

microsoft.public.sms.admin: Re: Clients will not install. I get an Admin\$ share issue. Logs

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From: rrusterholz (rrusterholz_at_discussions.microsoft.com)

Date: 07/28/04

Date: Wed, 28 Jul 2004 16:29:04 -0700

Steve

I have the same problem when I try to install clients. (admin\$ share using account ")

How did you resolve it?

Thanks

"SCHC-Steve" wrote:

> Evan,

>

> Nevermind on my first issue. I got that one resolved. The problem now is it appears that the client is installing, the client can auto-discover, but in the SMS admin console, it never shows that the client is installed. What log can I use to help with this?

>

> Thank you,

> Steve

>

> "SCHC-Steve" wrote:

>

>> Evan,

>>

>> Still did not work. Restarted SMS Executive in Services. Tried again and here is the CCM.LOG:

>>

>> Getting a new request from queue "Incoming" after 100 millisecond delay.

\$\$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.781 2004 Central Daylight Time><thread=3288 (0xCD8)>

>> Received request: "BCEDIYZT" for machine name: "W-SCHC-0441" on queue: "Incoming".

\$\$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.890 2004 Central Daylight Time><thread=3288 (0xCD8)>

>> CCR count in queue "Incoming" is 2. \$\$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.906 2004 Central Daylight Time><thread=2800 (0xAF0)>

>> CCR count in queue "Processing" is 1. \$\$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.906 2004 Central Daylight Time><thread=2800 (0xAF0)>

>> Sleeping for 300 seconds... \$\$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.906 2004

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```
Central Daylight Time><thread=2800 (0xAF0)>
> > Stored request "BCEDIYZT", machine name "W-SCHC-0441", in queue "Processing".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:26.937 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > ----- Started a new CCR processing thread. Thread ID is 0xb0c. There are now 1 processing threads
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > =====>Begin Processing request: "BCEDIYZT", machine name: "W-SCHC-0441"
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > ----> Trying each entry in the SMS Client Remote Installation account list~
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > ----> Warning: no remote client installation or SMS service account found
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > Submitted request successfully $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937
2004 Central Daylight Time><thread=3288 (0xCD8)>
> > Getting a new request from queue "Incoming" after 100 millisecond delay.
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:28.937 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > Found CCR "SHDVBFKL.CCR" in queue "Incoming". $$<SMS_CLIENT_CONFIG_MANAGER><Tue
Jun 29 12:31:28.937 2004 Central Daylight Time><thread=3288 (0xCD8)>
> > ----> ERROR: Connected to W-SCHC-0441 registry, but couldn't connect to the
\\W-SCHC-0441\admin$ share using account " $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29
12:31:29.015 2004 Central Daylight Time><thread=2828 (0xB0C)>
> > ----> ERROR: Unable to access target machine for request: "BCEDIYZT", machine name:
"W-SCHC-0441", error code: 1003 $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.015
2004 Central Daylight Time><thread=2828 (0xB0C)>
> > Retry request id for "BCEDIYZT" set to "W-SCHC-0441"
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.015 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > Received request: "SHDVBFKL" for machine name: "W-SCHC-0441" on queue: "Incoming".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.046 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > Stored request "W-SCHC-0441", machine name "W-SCHC-0441", in queue "Retry".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.062 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > <=====>End request: "W-SCHC-0441", machine name: "W-SCHC-0441".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.062 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > Stored request "SHDVBFKL", machine name "W-SCHC-0441", in queue "Processing".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.078 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > =====>Begin Processing request: "SHDVBFKL", machine name: "W-SCHC-0441"
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.078 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > ----> Trying each entry in the SMS Client Remote Installation account list~
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.078 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > ----> Warning: no remote client installation or SMS service account found
```

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```
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.078 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > ----> ERROR: Connected to W-SCHC-0441 registry, but couldn't connect to the
\\W-SCHC-0441\admin$ share using account " $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29
12:31:29.093 2004 Central Daylight Time><thread=2828 (0xB0C)>
> > ----> ERROR: Unable to access target machine for request: "SHDVBFKL", machine name:
"W-SCHC-0441", error code: 1003 $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.093
2004 Central Daylight Time><thread=2828 (0xB0C)>
> > Retry request id for "SHDVBFKL" set to "W-SCHC-0441"
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.093 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > Stored request "W-SCHC-0441", machine name "W-SCHC-0441", in queue "Retry".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.124 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > =====End request: "W-SCHC-0441", machine name: "W-SCHC-0441".
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:29.124 2004 Central Daylight
Time><thread=2828 (0xB0C)>
> > Submitted request successfully $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:31.078
2004 Central Daylight Time><thread=3288 (0xCD8)>
> > Getting a new request from queue "Incoming" after 100 millisecond delay.
$$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:31.078 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> > Waiting for change in directory "E:\SMS\inboxes\ccr.box" for queue "Incoming", (30 minute backup
timeout). $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 12:31:31.078 2004 Central Daylight
Time><thread=3288 (0xCD8)>
> >
> >
> > "Evan [MSFT]" wrote:
> >
> > > CCM only reads the accounts when it starts. After you add the client push
> > > account, you have to restart that component (or just restart smsexec which
> > > contains its thread).
> > >
> > > --
> > > This posting is provided "AS IS" with no warranties, and confers no rights.
> > > "SCHC-Steve" <SCHCSteve@discussions.microsoft.com> wrote in message
> > > news:D600BEAF-E369-4287-BCB9-0CA832D1F0AC@microsoft.com...
> > > > When I try to install clients, I get the following error in the CCM.LOG:
> > > >
> > > > Stored request "KMUMBJEV", machine name "W-SCHC-0441", in queue
> > > > "Processing". $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:07:59.224 2004
> > > > Central Daylight Time><thread=628 (0x274)>
> > > > ----- Started a new CCR processing thread. Thread ID is 0x1dc. There are
> > > > now 1 processing threads $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29
> > > > 11:08:01.239 2004 Central Daylight Time><thread=628 (0x274)>
> > > > Submitted request successfully $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29
> > > > 11:08:01.239 2004 Central Daylight Time><thread=628 (0x274)>
> > > > Getting a new request from queue "Incoming" after 100 millisecond delay.
> > > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.239 2004 Central Daylight
> > > > Time><thread=628 (0x274)>
```

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```
> > > Found CCR "YHRYCQFK.CCR" in queue "Incoming".
> > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.239 2004 Central Daylight
> > > Time><thread=628 (0x274)>
> > > =====>Begin Processing request: "KMUMBJEV", machine name: "W-SCHC-0441"
> > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.239 2004 Central Daylight
> > > Time><thread=476 (0x1DC)>
> > > ----> Trying each entry in the SMS Client Remote Installation account list~
> > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.239 2004 Central Daylight
> > > Time><thread=476 (0x1DC)>
> > > ----> Warning: no remote client installation or SMS service account found
> > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.239 2004 Central Daylight
> > > Time><thread=476 (0x1DC)>
> > > ----> ERROR: Connected to W-SCHC-0441 registry, but couldn't connect to the
> > > \\W-SCHC-0441\admin$ share using account "
> > > $$<SMS_CLIENT_CONFIG_MANAGER><Tue Jun 29 11:08:01.255 2004 Central Daylight
> > > Time><thread=476 (0x1DC)>
> > >
> > > I have a client account set up, but it doesn't appear to be finding it.
> > >
> > > Any suggestions?
> > >
> > > Thanks,
> > > Steve
> > >
> > >
> > >
```