

Re: ContentAvailable ignoring update with no DPs

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2004-11/0757.html>

From: Noobie_SMS (NoobieSMS_at_discussions.microsoft.com)

Date: 11/18/04

Date: Thu, 18 Nov 2004 11:15:03 -0800

The client can discover the site and MP, below are the recent logs from excmgr.log, clientlocations.log, and locationservices.

Here's the excmgr.log

```
<![LOG[ContentAvailable ignoring update with no DPs for content request ID
{D3626E27-54E5-4E4E-8540-EE38AD4AFE82}]LOG]!><time="13:22:02.026+300"
date="11-18-2004" component="execmgr" context="" type="2" thread="696"
file="execmgr.cpp:1397">
<![LOG[ContentAvailable ignoring update with no DPs for content request ID
{B2299136-53F0-4726-96CF-8F2FA5784DBC}]LOG]!><time="13:22:02.073+300"
date="11-18-2004" component="execmgr" context="" type="2" thread="584"
file="execmgr.cpp:1397">
<![LOG[Policy is updated for Program: Adobe Acrobat Reader 6.01, Package:
HCI00013, Advert: HCI20026]LOG]!><time="13:34:03.368+300" date="11-18-2004"
component="execmgr" context="" type="1" thread="1104"
file="execreqmgr.cpp:5083">
<![LOG[Content version for program Adobe Acrobat Reader 6.01 package
HCI00013 has been changed to 3]LOG]!><time="13:34:03.368+300"
date="11-18-2004" component="execmgr" context="" type="1" thread="1104"
file="executionrequest.cpp:1636">
<![LOG[Cancel content request for program Adobe Acrobat Reader 6.01 package
HCI00013 as content version has changed.]LOG]!><time="13:34:03.368+300"
date="11-18-2004" component="execmgr" context="" type="1" thread="1104"
file="executionrequest.cpp:1657">
<![LOG[Requesting content from CAS for package HCI00013 version
3]LOG]!><time="13:34:03.384+300" date="11-18-2004" component="execmgr"
context="" type="1" thread="1104" file="contentaccesshelper.cpp:136">
<![LOG[Raising event:
[SMS_CodePage(437), SMS_LocaleID(1033)]
instance of SoftDistWaitingContentEvent
{
    AdvertisementId = "HCI20026";
    ClientID = "GUID:DAD5A3E5-D2F0-49DB-9EAD-C0125748B8B6";
    DateTime = "20041118183403.603000+000";
    MachineName = "AKRI2000";
    PackageName = "HCI00013";
    PackageVersion = "3";
```

microsoft.public.sms.admin: Re: ContentAvailable ignoring update with no DPs

```
ProcessID = 828;
ProgramName = "Adobe Acrobat Reader 6.01";
SiteCode = "HCI";
ThreadID = 1104;
};
]LOG!><time="13:34:03.603+300" date="11-18-2004" component="execmgr"
context="" type="1" thread="1104" file="event.cpp:522">
<![LOG[Successfully raised SoftDistWaitingContentEvent event for program
Adobe Acrobat Reader 6.01]LOG]!><time="13:34:03.603+300" date="11-18-2004"
component="execmgr" context="" type="1" thread="1104"
file="executionrequest.cpp:1871">
<![LOG[Execution Request for program Adobe Acrobat Reader 6.01 state change
from WaitingContent to WaitingContent]LOG]!><time="13:34:03.603+300"
date="11-18-2004" component="execmgr" context="" type="1" thread="1104"
file="executionrequest.cpp:372">
<![LOG[ContentAvailable ignoring update with no DPs for content request ID
{3F4C257A-B60B-4624-BEA8-AA23020AD889}]LOG]!><time="13:34:03.681+300"
date="11-18-2004" component="execmgr" context="" type="2" thread="1684"
file="execmgr.cpp:1397">
```

Here's the locationservices.log

```
<![LOG[Failed to update certificate information from
AD]LOG]!><time="09:22:01.843+300" date="11-18-2004"
component="LocationServices" context="" type="3" thread="1160"
file="lssecurity.cpp:985">
<![LOG[Refreshing Certificate Information over
HTTP]LOG]!><time="09:22:01.859+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1160"
file="lssecurity.cpp:1159">
<![LOG[Refreshed Certificate Information over
HTTP]LOG]!><time="09:22:02.031+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1160"
file="lssecurity.cpp:1238">
<![LOG[Attempting to retrieve default management point from
AD]LOG]!><time="09:22:02.234+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1632"
file="lsad.cpp:2020">
<![LOG[Attempting to retrieve default management point from
AD]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1360"
file="lsad.cpp:2020">
<![LOG[Attempting to retrieve default management point from
WINS]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1632"
file="lsad.cpp:2044">
<![LOG[Attempting to retrieve NLB default management point from
WINS]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1632"
file="lsad.cpp:2050">
<![LOG[Retrieved NLB Default Management Point through WINS:
```

Re: ContentAvailable ignoring update with no DPs

```
10.97.6.97]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1632"
file="lsad.cpp:2075">
<![LOG[Attempting to retrieve default management point from
WINS]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1360"
file="lsad.cpp:2044">
<![LOG[Attempting to retrieve NLB default management point from
WINS]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1360"
file="lsad.cpp:2050">
<![LOG[Retrieved NLB Default Management Point through WINS:
10.97.6.97]LOG]!><time="09:22:02.250+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1360"
file="lsad.cpp:2075">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="09:22:09.531+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1292"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="09:22:09.953+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1548"
file="lsad.cpp:195">
<![LOG[Executing Task LSRefreshLocationsTask]LOG]!><time="10:21:53.781+300"
date="11-18-2004" component="LocationServices" context="" type="1"
thread="532" file="scheduledcleanupendpoint.cpp:125">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="10:21:53.796+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="532"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="10:21:53.968+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="532"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="10:21:54.078+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1488"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="10:21:54.125+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="532"
file="lsad.cpp:195">
<![LOG[Executing Task LSRefreshLocationsTask]LOG]!><time="11:21:56.812+300"
date="11-18-2004" component="LocationServices" context="" type="1"
thread="1592" file="scheduledcleanupendpoint.cpp:125">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="11:21:56.828+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1592"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG]!><time="11:21:56.859+300" date="11-18-2004"
```

```
component="LocationServices" context="" type="1" thread="1592"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:21:56.968+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1708"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:21:57.015+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1708"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:34:07.265+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1704"
file="lsad.cpp:195">
<![LOG[Created and Sent Location Request
'{5A150530-91C3-42ED-8984-DEEB5EF6FB32}' for package
HCI00013]LOG!]><time="11:34:07.296+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1704"
file="ccmpkglocation.cpp:159">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:34:07.484+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1796"
file="lsad.cpp:195">
<![LOG[Created and Sent Location Request
'{7C2833BF-B3F3-4D7F-96E7-B4ADCF963B07}' for package
HCI00015]LOG!]><time="11:34:07.515+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1796"
file="ccmpkglocation.cpp:159">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:34:07.531+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1716"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="11:34:07.625+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1716"
file="lsad.cpp:195">
<![LOG[Executing Task LSRefreshLocationsTask]LOG!]><time="12:21:58.968+300"
date="11-18-2004" component="LocationServices" context="" type="1"
thread="1792" file="scheduledcleanupendpoint.cpp:125">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="12:21:58.984+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1792"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="12:21:59.031+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1792"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="12:21:59.156+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1792"
file="lsad.cpp:195">
```

```
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="12:21:59.203+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1792"
file="lsad.cpp:195">
<![LOG[Executing Task LSRefreshLocationsTask]LOG!]><time="13:22:01.869+300"
date="11-18-2004" component="LocationServices" context="" type="1"
thread="696" file="scheduledcleanupendpoint.cpp:125">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:22:01.885+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="696"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:22:01.916+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="696"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:22:02.010+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="696"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:22:02.057+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="584"
file="lsad.cpp:195">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:34:03.525+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1104"
file="lsad.cpp:195">
<![LOG[Created and Sent Location Request
'{068CCFB4-ABFA-4F1A-B6CA-0575B0EAFE90}' for package
HCI00013]LOG!]><time="13:34:03.540+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1104"
file="ccmpkglocation.cpp:159">
<![LOG[Current AD site of machine is
Perq-HCI-EastWindsor]LOG!]><time="13:34:03.665+300" date="11-18-2004"
component="LocationServices" context="" type="1" thread="1684"
file="lsad.cpp:195">
```

Here's the clientlocation.log

```
<![LOG[Getting Assigned Site]LOG!]><time="10:30:21.109+300"
date="11-13-2004" component="ClientLocation" context="" type="1"
thread="1880" file="smsclientclass.cpp:874">
<![LOG[Client is currently not assigned to any
site]LOG!]><time="10:30:21.109+300" date="11-13-2004"
component="ClientLocation" context="" type="1" thread="1880"
file="smsclientclass.cpp:493">
<![LOG[Removing client site assignments]LOG!]><time="10:30:21.109+300"
date="11-13-2004" component="ClientLocation" context="" type="1"
thread="1880" file="smsclientclass.cpp:663">
<![LOG[Raising event:
[SMS_CodePage(437), SMS_LocaleID(1033)]
```

instance of SMS_RemoteClient_Reassigned

```
{
  ClientID = "GUID:DAD5A3E5-D2F0-49DB-9EAD-C0125748B8B6";
  DateTime = "20041113153021.156000+000";
  LastAssignedSite = " ";
  MachineName = "AKRI2000";
  NewAssignedSite = "HCI";
  ProcessID = 1268;
  SiteCode = "HCI";
  ThreadID = 1880;
};
]LOG]!><time="10:30:21.171+300" date="11-13-2004" component="ClientLocation"
context="" type="1" thread="1880" file="event.cpp:522">
<![LOG[Client assigned to site 'HCI']LOG]!><time="10:30:21.203+300"
date="11-13-2004" component="ClientLocation" context="" type="1"
thread="1880" file="smsclientclass.cpp:618">
<![LOG[Discover Default MP]LOG]!><time="10:30:21.203+300" date="11-13-2004"
component="ClientLocation" context="" type="1" thread="1880"
file="smsclientclass.cpp:1188">
<![LOG[Site Code is HCI; Management Point is
10.97.6.97]LOG]!><time="10:30:21.234+300" date="11-13-2004"
component="ClientLocation" context="" type="1" thread="1880"
file="smsclientclass.cpp:1198">
<![LOG[Setting Current Management Point]LOG]!><time="10:30:21.234+300"
date="11-13-2004" component="ClientLocation" context="" type="1"
thread="1880" file="smsclientclass.cpp:817">
<![LOG[Management Point is 10.97.6.97]LOG]!><time="10:30:21.234+300"
date="11-13-2004" component="ClientLocation" context="" type="1"
thread="1880" file="smsclientclass.cpp:822">
```

"Jeff Harbaugh [MSFT]" wrote:

```
> Can you look at the execmgr.log and post that?
> Also look at the locationservices.log and clientlocation.log to verify the
> client can communicate with the MP and site.
>
> --
> Thanks,
> Jeff Harbaugh [MSFT]
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
> "Noobie_SMS" <NoobieSMS@discussions.microsoft.com> wrote in message
> news:2B01BA28-E61D-4436-B510-8FAFAE9E426D@microsoft.com...
> > All the PC in my environment have successfully installed a program package
> > and advertised, except for one PC.
> >
> > I keep getting the following message in the execmgr.log:
> >
> > ContentAvailable ignoring update with no DPs for content request ID
> >
> > Environment: SMS 2003 on Windows 2003 Server w/SQL2000, WINS is use
```

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> > *instead*

> > *of AD, PC affected is a Windows 2000 Professional.*

> >

> > *I tried uninstalling the SMS client using ccmclean.exe, restart, and*

> > *reinstall SMS Client*

>

>

>