0000)
Command line enable UNATTEND 01/01/1601 00:00:00 0 (0x0000)
Command line specified folder to update as \\smsserver\ITDUPackageSrc. 01/01/1601 00:00:00 0 (0x0000)
Command line specified package to update on DPs as sitecode0009D 01/01/1601 00:00:00 0 (0x0000)
Command line specified site code: sitecode. 01/01/1601 00:00:00 0 (0x0000)
Command line specified site server: smsserver. 01/01/1601 00:00:00 0 (0x0000)
Download completed – <http://go.microsoft.com/fwlink/?linkid=35797> 01/01/1601 00:00:00 0 (0x0000)
Download completed successfully. 01/01/1601 00:00:00 0 (0x0000)
Checking for Updates 01/01/1601 00:00:00 0 (0x0000)
Installed: Tool ID – {7E8AF7B4–841D–4681–9056–50EE691E1AEE} Tool Version – 2.50.4022.1000, Locale ID – 1033 01/01/1601 00:00:00 0 (0x0000)
Failed to download the component 'invCol.exe' Software Updates ITDU Tool 13/04/2006 15:49:17 3384 (0x0D38)
Sync tool failed to Update Scan Tools. Error code: 53 01/01/1601 00:00:00 0 (0x0000)

When i try and install the updates from the local dir, it appears to add another backslash for some reason. It's driving me mad cos it rollback everytime and never installs.

Can anyone give me any pointers?

Thanks

Jane

SMS2003sp1 +ITMU (upgraded from SMS 2.0)

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