

Re: mobile 6 can't access shares

Source:

http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.phone_edition/2008-06/msg00008.html

- *From:* "Helio Diamant – MS–MVP/Mobile Devices" <helio@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 18 Jun 2008 15:23:53 +0300
-

Dan,

I have been doing some tests here since your first post, and I have found an easy way to avoid all problems on this issue. The name of the solution is Resco Explorer and it can be found at www.resco.net. Believe me, the LAN functionality connects easily also to SBS, and together with the registry editor and the FTP client it is well worth the 29.95 they are asking for it.

--

Helio Diamant
MS–MVP/Mobile Devices
Editor – PocketPCFreak.com

"Dan H" <nospam@xxxxxxxxx> wrote in message
news:eldkYPpwIHA.2068@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi I posted this in SBS NG and it was suggested I post here:

We are using an IPAQ running Windows Mobile 6. We want to access shares on the network.

We can access shares on a Windows XP Pro machine no problem but when on the same network trying to access a share on a Windows 2003 SBS the login fails and a message box prompting for a username and password continues to pop up (because of the failed access).

The event viewer on the server though shows a successful login.

The user is administrator and has full control on the shares. We verified it is not a firewall issue. We verified it is not a WAP issue.

We actually took the ipaq to another network to see if it could access folders and the same issue occurs and it seems to be only with the Windows 2003 SBS (it works on Windows 2000 server).

We took a Dell handheld running Mobile PC 2003 and were able to access the

Re: mobile 6 can't access shares

shares using a username and password to the share on the SBS server. We had no problems accessing the folder with the Mobile running the PC 2003.

=====

The above was our initial post after the above post we tried other things while waiting for a response and this is what happened:

since the post we have been trying various different things and can access the folder but we are really not comfortable with how it is accessing the folder (I will explain) so I don't really consider it a resolution. As suggested I will post to the other group as well. Thanks for

the link.

While waiting for a post response I continued trying to access the server and did get into

the share we need to.

What I did was provided the netbios servername\username in the message box that prompted for

the username and password. It appeared the sername was case sensitive as we tried multiple

times.

On the 2003 server there is an account called testaccount. servername is Testserver.local.

so in the IPAQ i open \\testserver\testfolder. it prompts for a unsername password and

domain.

If i put in testserver\testaccount as username it denies access, HOWEVER if

I put in

Testserver\testaccount (notice the capital T in testserver) it lets me in.

When i initially got in though i didn't see any files in the folder.

Server

Manager on the

SBS showed a user Guest as being connected.

So i enabled guest and gave the Guest account full control to the folder and

now I can see

all of the files and folders in the share.

So it looks like the server thinks it is the account GUEST.

Now we tried this over and over, and could only get in when the T in

Re: mobile 6 can't access shares

testserver was capital.

To take it further we provide credentials Testserver (no username just the netbios name of

the sbs server we are trying to get into, there is no user account called testserver) and no

password and it lets us in the share (still showing it as connecting as GUEST).

So we can get it to work consistently but obviously this is not right.

Here is where it gets even more tricky.

WE needed to get this thing live in the actual work environment so we planned on enabling

guest account on the server and doing the same thing by providing netbios name of the new

server we were connecting to.

So I went over the new location, enabled the guest account entered the UNC for the new

server (\\newserver\newfolder) and it let me right. It did not prompt me for any username

or password. It sees the user as Guest but the last credentials I supplied from the IPAQ

were from the test environment (Testserver).

Any ideas on what is going on because we are stumped?