

Re: New R0m by Nov 24

Source: <http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc/2005-11/msg01024.html>

- *From:* "Sven" <sejohannsen@xxxxxxxxxxx>
 - *Date:* Sun, 20 Nov 2005 23:43:19 -0700
-

My wife's X50v's registration was always shaky. She complained about it often but I never saw the issue until one time I was upgrading it and reloading all the software. (I like to do that, seems cleaner) Spending a day with it I saw her issues. We hard reset it and played with it for a day factory fresh and it had problems. Called Dell support, explained the issue and what we had done and a new one came next day air. Haven't had a problem since. Both of us are happier. Call Dell.

Incidentally, mine started acting a little funny, seemed off, less responsive. Got rid of my screen protector and it's been fine since. Probably could have cleaned it and put on a new one, but I don't really like the things anyway.

—

Sven

MVP – Mobile Devices

"Jason Richards" <jgr_online@xxxxxxxxxxx> wrote in message news:uNFXZFU7FHA.3648@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

- > I've seen the battery drain issue with my Axim x50v many many times.. I
- > didn't know it was related to SD/CF devices. Only typical warning that
- > this
- > is happening is the heat generated by the high speed power drain.
- > The only thing is . . . I'm using 2003 SE v4.21.1088 (Build 14260.2.0.5)
- > not WM5.
- >
- > Are you sure this is software?
- >
- > Another issue I've seen is that the touch screen alignment is flaky.
- > Often,
- > and I mean often, the registered location of the stylus changes position
- > in
- > the vertical direction. Some areas of the screen work fine, like the tool
- > bars and drop up menus, but the main body of the application can be off by
- > as much as 1/2". In some cases I'm unable to get to the alignment utility
- > to re-align while working. And this some times take 10 repeats to get
- > back
- > to working (lots of soft resets happening). The alignment can change
- > simply
- > by switching to another application. After switching back, the position

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> can
> be in a completely different spot. This kill productivity and almost has
> me
> off the device.
> I've thought this might be related to using non-VGA software, but I've
> verified that when using only VGA supporting software, the issue still
> occurs.
>
> Any thoughts?
>
> "Mike O'Brien" <mikeobriens@xxxxxxxx> wrote in message
> news:uGK1iNM7FHA.3200@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
>> From the Axim site for what its worth...
>>
>> Original post by captpackrat
>>
>> Dell is releasing a ROM flash by Nov. 24 where you may download the same
>> from www.support.dell.com and that is suppose to resolve all these issues
>> that you mentioned.
>>
>> These appear to be the Big Five WM5-related problems. All appear to be
>> software related, as they occur with both the X51 and the X50 upgraded to
>> WM5, and were never present in the original X50 OS.
>>
>>
>> 1. Leaving an SD or CF card in the unit drains the battery, even with it
>> powered off. Leaving both cards in drains it twice as fast as one.
>>
>> 2. Leaving a CF card in the unit may cause it to disappear when the unit
> is
>> powered on. Restoring the card requires a soft-reset.
>>
>> 3. Leaving an SD card in the unit may cause it not to turn on at all if
> the
>> battery is below about 85%. Removing the card allows the unit to turn on
>> normally.
>>
>> 4. Frequent error messages regarding GWES.EXE, a core Windows file that
>> handles the graphic user interface. Disabling Error Reporting will
> prevent
>> this annoying message, but the errors probably still occur.
>>
>> 5. Setting the unit in the cradle with it turned off may result in the
>> so-called "White Screen of Death"; the screen turns on solid white and
>> the
>> unit becomes totally unresponsive. A soft-reset is req
>>
>> Regards,
>>
>> Mike O'Brien
>>

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>> life is full of choices; choices have consequences

>>

>>

>

>

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• **References:**

◆ **[New ROM by Nov 24](#)**

◇ *From:* Mike O'Brien

◆ **[Re: New ROM by Nov 24](#)**

◇ *From:* Jason Richards

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