

Re: MS Project app Freeze when opening a .mpp file – Thanks JulieS

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- *From:* "Mike Glen" <glenATmvps.org>
  - *Date:* Mon, 20 Oct 2008 09:13:22 +0100
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Hi John,

For my benefit and that of others, what was the process to "allow" Project to move through the NAV firewall?

Mike Glen  
Project MVP  
See <http://tinyurl.com/2xbhc> for my free Project Tutorials

jblair wrote:

Yesterday I posted this issue on this discussion and, I believe, JulieS responded with the idea that it may be a conflict with Norton AntiVirus. The specific problem was that attempting to open any .mpp file would cause both MS Project 2003 or 2007 to freeze.

Turns out that is was NAV. After a lengthy session with NAV online chat last evening it was determined that it was necessary to "allow" Project to move through the firewall. All Office apps were so configured and everything is functioning normally now. That change took place sometime during the past month, I assume from a update to NAV.

Thanks JulieS! for the tip.

John Blair