

## Re: .net framework caused Activesync to not connect to my Device

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2007-07/msg00256.html>

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- *From:* Marc <Marc@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Mon, 23 Jul 2007 14:18:02 -0700
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Since I reinstalled ActiveSync there is no partnerships. Everything was working just fine until I tried to install the .net compact framework then it just stopped connecting after that. Windows see the mobile Device but activesync pops up with that error, never actually letting me even try to create a partnership.

"Paul G. Tobey [eMVP]" wrote:

I'm out of easy, no side-effect ideas. Of course, review *any* security software that is running on the PC. Anti-virus, anti-spyware, firewall, virtual private networking can all affect the network connection that AS and the device create when you connect. If you have recently installed any of the items mentioned, completely uninstall then from the PC ("disable" or "off" often blocks *all* traffic, rather than letting it all through).

If there is no joy there, disconnect the device, delete the partnership and see whether AS tries to establish a new one when you reattach. You might also, before deleting the partnership, check the Windows event log and make sure that there weren't problems starting any of the ActiveSync services.

Paul T.

"Marc" <Marc@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:F7ED0E8E-D55E-401E-886C-22BA2BCA943B@xxxxxxxxxxxxxxxxxxxx>

Yes is it connected to a network and yes I do have DHCP running.

"Paul G. Tobey [eMVP]" wrote:

Is the laptop connected to a larger network via Ethernet or WiFi? If not, you might connect it and see if that matters. You *do* have the DHCP Client

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service on the laptop running, right?

Paul T.

"Marc" <Marc@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:A97724B2-405E-4DE4-A472-1E3BEB2D356D@xxxxxxxxxxxxxxxxxxxx](mailto:news:A97724B2-405E-4DE4-A472-1E3BEB2D356D@xxxxxxxxxxxxxxxxxxxx)

Yes I did, It seems to be an issue on the PC  
itself and not the Device.

I  
have tried Reinstalling Activesync several  
times.

"Paul G. Tobey [eMVP]" wrote:

Have you soft reset the  
device?

Paul T.

"Marc"  
<Marc@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:204FF39C-2415-4E04-9751-84F6760EAFED@xxxxxxxxxxxxxxxxxxxx](mailto:news:204FF39C-2415-4E04-9751-84F6760EAFED@xxxxxxxxxxxxxxxxxxxx)

I installed  
the .net  
compact  
framework,  
or tried to at  
least. It  
never  
installed  
and to my  
device and  
now on this  
pc which is  
my work  
laptop I  
cannot  
connect,  
one I  
connect my  
Device I get  
the pop up  
"ActiveSync  
cannot  
connect to  
the

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Windows  
Mobile  
powered  
device. To  
troubleshoot  
the  
problem,  
click OK" if  
i run the  
troubleshooting  
it says  
something  
of the  
ports  
being  
blocked but  
I ahve  
completely  
disabled all  
firewalls on  
all ports.