

## Re: error code is 80004005 and error code 1603

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*Source:* <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2006-02/msg00165.html>

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- *From:* "Mark" <[Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 14 Feb 2006 13:57:27 -0800
- 

have you tried installing or reinstalling the latest version of the BITS client first?

<http://www.microsoft.com/downloads/details.aspx?FamilyID=3ee866a0-3a09-4fdf-8bdb-c906850ab9f2&DisplayLa>

I vaguely recall this working for me about 6 months ago.

"telekom.yu@xxxxxxxxxxxxxxxx" wrote:

Yes, you did understand well what s my problem and what I want.  
I checked your suggestion on 5 computers but on reg keys that you mentioned SYSTEM already had full permissions. So, I m stuck with same problem. Thank you for trying anyway.

--  
System Administrator  
Telecom Serbia

"Kenxl Zou (MSFT)" wrote:

Hello ,

Thank you for posting.

From your post, my understanding on this issue is: You have found some of your computers can not install SMS Advanced client due to error codes 80004005 and 1603. You want to know how to resolve this. If I'm off base, please feel free to let me know.

To troubleshoot this problem please try the following steps:

1. On the problematic Windows 2000 computer, click "Start"-->"Run", input "regedt32", click "OK"
2. Find and select [HKEY\_CLASSES\_ROOT\Interface], from "Security" menu, click "Permissions"

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3. Give full permission to SYSTEM account
4. Repeat step2 and step3 to give full permission to SYSTEM account on the following 2 registry keys:  
HKEY\_LOCAL\_MACHINE\software\classes\Interface  
HKEY\_LOCAL\_MACHINE\software\classes\TypeLib
5. Exit Registry Editor and reboot the computer.
6. Try install SMS Advanced client again to see if problem is resolved.

When you have performed the steps let me know the results. I am looking forward to your reply.

Sincerely,  
Kenxi Zou  
Microsoft Online Partner Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
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your newsreader so that others may learn and benefit  
from your issue.  
=====

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Thread-Topic: error code is 80004005 and error code 1603  
thread-index: AcYwmLDAa8paysp1Q7SUevrdf0FPXQ==  
X-WBNR-Posting-Host: 195.178.36.134  
From:  
"=?Utf-8?B?dGVsZWtvbS55dUBuZXdzLnBvc3RhbGlhcw==?="

<telekom.yu@xxxxxxxxxxxxxxxx>

References:  
<21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx>

<eA4ZP#qLGHA.1676@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: error code is 80004005 and error code 1603  
Date: Mon, 13 Feb 2006 04:26:18 -0800  
Lines: 40  
Message-ID:  
<8CEF31F4-68B3-427C-BA0C-DBAC234FEA50@xxxxxxxxxxxxxxxx>  
MIME-Version: 1.0  
Content-Type: text/plain;  
charset="Utf-8"  
Content-Transfer-Encoding: 7bit  
X-Newsreader: Microsoft CDO for Windows 2000  
Content-Class: urn:content-classes:message

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Importance: normal  
Priority: normal  
X-MimeOLE: Produced By Microsoft MimeOLE  
V6.00.3790.0  
Newsgroups: microsoft.public.sms.admin  
NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl  
10.40.2.250  
Path:  
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
Xref: TK2MSFTNGXA01.phx.gbl  
microsoft.public.sms.admin:70363  
X-Tomcat-NG: microsoft.public.sms.admin

I manage to start bits manually but I get same error.  
Thanks for trying.

—  
System Administrator  
Telecom Serbia

"Jim" wrote:

Are you able to manually start BITS service  
on the problem computers?

Jimmy  
<telekom.yu@xxxxxxxxxxxxxxxx> wrote in  
message  
[news:21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx](mailto:news:21A0C518-6648-4160-B286-D1EBAE9794E9@xxxxxxxxxxxxxxxx)

I have two primary sites and  
6000 computers with sms on  
them but on 54

of

my  
computers, all of them with  
win 2000, I just can't install  
SMS Advanced  
client.  
I'm sure that I have admin  
rights for setup that I can  
resolve their  
network  
names from server and that  
that computers also can  
resolve server

name. I'm

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sure that there is enough of  
free space on their drives.  
When I open ccmsetup.log I  
get this:

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.  
MSI: Action 14:43:34:  
CcmInstallBITSClient.  
Updating Operating System  
MSI: Setup failed due to  
unexpected circumstances  
The error code is 80004005  
MSI: Action 14:43:47:  
Rollback. Rolling back  
action:  
Installation failed with error  
code 1603
```

I'm so close to make that all  
my computers have SMS  
client on them,

and

this  
problem really irritates me.  
Is there somebody who can  
help with this?

--  
System Administrator  
Telecom Serbia