

Re: My browser shuts down when attempting to view my website

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<http://www.tech-archive.net/Archive/Publisher/microsoft.public.publisher.webdesign/2007-01/msg00160.html>

- *From:* LBorchert <LBorchert@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 15 Jan 2007 09:48:01 -0800
-

I took your advice David and reconstructed my website starting with my home page. I noticed that I inadvertently linked my home page to itself on an object that I had inserted. When checking the website through other co-workers computers – that still use IE6, the "crashing" was "fixed" on one and still crashes on two others. The computers that still crash are new computers – could this have anything to do with SP2? I thought I had the "fix" that I needed but I still need to work on it.

"LBorchert" wrote:

Thanks DavidF. I guess I just wanted a starting point. I just don't understand why the website worked with no problems with one ISP and I am having problems with the new ISP. In a nutshell: gov website was started with one ISP and switched to a new ISP. No crashing with first ISP and IE6. Crashing began immediately with new ISP and IE6. After upgrading to IE7 with new ISP – no crashes. Second website started with new ISP in IE6 – still no crashes. Doesn't make sense to me. I was told that the website only crashes in IE6 on the Home Page and the Calendar page. Could this mean it is a coding issue? I did the detect/repair and review issues. I will take your advice and "basically" rebuild my home page to see if it is the problem. I appreciate all the time you each have spent giving me tips. Thanks to all.

"DavidF" wrote:

Excuse me for jumping in here, but BlueEsq and I have already had this conversation.

The Unix server vs. a Windows server issue is just a guess solution. This issue was investigated by David Bartosik with MS, and though no absolute solution was determined, MS felt it might be because of the Unix server. Don't ask me why. The fact that you did not have a problem before changing to a Unix server led me to ask you if the server was Unix, and according to Rob, it is. One POSSIBLE solution for you is to see if your ISP could switch the site over to a Windows server...many ISPs offer both. This would be your temporary solution, as you will not find MS patching Pub 2003 to fix this

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problem...for a lot of reason, the least of which that using IE7 apparently fixes the problem.

I can see why you are getting static for recommending IE7. It is having its own set of problems. And as per BlueEsq's solution to suggest using FF, many

Publisher sites don't work well in FF, so that isn't too viable either. I would suggest that since your one site works well and the other doesn't, then figure out what you are doing different...and don't do that. That may sound a bit facetious, but if it were me, I would take the Publisher file that is crashing IE, and start "deconstructing" it. Study it, and look at what techniques you used that are different, and look for the one that is crashing the site. You might need to drag most of the design elements off the page, and then add them back, one at a time to determine what the problem is.

Ultimately since this is a government site, you should probably work towards moving to Dreamweaver or another program that is specifically designed for building websites. Publisher is a DTP with limited web building capability, and even if you solve this problem, ultimately you will come up against something else. It is fine for a basic, simple, static website, but you should probably be using Dreamweaver...or something else. Frontpage is being

replaced by two new programs, neither of which is easier than FrontPage. <http://www.nvu.com/index.php> has been recommended, and is free. And also Serif WebPlus 10 sounds like it will be easy to use, and work better than Publisher. I guess what I am saying is that I think that your time would be better spent learning new software that won't limit you as much as Publisher. Good luck.

DavidF

"LBorchert" <LBorchert@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:C532FF26-D88F-43E0-82D3-C568B25B3F43@xxxxxxxxxxxxxxxxxxxx

Hi Blue~

I, too, have Dreamweaver. I attended a class and it blew my mind.

Publisher does seem to be so much easier. I may have to just bite the

bullet and do the switch. My boss has been getting numerous calls saying

our

site is not user friendly and I must do "something" soon. I put in the

plug

to upgrade to IE7 at the top of my web page so viewers can read it as it

crashes in IE6. Now I have computer techs criticizing me for advertising

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IE7 as it has some bugs. I can't seem to win here. I guess I still don't understand why my website worked in IE6 before I made the ISP switch to another provider. Also, my second website works fine on either IE6 or IE7. My current provider doesn't think that it a problem caused by them. They think it is in the coding, causing the crashes. I just need a temporary fix until I have time to recreate the website in Dreamweaver (which will not be a quick task). I also have some people recommending Front Page vs Dreamweaver. What ever I do next, I don't want to be sorry. Any words of advice?

"BlueEsq" wrote:

Hi,

As you'll all recall, I was having trouble with this as well some weeks back. Everything IEv6 or lower was crashing the browser. I upgraded one of the PCs that was experiencing problems with IE7, and the problem was solved.

This isn't really a solution, as you'll still have many people hitting the site with v6 or lower. What I've done to combat this issue is list that the site's best viewed with Firefox or Netscape in my advertisement for the business (the Publisher site works flawlessly with those two other browsers).

I just don't have time to switch over to an Windows platform on my server, and see if the switch from unix to windows solves the problem I was

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seeing on
IEv.6. I'm just going to hang in there until
more PCs are upgraded to
IE7...and sit it out.

It seems that Publisher sites are very
hit-and-miss with IEv6 and lower,
once you've installed 7 on your machine
(specifically, the machine that
you
use to build and upload the site).

It's a frustration. However, although I do
have Dreamweaver...I can't
seem
to leave Publisher! (even though I should)
Grrrrr....

"DavidF" wrote:

This is a rarely occurring
problem that no one has
solved definitively.
Your
comment about IE7 fixing
the issue is contrary to
another poster a few
weeks
back.

One of the potential reasons
for this is hosting the site on
a unix
server
vs. a windows platform. Did
you switch to unix?

DavidF

"LBorchert"

<LBorchert@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:D441E450-6BEF-4479-A721-A554C5DB2EFE@xxxxxxxxxxxxxxxxxxxx

IE explorer
shuts down
every time I
attempt to
view my
website

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www.cityofsidney.org

I installed
the IE 7.0 as
per our
current ISP
which
fixed my
problem
and I now
can view
the website,
although it
does not
help
other
viewers if
they are still
using the
older
version. I
recently
switched
ISP's and
had no
problems
with the
previous
ISP when
using
the
older
version of
IE. Please
advise.