

Re: error code is 80004005 and error code 1603

## Re: error code is 80004005 and error code 1603

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*Source:* <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-02/msg00400.html>

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- *From:* [v-haozou@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-haozou@xxxxxxxxxxxxxxxxxxxxxx) (Kenxl Zou (MSFT))
  - *Date:* Tue, 28 Feb 2006 08:49:32 GMT
- 

Hello ,

I completely understood your situation, and I am so sorry for not resolving this issue timely.

I suggest you try the KB article mentioned by Madan:  
893652 You receive a "Setup encountered an error and could not continue" error message when you try to upgrade an SMS 2003 Advanced Client to SMS 2003 Service Pack 1  
<http://support.microsoft.com/default.aspx?scid=kb;en-us:893652>

Please let me know if there is anything that I can do for you.

Sincerely,  
Kenxl Zou  
Microsoft Online Partner Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
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Thread-Topic: error code is 80004005 and error code 1603  
thread-index: AcY8NVqkOfcIi43LSMir+dn2DCfhhg==  
X-WBNR-Posting-Host: 195.178.36.134  
From: "=?Utf-8?B?dGVsZWtvbS55dUBuZXdzLnBvc3RhbgIhew==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References: <21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxx>  
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxxxxxxxxxxxx>  
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxx>  
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxx>  
<BFCEA0AD-323C-4C58-B479-AA17D11BDDDD8@xxxxxxxxxxxxxx>  
<NDuM4b5NGHA.128@xxxxxxxxxxxxxxxxxxxxxxxxxx>  
<1A8D6422-5956-47AE-A5D6-0B7CE1535B6A@xxxxxxxxxxxxxx>  
<0TrBkLSOGHA.128@xxxxxxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and error code 1603  
Date: Mon, 27 Feb 2006 23:05:27 -0800  
Lines: 320  
Message-ID: <ADEA0661-B00B-4D63-9CC6-C8A3A71EA972@xxxxxxxxxxxxxx>  
MIME-Version: 1.0  
Content-Type: text/plain;  
charset="Utf-8"  
Content-Transfer-Encoding: 8bit  
X-Newsreader: Microsoft CDO for Windows 2000  
Content-Class: urn:content-classes:message  
Importance: normal  
Priority: normal  
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
Newsgroups: microsoft.public.sms.admin  
Path: TK2MSFTNGXA03.phx.gbl  
Xref: TK2MSFTNGXA03.phx.gbl microsoft.public.sms.admin:70788  
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
X-Tomcat-NG: microsoft.public.sms.admin

Sorry for not answering on this post, I was out of town for couple days.

This one didn't help either. I just can't start win installer update on any of my computers with this problem. I tried both of your suggestions but same thing.

I decided to reinstall windows on these W2K computers that have this problem. I just can't spend any more of my and any body else's time solving this problem.

Thank you and everybody else who tried to help me with this. I just can't thank you enough for your help.

---

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

System Administrator  
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for your updates.

Since the config.msi folder can not be found on the problematic  
computer,

we may try to install the Windows Installer to 3.1(v2) via the following  
link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38>

-b838-de776fd4138c&DisplayLang=en>

After the installation, from the command line, run:

```
MSIEXEC /UNREGISTER
```

then:

```
MSIEXEC /REGSERVER
```

Then check the problem again.

If the problem persists, please reboot the computer into safe mode with  
networking, run "msconfig.exe" and disable all third-party services.

Reboot the computer back to normal mode and again, from the command  
line,

run :

```
MSIEXEC /UNREGISTER
```

and

```
MSIEXEC /REGSERVER
```

Try to install SMS Advanced client again to see if problem is resolved.

Sincerely,

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

Kenxl Zou  
Microsoft Online Partner Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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Thread-Topic: error code is 80004005 and error code 1603  
thread-index: AcY3obTVcHxMUTN7SomeTFsbuhL34A==  
X-WBNR-Posting-Host: 195.178.36.134  
From:  
"=?Utf-8?B?dGVsZWtvcS55dUBuZXdzLnBvc3RhbgIhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:  
<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>  
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>  
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxx>  
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxxxx>  
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxxxx>  
<BFCEA0AD-323C-4C58-B479-AA17D11BDDD8@xxxxxxxxxxxxxxxx>  
<NDuM4b5NGHA.128@xxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and error code 1603  
Date: Wed, 22 Feb 2006 03:18:28 -0800  
Lines: 250  
Message-ID:  
<1A8D6422-5956-47AE-A5D6-0B7CE1535B6A@xxxxxxxxxxxxxxxx>  
MIME-Version: 1.0  
Content-Type: text/plain;  
charset="Utf-8"  
Content-Transfer-Encoding: 8bit  
X-Newsreader: Microsoft CDO for Windows 2000  
Content-Class: urn:content-classes:message  
Importance: normal  
Priority: normal  
X-MimeOLE: Produced By Microsoft MimeOLE

Re: error code is 80004005 and error code 1603

V6.00.3790.0

Newsgroups: microsoft.public.sms.admin

NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl

10.40.2.250

Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.sms.admin:70642

X-Tomcat-NG: microsoft.public.sms.admin

Maybe I'm doing something wrong, but on computer (W2K) that has

this

problem,

I just can't find anything (hidden or unhidden) named config.msi

in root

of

C: drive or anywhere on C: drive.

—  
System Administrator  
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for your updates.

Error 1603 occurs because a previous installation has not completed successfully. Rollback information for the previous install has been

left

behind on the machine. The failed install is not necessarily for the

same

product you are currently trying to install.

Re: error code is 80004005 and error code 1603

To correct this problem, try the following steps:

1. Open explorer and navigate to the location of your config.msi

folder

(this is a hidden system folder created by the MSI installation,

located

on

the root of the C: drive by default)

2. Remove the read-only and system flags from the folder

3. Rename the folder to config.msi.old

4. Restart the installation

If the problem persists, please update the Windows Installer to

3.1(v2)

by

the following link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38->

[b838-de776fd4138c&DisplayLang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38-b838-de776fd4138c&DisplayLang=en)

After the update, please check the problem again.

Please let me know the result so that I can provide further

assistance

on

this problem. I am looking forward to your reply.

Sincerely,

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

Kenxl Zou  
Microsoft Online Partner Support

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Thread-Topic: error code is  
80004005 and error code  
1603  
thread-index:  
AcY2xmBJ+NN9yGyvQ9mNwxzY5KTukw==  
X-WBNR-Posting-Host:  
195.178.36.134  
From:  
"=?Utf-8?B?dGVsZWtvcS55dUBuZXdzLnBvc3RhbnRlcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:  
<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>  
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>  
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxx>  
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxxxx>  
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxxxx>

Subject: Re: error code is  
80004005 and error code  
1603  
Date: Tue, 21 Feb 2006  
01:08:27 -0800  
Lines: 143  
Message-ID:  
<BFCEA0AD-323C-4C58-B479-AA17D11BDDDD8@xxxxxxxxxxxxxxxx>  
MIME-Version: 1.0

Re: error code is 80004005 and error code 1603

Content-Type: text/plain;  
charset="Utf-8"  
Content-Transfer-Encoding:  
8bit  
X-Newsreader: Microsoft  
CDO for Windows 2000  
Content-Class:  
urn:content-classes:message  
Importance: normal  
Priority: normal  
X-MimeOLE: Produced By  
Microsoft MimeOLE  
V6.00.3790.0  
Newsgroups:  
microsoft.public.sms.admin  
NNTP-Posting-Host:  
TK2MSFTNGXA03.phx.gbl  
10.40.2.250  
Path:  
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
Xref:  
TK2MSFTNGXA01.phx.gbl  
microsoft.public.sms.admin:70606  
X-Tomcat-NG:  
microsoft.public.sms.admin

I've tried this but no help.  
Problem is still there.  
Thanks anyway.

--

System Administrator  
Telecom Serbia

"Mark" wrote:

have you  
tried  
installing or  
reinstalling  
the latest  
version of

the

**BITS**

client first?

Re: error code is 80004005 and error code 1603

<http://www.microsoft.com/downloads/details.aspx?FamilyID=3ee866a0-3a09-4fdf-8bdb-c906850ab9f2&DisplayLang=en>

I vaguely  
recall this  
working for  
me about 6  
months ago.

"telekom.yu@xxxxxxxxxxxxxxxxx"  
wrote:

Yes,  
you  
did  
understood  
well  
what I want  
my  
problem

and what I

want.

I  
checked  
your  
suggestion  
on  
5  
computers  
but  
on  
reg  
keys  
that

you

mentioned

SYSTEM  
already

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

had  
full  
permissions.  
So,  
IÃ?ÂçÃçâ??Â¬Ãçâ??Âçm

stuck with same

problem. Thank

you  
for  
trying  
anyway.

--  
System  
Administrator  
Telecom  
Serbia

"Kenxl  
Zou  
(MSFT)"  
wrote:

Hello  
,

Thank  
you  
for  
posting.

From  
your  
post,  
my  
understanding  
on  
this  
issue  
is:  
You  
have

found

some of

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

your  
computers  
can  
not  
install  
SMS  
Advanced  
client  
due  
to

error

codes

80004005  
and  
1603.  
You  
want  
to  
know  
how  
to  
resolve  
this.  
If

I'm

off

base,

please  
feel  
free  
to  
let  
me  
know.

To  
troubleshoot  
this  
problem  
please  
try  
the  
following  
steps:

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

1.  
On  
the  
problematic  
Windows  
2000  
computer,  
click

"Start" -> "Run",

input

"regedt32",  
click  
"OK"  
2.  
Find  
and  
select  
[HKEY\_CLASSES\_ROOT\Interface],  
from

"Security"

menu,

click  
"Permissions"  
3.  
Give  
full  
permission  
to  
SYSTEM  
account  
4.  
Repeat  
step2  
and  
step3  
to  
give  
full  
permission  
to  
SYSTEM

account

Re: error code is 80004005 and error code 1603

Re: error code is 80004005 and error code 1603

on the

following

2

registry

keys:

HKEY\_LOCAL\_MACHINE\software\classes\Interfa

HKEY\_LOCAL\_MACHINE\software\classes\TypeL

5.

Exit

Registry

Editor

and

reboot

the

computer.

6.

Try

install

SMS

Advanced

client

again

to

see

if

problem

is

resolved.

When

you

have

performed

the

steps

let

me

know

the

results.

I

am

looking

forward

to

Re: error code is 80004005 and error code 1603

your  
reply.

Sincerely,  
Kenxl  
Zou  
Microsoft  
Online  
Partner  
Support

Get  
Secure!

–

[www.microsoft.com/security](http://www.microsoft.com/security)

---

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responding  
to  
posts,  
please  
"Reply  
to  
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via  
your  
newsreader  
so  
that  
others  
may  
learn  
and  
benefit  
from  
your  
issue.

---

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posting  
is  
provided  
"AS  
IS"  
with  
no  
warranties,  
and

Re: error code is 80004005 and error code 1603

confers

no

rights.

---

Thread-Topic:

error

code

is

80004005

and

error

code

1603

thread-index:

AcYwmLDAa8paysp1Q7SUevrdf0FPXQ==

X-WBNR-Posting-Host:

195.178.36.134

From:

"=?Utf-8?B?dGVsZWtvbS55dUBuZXdzLnI="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:

<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject:

Re:

error

code

is

80004005

and

error

code

1603

Date:

Mon,

13

Feb

2006

04:26:18

-0800

Lines:

Re: error code is 80004005 and error code 1603

15

Re: error code is 80004005 and error code 1603

40

Message-ID:

<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxx>

MIME-Version:

1.0

Content-Type:

text/plain;

charset="Utf-8"

Content-Transfer-Encoding:

7bit

X-Newsreader:

Microsoft

CDO

for

Windows

2000

Content-Class:

urn:content-classes:message

Importance:

normal

Priority:

normal

X-MimeOLE:

Produced

By

Microsoft

MimeOLE

V6.00.3790.0

Newsgroups:

microsoft.public.sms.admin

NNTP-Posting-Host:

TK2MSFTNGXA03.phx.gbl

10.40.2.250

Path:

TK2MSFTNGXA01.phx.gbl!TK2MSFTNGX

Xref:

TK2MSFTNGXA01.phx.gbl

microsoft.public.sms.admin:70363

X-Tomcat-NG:

microsoft.public.sms.admin

I

manage

to

start

bits

manually

but

I

Re: error code is 80004005 and error code 1603

get  
same  
error.  
Thanks  
for  
trying.  
--  
System  
Administrator  
Telecom  
Serbia

"Jim"  
wrote: