

Re: SMS 2003 Sec. Site Management Point doesn't work

Source: <http://www.tech-archive.net/Archive/SMS/microsoft.public.sms.admin/2004-03/0674.html>

From: Travis Sweat \ (MSFT) (travsw_at_microsoft.com)

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Here is the standard list of troubleshooting steps. Try these and let me know if they don't work. Could you also send me the MPCControl.log, the ccmexec.log.

Thanks.

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This was intended to be in least intrusive to most intrusive order.

- 1.. Run [http:// name>/sms_mp/.sms_aut?mplist](http://name>/sms_mp/.sms_aut?mplist)
 - 1.. This returns a blank screen.
- 2.. Run [http:// name>/sms_mp/.sms_aut?mpcert](http://name>/sms_mp/.sms_aut?mpcert)
 - 1.. This returns a long list of numbers and letters.
- 3.. Verify that the DTS Service is enabled.
- 4.. Verify that the Task Scheduler is enabled.
- 5.. Verify that the Windows Management Instrumentation service is running.
- 6.. Verify that the SMS Agent Host service is running.
- 7.. Verify that the World Wide Web Publishing Service is running.
- 8.. Verify that the MP machine account has been added to the SMS SiteSystemToSQLConnection <site code> group.
- 9.. Verify that the SQL Server has named pipes enabled.
- 10.. Update MDAC on the server.
 - 1.. Review Q820910 for details.
 - 2.. <http://support.microsoft.com/default.aspx?scid=kb:en-us:820910>
- 11.. SQL boxes that are running under a user account, instead of system, need the SPN updated in AD.
 - 1.. Review Q829868 for additional details.
 - 2.. <http://support.microsoft.com/default.aspx?scid=kb:en-us:829868>
- 12.. Crossing domain boundaries between MP and SQL may also need the SPN updated in AD.
 - 1.. Review Q829868 for additional details.
 - 2.. <http://support.microsoft.com/default.aspx?scid=kb:en-us:829868>
- 13.. IIS Lockdown Tool
 - 1.. If you are using the IIS lockdown tool on your IIS 5 servers be sure to apply the SMS server template from the SMS 2003 toolkit.

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- 2.. <http://www.microsoft.com/smsserver/downloads/2003/tools/toolkit.asp>
- 14.. Deinstall the MP and IIS, then reinstall IIS and the MP.
 - 1.. Remove the MP role on the server.
 - 2.. Disable IIS. Remove completely. Reboot the server.
 - 3.. Verify that the DTS Service is enabled.
 - 4.. Verify that the Task Scheduler is enabled.
 - 5.. Verify that the Windows Management Instrumentation service is running.
 - 6.. Enable BITS, enable WEBDEV and install IIS.
 - 7.. Verify that the World Wide Web Publishing Service is running.
 - 8.. Verify that the MP machine account has been added to the SMS_SiteSystemToSQLConnection <site_code> group.
 - 9.. Enable MP role on the server.

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Travis Sweat [MSFT]

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"Franz Schenk" <franz.schenkNOSPAM@fititNO-_SPAM.ch> wrote in message
news:u4whaKoEEHA.3404@TK2MSFTNGP10.phx.gbl...

> On a customers remote location is a SMS 2003 secondary site server where
> we
> have configured a proxy management point. The server has two IP addresses
> and
> IIS (the default Web Site) is bound to a specific IP adress. IIS is
> running
> without any problem.
>
> But the SMS proxy management point doesn't work: every hour, we get an
> error
> status message of SMS_MP Control Manager with Event ID 5436: "MP Control
> manager Detected MP is not responding to HTTP requests. The http error is
> Object Not Found".
>
> We restarted IIS, MP Service, The whole server. We also cleared the
> checkbox
> "This is a management point" on the secondary site server, waited an hour,
> re-enabled the same checkbox, but no success. Event 5436 appears every
> hour.
>
> Thank you all in advance for any advice
> Franz
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