

Re: http_403 error, but not for everyone

Source:

http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.phone_edition/2005-05/msg00025.html

- *From:* "Allan Boegild Pedersen" <abp@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 6 May 2005 21:09:34 +0200
-

Hi again...

A simple way to test the certificate, just to rule that out, is to browse to the oma ssl site in pocket explorer. If you dont have the root certificate you will be warned about it.

I resently had a simular problem with a public certificate from freessl.com i was not aware the root was not included in windows mobile.

else i might admit that it looks strange and i dont have any bell ringing...

--

Regards,
Allan Boegild Pedersen
www.pda-faq.com

"Dale Edwards" <dedwards@xxxxxxxxxxxxxxxxx> skrev i en meddelelse
news:uMLd9YmUFHA.1896@xxxxxxxxxxxxxxxxxxxxxxxxx

> Hi Allan – thank you for responding.

>

> As far as the SSL cert is concerned, as I stated I can login successfully

> with both devices and get email – so I don't think the cert is an issue.

> Besides, it's not a home grown cert, is from an authority.

>

> The user only has one email address.

>

> I don't think the error described in the article accurately describes my

> situation.

>

> "Allan Boegild Pedersen" <abp@xxxxxxxxxxxxxxxxxxxxx> wrote in message

> news:%23AA%23wxlUFHA.1152@xxxxxxxxxxxxxxxxxxxxxxxxx

>> Hi

>>

>> – Make sure the Pocket PC knows the root certificate of the SSL

>> certificate you use

>>

>> – Does the user have more than one email address? and is the default

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>> email address different from the one that is set by the recipient update
>> service? then you need to look at this
>> <http://support.microsoft.com/?kbid=886346>
>>
>> – if the server you connect to is not a frontend exchange server see this
>> 403 error
>> <http://support.microsoft.com/default.aspx?kbid=817379&product=exch2003>
>>
>> --
>>
>> Regards,
>> Allan Boegild Pedersen
>> www.pda-faq.com
>> "Dale Edwards" <dedwards@xxxxxxxxxxxxxx> skrev i en meddelelse
>> news:OkN6WabUFHA.3596@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
>>> A couple of months ago, I setup my Siemens SX66 telephone/PocketPC to
>>> synchronize with my Exchange 2003 server. The server is setup SSL, I use
>>> forms based authentication – it all works great.
>>>
>>> However, today I went to setup another user on an IPAQ. Each time I try
>>> to synchronize for him, I get an http_403 error. I've already verified
>>> that everything on his account is set properly to allow him to
>>> synchronize, and that everything on his IPAQ is setup correctly, but it
>>> fails. I used my username on his device and it worked successfully. I
>>> tried his username on my device and it http_403 failed.
>>>
>>> Does anyone have any idea why this might be the case? It appears that
>>> the problem is around his account somewhere, not his device.
>>>
>>> Incidentally, I tried several other users, some with admin privileges
>>> and all failed with http_403.
>>>
>>> Thanks,
>>> Dale
>>>
>>
>>
>
>

• **References:**

- ◆ **[http_403 error, but not for everyone](#)**
 ◇ From: Dale Edwards
- ◆ **[Re: http_403 error, but not for everyone](#)**
 ◇ From: Allan Boegild Pedersen
- ◆ **[Re: http_403 error, but not for everyone](#)**

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◇ *From:* Dale Edwards

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