

# Re: What needs to run on Mobile device for USB sync to work?

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2007-08/msg00317.html>

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- *From:* "Paul G. Tobey [eMVP]" <p space tobey no spam AT no instrument no spam DOT com>
  - *Date:* Wed, 29 Aug 2007 10:17:11 -0700
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But the checkbox *\*is\** checked to use USB with all PC connections, right? That's the only thing I could think of that would be a problem that would be easy to fix. If the checkbox *\*is\** checked and AS does not run (it's not in the list of running programs in the device's Memory control panel applet), then I'm afraid that you'll have to hard reset the device to fix that, losing everything in the persistent storage and resetting the registry to factory default (you'll have to reinstall all apps installed after you got the device).

If ActiveSync on the device *\*is\** running after you plug it in, and it's ActiveSync on the PC that's having a problem, *\*that\** sounds like a firewall problem on the PC. There's are lots of lists of what to do about that (pages on the Web, etc.).

Paul T.

"Dave\_D" <DaveD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:2782F5EC-FBA6-460B-B37B-8F9901FB5092@xxxxxxxxxxxxxxxxxxxx>

Under Menu | Connection the only option is ""USB". When I dock the device its screen lights up but ActiveSync on the device does not start. If I run ActiveSync on the device then dock it does not notice the connection. ActiveSync on the PC, meanwhile, pops up every time and tries to connect.

I wondered if the grave accent before the USB might be a problem, but a scan through the registry showed that several options for connection are prefixed with the same character for some reason.

"Paul G. Tobey [eMVP]" wrote:

You can't do anything about what needs to be running anyway. The answer is, basically, ActiveSync, the application. Run that, if it's not already

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running, which it probably is (since you've been syncing using Bluetooth or IR). Choose Menu | Connections and make sure that USB is selected and that Synchronize all PCs using this connection is checked (this is WM5; it may be a bit different on WM6 or 2003).

Paul T.

"Dave\_D" <Dave\_D@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:42BEDA66-D028-4C2D-9822-B6C38C9DB3EF@xxxxxxxxxxxxxxxxxxxx](mailto:news:42BEDA66-D028-4C2D-9822-B6C38C9DB3EF@xxxxxxxxxxxxxxxxxxxx)

Greetings All,

I'm using 4.5 and my Orange SPV M600 will sync with my PC using Bluetooth and Infrared connections. But not USB. It used to work, but I deleted all the timer queue notifications (ages ago) and it has not worked since. I've tried all the firewall suggestions. Indeed I have changed PC (for other reasons) and the behaviour is just the same. So my guess is that there is something amiss on the device. Can anyone point me to somewhere that gives details of what needs to be running on the device.

Ta.