

Re: Hardware Collection Problems

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2005-04/msg00036.html>

- *From:* "Steven D. Kaczmarek \ (MS\)" <stevenka@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 30 Mar 2005 17:01:50 -0800
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Have you checked any of the clients to see whether the hardware inventory agent shows as enabled? You can check that status by opening the Systems Management program in Control Panel and look at the Components tab. If the SMS Inventory Agent has been enabled, it will say so.

You might also pick one of the clients, select Hardware Inventory Cycle on the Actions tab and click Initiate Action to force an inventory collection.

Check the Policyagent.log file on the client to see whether the client received an update from the site that told it to enable hardware inventory. Monitor the inventoryagent.log file for the actual action of the agent collecting the inventory data. Any errors should be recorded in either of these files.

You can also view status messages from the client regarding inventory activity by running a status message query through the SMS Admin Console. A good existing query to start with would be the All Status Messages From A Specific System.

I hope this info will get you pointed in the right direction!

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"Rich" <Rich@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:0C810F98-B4EA-4692-BD24-2624C52ECB71@xxxxxxxxxxxxxxxxxxxx

>I recently upgraded from my evaluation copy of SMS to a fully licensed
>copy.
> Everything seemed to be up and running until I realized that no clients
> had
> any Hardware Collection information (even though that is one of the agents
> I
> have turned on) No errors or warnings are coming up and I even cleaned
> and
> reinstalled a test client to see if that collected the information with no
> luck. This version has been up and running for about a week now and I
> have

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- > my hardware collection set to run every day. Anyone have any advice as to
- > why this may be happening?

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- *Follow-Ups:*

- ◆ *Re: Hardware Collection Problems*

- ◆ *From:* Rich

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