

Re: error code is 80004005 and error code 1603

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-02/msg00402.html>

- *From:* "telekom.yu@xxxxxxxxxxxxxxxxx" <telekom.yu@xxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 28 Feb 2006 01:09:28 -0800
-

Don't be sorry. You have been most helpful, kind and quick with your responses. I didn't try Madan's suggestion because I think that lots of things are wrong with my W2K computers that have this problem not just SMS client. I've already started backing them up, after that I'll drop my W2K image on them and by the end of the working day all of them will be functional. I think that's best for me now. Thank you again.

—
System Administrator
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello,

I completely understood your situation, and I am so sorry for not resolving this issue timely.

I suggest you try the KB article mentioned by Madan:
893652 You receive a "Setup encountered an error and could not continue" error message when you try to upgrade an SMS 2003 Advanced Client to SMS 2003 Service Pack 1
<http://support.microsoft.com/default.aspx?scid=kb:en-us:893652>

Please let me know if there is anything that I can do for you.

Sincerely,
Kenxl Zou
Microsoft Online Partner Support

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Re: error code is 80004005 and error code 1603

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Thread-Topic: error code is 80004005 and error code 1603
thread-index: AcY8NVqkOfcli43LSMir+dn2DCfhhg==
X-WBNR-Posting-Host: 195.178.36.134
From: "=?Utf-8?B?dGVsZWtvcS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:

<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxx>
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxxxx>
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxxxx>
<BFCEA0AD-323C-4C58-B479-AA17D11BDDD8@xxxxxxxxxxxxxxxx>
<NDuM4b5NGHA.128@xxxxxxxxxxxxxxxx>
<1A8D6422-5956-47AE-A5D6-0B7CE1535B6A@xxxxxxxxxxxxxxxx>
<0TrBkLSOGHA.128@xxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and error code 1603

Date: Mon, 27 Feb 2006 23:05:27 -0800

Lines: 320

Message-ID:

<ADEA0661-B00B-4D63-9CC6-C8A3A71EA972@xxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain;

charset="Utf-8"

Content-Transfer-Encoding: 8bit

X-Newsreader: Microsoft CDO for Windows 2000

Content-Class: urn:content-classes:message

Importance: normal

Priority: normal

X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0

Newsgroups: microsoft.public.sms.admin

Path: TK2MSFTNGXA03.phx.gbl

Xref: TK2MSFTNGXA03.phx.gbl microsoft.public.sms.admin:70788

NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250

X-Tomcat-NG: microsoft.public.sms.admin

Sorry for not answering on this post, I was out of town for couple days.

This one didn't help either. I just can't start win installer update on

any

Re: error code is 80004005 and error code 1603

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Re: error code is 80004005 and error code 1603

of my computers with this problem. I tried both of your suggestions but

same

thing.

I decided to reinstall windows on these W2K computers that have this problem. I just can't spend any more of my and any body else's time

solving

this problem.

Thank you and everybody else who tried to help me with this.
I just can't thank you enough for your help.

—
System Administrator
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for your updates.

Since the config.msi folder can not be found on the problematic

computer,

we may try to install the Windows Installer to 3.1(v2) via the following link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38>

[-b838-de776fd4138c&DisplayLang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38-b838-de776fd4138c&DisplayLang=en)

After the installation, from the command line, run:

MSIEXEC /UNREGISTER

then:

MSIEXEC /REGSERVER

Then check the problem again.

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If the problem persists, please reboot the computer into safe mode with networking, run "msconfig.exe" and disable all third-party services.

Reboot the computer back to normal mode and again, from the command

line,

run :

MSIEXEC /UNREGISTER

and

MSIEXEC /REGSERVER

Try to install SMS Advanced client again to see if problem is resolved.

Sincerely,
Kenxl Zou
Microsoft Online Partner Support

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thread-index:
AcY3obTVcHxMUTN7SomeTFsbuhL34A==
X-WBNR-Posting-Host: 195.178.36.134
From:
"=?Utf-8?B?dGVsZWtvbS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

Re: error code is 80004005 and error code 1603

References:

<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxxxxxxxx>

<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxx>

<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxxxxxxxx>

<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxx>

<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxx>

<BFCEA0AD-323C-4C58-B479-AA17D11BDDD8@xxxxxxxxxxxxxx>

<NDuM4b5NGHA.128@xxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and
error code 1603

Date: Wed, 22 Feb 2006 03:18:28 -0800

Lines: 250

Message-ID:

<1A8D6422-5956-47AE-A5D6-0B7CE1535B6A@xxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain;
charset="Utf-8"

Content-Transfer-Encoding: 8bit

X-Newsreader: Microsoft CDO for
Windows 2000

Content-Class: urn:content-classes:message

Importance: normal

Priority: normal

X-MimeOLE: Produced By Microsoft

MimeOLE V6.00.3790.0

Newsgroups: microsoft.public.sms.admin

NNTP-Posting-Host:

TK2MSFTNGXA03.phx.gbl 10.40.2.250

Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.sms.admin:70642

X-Tomcat-NG: microsoft.public.sms.admin

Maybe IÃ¢â¬âm doing something
wrong, but on computer (W2K) that has

this

problem,

I just canÃ¢â¬ât find anything (hidden
or unhidden) named config.msi

in root

of

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C: drive or anywhere on C: drive.

--

System Administrator
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for your updates.

Error 1603 occurs because a previous installation has not completed successfully. Rollback information for the previous install has been

left

behind on the machine. The failed install is not necessarily for the

same

product you are currently trying to install.

To correct this problem, try the following steps:

1. Open explorer and navigate to the location of your config.msi

folder

(this is a hidden system folder created by the MSI installation,

located

on

the root of the C: drive by default)

2. Remove the read-only

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and system flags from the folder

3. Rename the folder to config.msi.old
4. Restart the installation

If the problem persists, please update the Windows Installer to

3.1(v2)

by

the following link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38->

[b838-de776fd4138c&DisplayLang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38-b838-de776fd4138c&DisplayLang=en)

After the update, please check the problem again.

Please let me know the result so that I can provide further

assistance

on

this problem. I am looking forward to your reply.

Sincerely,
Kenxi Zou
Microsoft Online Partner
Support

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www.microsoft.com/security

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Thread-Topic:
error code is
80004005
and error
code 1603
thread-index:
AcY2xmBJ+NN9yGyvQ9mNwxzY5KTukw==
X-WBNR-Posting-Host:
195.178.36.134
From:
"=?Utf-8?B?dGVsZWtvcS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:
<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxx>
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxxxx>
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxxxx>

Subject: Re:
error code is
80004005
and error
code 1603
Date: Tue,
21 Feb
2006
01:08:27
-0800
Lines: 143
Message-ID:
<BFCEA0AD-323C-4C58-B479-AA17D11BDDD8@xxxxxxxx>
MIME-Version:
1.0
Content-Type:
text/plain;

Re: error code is 80004005 and error code 1603

charset="Utf-8"
Content-Transfer-Encoding:
8bit
X-Newsreader:
Microsoft
CDO for
Windows
2000
Content-Class:
urn:content-classes:message
Importance:
normal
Priority:
normal
X-MimeOLE:
Produced
By
Microsoft
MimeOLE
V6.00.3790.0
Newsgroups:
microsoft.public.sms.admin
NNTP-Posting-Host:
TK2MSFTNGXA03.phx.gbl
10.40.2.250
Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl
microsoft.public.sms.admin:70606
X-Tomcat-NG:
microsoft.public.sms.admin

I've tried this
but no help.
Problem is
still there.
Thanks
anyway.

--
System
Administrator
Telecom
Serbia

"Mark"
wrote:

Re: error code is 80004005 and error code 1603

have
you
tried
installing
or
reinstalling
the
latest
version
of

the

BITS

client
first?

<http://www.microsoft.com/downloads/details.aspx?FamilyID=3ee866a0-3a09-4fdf-8bdb-c906850ab9f2&DisplayLang=en>

I
vaguely
recall
this
working
for
me
about
6
months
ago.

"telekom.yu@xxxxxxxxxxxxxxxxx"
wrote:

Yes,
you
did
understood
well
what

Re: error code is 80004005 and error code 1603

my
problem

and what I

want.

I
checked
your
suggestion
on
5
computers
but
on
reg
keys
that

you

mentioned

SYSTEM
already
had
full
permissions.
So,
I've already mentioned