

Re: Publisher and 1&1

Source:

<http://www.tech-archive.net/Archive/Publisher/microsoft.public.publisher.webdesign/2006-09/msg00234.html>

- *From:* The Cat <TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 24 Sep 2006 23:49:02 -0700
-

David (and JoAnn and Mary),

Unbelievably, and after a 70 minute call to 1&1 which was as much use as a trapdoor in a canoe, I've got my website up and running. Just don't ask me how because I'm still scared that it'll all come come crumbling down any minute now.

So many thanks for your patience and understanding and if you feel like voting for your Top 10 Scottish singles of all-time (as well as your Worst) feel free to visit the site.

Cheers

Paul
Having a lie down
Dunfermline

—
www.jocknroll.co.uk...it's here!!

"DavidF" wrote:

I don't use Wise-ftp, so my best guess is Auto.

Go back to the WebSpace Explorer, keep the logs folder (that is part of your webstats, and other 1&1 files), I doubt that you need the tmp file...but that shouldn't be causing a problem. Perhaps rename it, by adding ".old" to the file name. Then if you discover you need it, you can rename it and remove the .old extension. Delete the 13 HTM files, the index.htm file, and the filelist.xml, and the Pub file. In other words, clean up the folder.

Then go back to your Pub file. Publish to the Web, to a folder on your computer somewhere you can find it. Then open Wise-FTP, find the folder that you saved the HTML files in, and upload the newly created index.htm file and the index_files folder...probably using the Auto.

DavidF

Re: Publisher and 1&1

"The Cat" <TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:4767B55C-0B83-4218-991A-DA75FEFCE53B@xxxxxxxxxxxxxxxxxxxx

I believe the two problems below were caused as a result of me changing the
B6dU8XyZ style password to something more memorable...which I then
forgot
that I had done! Sorry.

I uploaded the index_files within Wise-FTP. But where do I go from here in
terms of 1&1. When I spoke to someone from 1&1 last night they said that
website was coming up with loads of "binary". On the Wise-FTP there's a
bit
called Transfer Mode with three choices, ASCII, Binary and Auto. Which
one(s)
should I select?

When I get into the Control Panel in 1&1 there's a section called Webspaces
Explorer. In it there are two folders, Logs and index_files, and 1 x TMP
file, 13 x HTM files (page numbers), 1 x HTM file (index.htm), 1 x XML
(filelist.xml) and 1 x PUB (index.htm.pub). Am I in the right place and
what
do I do? I have a feeling the PUB file shouldn't be there because 1&1 said
they don't support PUB files.

I'm going to get some Aspirin...

Paul

—
www.jocknroll.co.uk...coming soon!!

"DavidF" wrote:

So disable your firewall...go back and read the
troubleshooting article
that
Mary referenced.

DavidF

"The Cat" <TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
news:F31721BB-00EA-440E-B551-9C9DA4D47BE7@xxxxxxxxxxxxxxxxxxxx

Hi David,

Re: Publisher and 1&1

Problem 1: Received the following error message: "This error message is usually associated with an attempt to access an FTP (File Transfer Protocol) web site through a fire wall/proxy server and the proxy settings are not set correctly to gain access. To avoid this error message, change the FTP proxy settings to allow access to the site." when trying to Open URL in Publish dialog box.

Problem 2: In Wise_FTP I get this error message "There was an unexpected disconnect from server. Do you want to re-connect?" It doesn't let me.

I've followed your very helpful blogs to the letter so it must be me,
I'm
a
jinx!!

Paul
--
www.jocknroll.co.uk...coming soon!!

"DavidF" wrote:

I would let Publisher use the default index.htm, assuming you are using Pub 2003.

Let's assume that for the moment, your settings are correct in your control panel on 1&1. You can use the FTP program you downloaded, or set up your

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FTP

connection with Publisher.

To use Publisher read the

following

article:

<http://msmvps.com/blogs/dbartosik/pages/80556.aspx>

If you are going to use a
form on your site, then you

will have to use

HTTP

uploading protocol. "How to

publish a Publisher web in

HTTP":

<http://msmvps.com/blogs/dbartosik/pages/80557.aspx>

You might want to try using

Wise-FTP right now. Open

that program, and

setup

your FTP connection. You

might read the instructions

under help in

Wise_FTP.

You will use

ftp.jocknroll.co.uk as your

address, and then the

username

provided you by 1&1,

should be something like

this "n1234567", and a

password that might look

like "4RL1tQ9G" ...once

again given to your

by

1&1.

While you are in the

process, you might see a

Passive Mode option, and

you

might want to clear that if it

is checked...especially if

you can't

login

to

your account.

Once you have your ftp site

created, then login to your

site. You

should

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probably see a
".index.html.old" file, and a
"logs" folder. If you do,
then
this is your root directory
and where you upload your
Publisher
produced
"index.htm" file, and
"index_files" folder.

Good luck...

DavidF

"The Cat"

<TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:BBD14966-4946-4131-A8B3-19374207D535@xxxxxxxxxxxxxxxxxxxx

I have
woken up
this
morning
with a fresh
desire to
beat this
problem.
Apologies
for the post
of self-pity!

David,

I have gone
into the
Domain
Overview
section of
the 1and1
Control
Panel. I
have ticked
the box
beside
jocknroll.co.uk
(my chosen
domain) but
as
soon
as
I do that the

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destination
menu greys
out.

Stupid
question: do
I have to
save the
web pages
I've
produced
(as
made
on
Publisher)
as
"index.htm"
or
"index.html"
?

I'll be back
in a few
minutes
once I've
had a
brain-food
breakfast
of
muesli
and
caffeine!

Cheers

Paul
--
www.jocknroll.co.uk...coming
soon!!

"DavidF"
wrote:

Paul,

Don't
feel
too
stupid...or

Re: Publisher and 1&1

as
someone
from
England
told
me,
like
a
"dimbo".
1&1
is
not
really
clear
about
how
and
where
to
upload
your
files.
And
their
customer
support
leaves
a
bit
to
be
desired
too.
I
spent
quite
a
bit
of
time
helping
another
person
with
the
same
problem.

In
that
case

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at
least,
it
wasn't
clear
as
to
where
to
upload
the
files.
If
you
are
able
to
access
your
webpace
by
FTP,
then
the
index.htm
file
and
index_files
folder
need
to
be
uploaded
to
the
root
folder
which
just
shows
a
"/."

If
this
doesn't
help
clarify
your
issue,
then

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before
you
post
back,
log
into
your
control
panel,
and
check
a
couple
things
for
me.
I
don't
remember
exactly
how
you
get
there,
but
check
under
Domain
management
or
some
such.
You
will
want
to
get
to
where
you
see
your
domain
name
listed
in
a
box
where
the
menu

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items
are
New,
Destination,
Contact,
DNS,
Transfer,
Google
sitemaps,
Extras,
and
Info.
What
does
it
say
under
Destination?
Does
it
say
Home
Directory?

Then
check
the
box
beside
your
domain
name,
and
click
the
Destination
menu
item,
and
then
Show
Destination.
Then
look
under
Home
Directory,
and
see
if
the

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Existing
directory
is
a
simple
forward
slash
with
a
period,
like
this
/.
If
it
isn't
then
make
note
of
what
it
is,
when
you
post
back.

DavidF

"The
Cat"
<TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message

news:299E4EC7-0ACA-4A1B-8231-9A35866E5984@xxx

Mary,

Thanks
for
that.
However,
as
a
complete
novice,
I
shall
take

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my
preferred
option
of
having
a
good
cry
and
going
to
my
bed
for
ten
to
twelve
hours.
Perhaps
it'll
make
some
sense
in
the
morning
because
at
the
moment
it
just
makes
me
feel
rather
stupid.

Paul

--

www.jocknroll.co.uk...coming
soon!!

"Mary
Sauer"
wrote:

A
reference

Re: Publisher and 1&1

article:
How
to
trouble-shoot
Publisher
web
upload
issues
<http://msmvps.com/blogs/dbartosik/archive/2>

--
Mary
Sauer
MSFT
MVP
<http://office.microsoft.com/>
<http://msauer.mvps.org/>
<news://msnews.microsoft.com>
<http://officebeta.iponet.net/en-us/publisher/F>

"The
Cat"
<TheCat@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:DDF0E93B-A269-4E61-8194-22A14>

I've
just
spent
days
putting
a
15-page
website
together
on
Publisher
2003.
After
registering
a
domain
name
and
getting
a
web
host
(1&1)

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I
thought
it
would
be
plain
sailing
to
get
the
site
up
and
running.

I've
just
spent
40
minutes
on
the
phone
to
1&1
and
I'm
none
the
wiser
or
further
forward
into
how
I
can
get
my
site
up.

I've
followed
the
Help
on
Publisher
and
followed
the

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instructions
to
the
letter
but
still
nothing.
1&1
even
got
me
to
download
another
FTP
Server
(Wise-FTP)
and
try
doing
it
through
that
but
again
nothing.

Any
suggestions
because
I
can't
afford
to
tear
anymore
hair
out!!

The
Cat
Clueless
in
Dunfermline

www.jocknroll.co.uk...coming
soon!!

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