

Re: error code is 80004005 and error code 1603

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-02/msg00303.html>

- *From:* v-haozou@xxxxxxxxxxxxxxxxxxxxxxxx (Kenxl Zou (MSFT))
 - *Date:* Wed, 22 Feb 2006 10:01:28 GMT
-

Hello ,

Thank you for your updates.

Error 1603 occurs because a previous installation has not completed successfully. Rollback information for the previous install has been left behind on the machine. The failed install is not necessarily for the same product you are currently trying to install.

To correct this problem, try the following steps:

1. Open explorer and navigate to the location of your config.msi folder (this is a hidden system folder created by the MSI installation, located on the root of the C: drive by default)
2. Remove the read-only and system flags from the folder
3. Rename the folder to config.msi.old
4. Restart the installation

If the problem persists, please update the Windows Installer to 3.1(v2) by the following link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38-b838-de776fd4138c&DisplayLang=en>

After the update, please check the problem again.

Please let me know the result so that I can provide further assistance on this problem. I am looking forward to your reply.

Sincerely,
Kenxl Zou
Microsoft Online Partner Support

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your newsreader so that others may learn and benefit
from your issue.
=====

Re: error code is 80004005 and error code 1603

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Thread-Topic: error code is 80004005 and error code 1603
thread-index: AcY2xmBJ+NN9yGyvQ9mNwxzY5KTukw==
X-WBNR-Posting-Host: 195.178.36.134
From: "=?Utf-8?B?dGVsZWtvcS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References: <21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxx>
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>
<HqAk1kRMGHA.3052@xxxxxxxxxxxxxxxx>
<7C252B67-0537-4762-BD6E-239501234C92@xxxxxxxxxxxxxxxx>
<1EF89C51-A5E6-446C-A0B7-416103478D0E@xxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and error code 1603
Date: Tue, 21 Feb 2006 01:08:27 -0800
Lines: 143
Message-ID: <BFCEA0AD-323C-4C58-B479-AA17D11BDDD8@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 8bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
Newsgroups: microsoft.public.sms.admin
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.sms.admin:70606
X-Tomcat-NG: microsoft.public.sms.admin

I've tried this but no help. Problem is still there.
Thanks anyway.

System Administrator
Telecom Serbia

"Mark" wrote:

have you tried installing or reinstalling the latest version of the BITS
client first?

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<http://www.microsoft.com/downloads/details.aspx?FamilyID=3ee866a0-3a09-4fdf-8bdb-c906850ab9f2&DisplayLang=en>

I vaguely recall this working for me about 6 months ago.

"telekom.yu@xxxxxxxxxxxxxxxx" wrote:

Yes, you did understand well what's my problem and what I want.
I checked your suggestion on 5 computers but on reg keys that you

mentioned

SYSTEM already had full permissions. So, I'm stuck with same

problem. Thank

you for trying anyway.

—
System Administrator
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for posting.

From your post, my understanding on this issue is: You have found

some of

your computers can not install SMS
Advanced client due to error

codes

80004005 and 1603. You want to know how to resolve this. If I'm off

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base,

please feel free to let me know.

To troubleshoot this problem please try the following steps:

1. On the problematic Windows 2000 computer, click "Start" -> "Run",

input

"regedt32", click "OK"

2. Find and select [HKEY_CLASSES_ROOT\Interface], from "Security"

menu,

click "Permissions"

3. Give full permission to SYSTEM account

4. Repeat step2 and step3 to give full permission to SYSTEM account

on the

following 2 registry keys:

HKEY_LOCAL_MACHINE\software\classes\Interface

HKEY_LOCAL_MACHINE\software\classes\TypeLib

5. Exit Registry Editor and reboot the computer.

6. Try install SMS Advanced client again to see if problem is

resolved.

When you have performed the steps let me know the results. I am

looking

forward to your reply.

Sincerely,
Kenxl Zou
Microsoft Online Partner Support

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Thread-Topic: error code is
80004005 and error code
1603
thread-index:
AcYwmLDAa8paysp1Q7SUevrdf0FPXQ==
X-WBNR-Posting-Host:
195.178.36.134
From:
"=?Utf-8?B?dGVsZWtvbS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:

<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: error code is
80004005 and error code
1603
Date: Mon, 13 Feb 2006
04:26:18 -0800
Lines: 40
Message-ID:
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding:
7bit
X-Newsreader: Microsoft
CDO for Windows 2000
Content-Class:
urn:content-classes:message
Importance: normal
Priority: normal

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X-MimeOLE: Produced By
Microsoft MimeOLE
V6.00.3790.0
Newsgroups:
microsoft.public.sms.admin
NNTP-Posting-Host:
TK2MSFTNGXA03.phx.gbl
10.40.2.250
Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl
microsoft.public.sms.admin:70363
X-Tomcat-NG:
microsoft.public.sms.admin

I manage to start bits
manually but I get same
error.
Thanks for trying.
--
System Administrator
Telecom Serbia

"Jim" wrote:

Are you
able to
manually
start BITS
service on
the problem

computers?

Jimmy
<telekom.yu@xxxxxxxxxxxxxxxx>
wrote in
message
news:21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxx

I
have
two
primary
sites
and
6000

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computers
with
sms
on
them
but

on 54

of

my
computers,
all
of
them
with
win
2000,
I
just
can't
install
SMS

Advanced

client.
I'm
sure
that
I
have
admin
rights
for
setup
that
I
can
resolve

their

network
names
from
server
and
that
that

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computers
also
can
resolve

server

name. I'm

sure
that
there
is
enough
of
free
space
on
their
drives.
When
I
open
ccmsetup.log
I
get
this:
.
MSI:
Action
14:43:34:
CcmInstallBITSClient.
Updating
Operating

System

MSI:
Setup
failed
due
to
unexpected
circumstances
The
error
code
is
80004005
MSI:
Action

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14:43:47:
Rollback.
Rolling
back
action:
Installation
failed
with
error
code
1603

I'm
so
close
to
make
that
all
my
computers
have
SMS
client
on

them,

and

this
problem
really
irritates
me.
Is
there
somebody
who
can
help

with this?

--
System
Administrator
Telecom
Serbia

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