

Re: SMS Administrator Console

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-04/msg00026.html>

- *From:* Kelly Beauchaine <Kelly_Beauchaine@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 4 Apr 2006 08:00:02 -0700
-

Hoping somebody can help me with this as well. I can open and connect to site server, but everything under the root on the console displays an hour glass when I click on it. My OS is XP sp2, but Windows Firewall is NOT running on my workstation. DCOM settings are correct. Other network administrators are having no problems what so ever, and they too are running XP sp2. I have full admin rights to everything on our network. You name it, and I've got the admin rights to it. My workstation is in the same domain, and we have only one Site. Getting same errors in my adminui.log at what Tim reports.

Very frustrating as I've seen posts such as this just about everywhere but no clear solution.

Thanks,
Kelly

"Mark Morrall" wrote:

Tim,

thanks for replying. I have been digging around a bit and have actually resolved my issue. I am not sure if it's the same as yours but here's how I resolved it:

I have 2 SMS site servers, the primary site & a Database server (SQL 2000) on a 2000 Server. It turned out to be a problem on the SQL Server where the site server couldn't query the DB tables. I noticed the following error in smsprov.log

```
Microsoft SQL Server reported SQL message 229, severity 14:  
[42000][229][Microsoft][ODBC SQL Server Driver][SQL Server]SELECT permission  
denied on object 'SecurityObjs', database 'SMSSite1', owner 'dbo'.
```

After a lot of head scratching, this turned out to be because the site machine account did not have local Administrator rights on the SQL server. I had originally added the MACHINE account to the group, but something in our Group Policy was resetting it every so often and removing the entry.

Anyway, we got round that by adding the account at the Group Policy level and it works a treat. Just got tons of other problems now!

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Not sure if that will help you, good luck.

Mark.

"Tim Stockton" wrote:

Mark,

Not yet. Other, higher priority problems have pushed this one further down the line. I will be sure to post something once I have a resolution.

Tim

"Mark Morrall" wrote:

Tim, did you ever figure this out? I am having exactly the same problem. Any help would be greatly appreciated.

Thanks

"Tim Stockton" wrote:

Is this a case for Microsoft PSS?

"Tim Stockton" wrote:

The adminui.log does contain a few of errors. I will paste them here:

```
[FB8][Wed 02/15/2006  
15:28:38]:Error(CheckForDisconnect1):  
Invalid service  
pointer. WMI connection  
has been dropped. :  
-2147022986 [0x80070776]
```

```
[FB8][Wed 02/15/2006  
15:28:35]:Error:  
CWBemAsyncNodeFactory::Enumerate:  
ExecQueryAsync returns  
error code is -2147022986
```

```
[FB8][Wed 02/15/2006  
15:28:35]:CWBemAsyncNodeFactory::Enumerate  
Failed
```

Re: SMS Administrator Console

Nothing out of the ordinary in the event viewer. All machines are in the same domain and receive the same GPOs. Also, all machines are on the same subnet and nothing is blocked "inside" to "inside".

"Dave Halperin" wrote:

Forgot,
check your
ports:
<http://support.microsoft.com/default.aspx?scid=kb:en-us:826852>

"Dave
Halperin"
<Dave_Halperin@xxxxxxx>
wrote in
message
<news:OjHErCnMGHA.1536@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Did
you
check
C:\SMSADMIN\logs\adminui.log
and
see
what
errors
show
up?
Also
check
your
event
viewer,
could
be
a
setting
on
the
machine.
Lastly,
check
your
AD

Re: SMS Administrator Console

policies.
"Tim
Stockton"
<TimStockton@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:7BF09B42-5032-45B7-A549-58A29DB3BBA5@xx

Allowing
anonymous
remote
access
rights
in
DCOM
still
did
not
resolve
the
issue.

"Dave
Halperin"
wrote:

Even
thought
they
are
XP
SP1,
the
SP2
fix
might
work:

<http://www.microsoft.com/technet/prodtechn>

At
the
bottom
of
the
page.

"Tim
Stockton"
<TimStockton@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:14F470D3-9781-4EAF-855F-1F742

All
XP
systems
are
SP1.

"Greg
Ramsey"
wrote:

Are
all
the
XP
systems
SP1?
If
XP
SP2,
maybe
a
firewall
issue?

"Tim
Stockton"
<TimStockton@xxxxxxxxxxxx>
wrote
in
message
news:62787CEA-3BE6-457

I
have
a
Windows
2003
server
running
SMS

2003
SP1.
All
users
are
running
Windows
XP
SP1
and
an
SMS
Admin
console
that
is
SP1.
Certain
machines
will
connect
to
the
site
database
but
when
you
click
on
"Collections",
the
console
merely
states
"There
are
no
items
to
show
in
this
view."
Apparently,
the
problem
is
machine
specific
and

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is
not
security
related
because
it
doesn't
matter
who
is
logged
in.
On
certain
machines,
it
always
works.
On
others,
it
never
works.
Any
suggestions?