

MP is not responding to HTTP requests

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2005-06/msg00524.html>

- *From:* "AC" <AC@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 22 Jun 2005 11:30:04 -0700
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I am having the following error on my SMS status viewer. The box is Win2k server SP4, SMS SP1. I've tried to restart the SMS agent host service, w3svc service, and also checked to make sure the server name was in the group SMS_SiteSystemToSQLConnection_<sitecode > on the local box. I have yet to try anything else as SMS is fairly new to us. Any help would be greatly appreciated. I also tried the MP troubleshooter (post installation) and it fails on Testing MPLIST HTTP request functionality, and Testing MPCERT HTTP request functionality.

MP Control Manager detected MP is not responding to HTTP requests. The http error is Access Denied.

Possible cause: MP service is not started or not responding.

Solution: Manually restart the SMS Agent Host service on the MP.

Possible cause: IIS service is not responding.

Solution: Manually restart the W3SVC service on the MP.

Possible cause: MP encountered an error when connecting to SQL Server.

Solution: Verify that the SQL server is properly configured to allow Management Point access. If using a standard SQL security account, verify that the SQL Server is configured to allow standard SQL Security; or configure the Management Point to use an NT integrated security account, with appropriate access. If using integrated security, verify the account used by the MP to connect to the SQL server is a member of the SMS_SiteSystemToSQLConnection_<sitecode > group on the SQL server, that the account is not locked out, and that the account password is not expired. (In standard security, the default account is SMS_SQL_RX_<sitecode>.)

Possible cause: The SQL server Service Principal Names (SPNs) are not registered correctly in Active Directory

Solution: Ensure SQL server SPNs are correctly registered. Review Q829868.

Possible cause: Internet Information Services (IIS) isn't configured to listen on the ports over which SMS is configured to communicate.

Solution: Verify that the Default Web Site is configured to use the same ports which SMS is configured to use.

Possible cause: The Default Web Site is disabled in IIS.

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Solution: Verify that the Default Web Site is enabled, and functioning properly.

Possible cause: The SMS ISAPI Application Identity does not have the requisite logon privileges.

Solution: Verify that the account that the SMS ISAPI is configured to run under has not been denied batch logon rights through group policy.

For more information, refer to Microsoft Knowledge Base article 838891.

- *Follow-Ups:*

- ◆ ***RE: MP is not responding to HTTP requests***

- ◆ *From:* ChayesFSS

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