

Re: Doesn't work in Cradle. Repeated conversation.

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Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2007-07/msg00251.html>

- *From:* "Purtech" <mikek(remove)@hlit.net>
 - *Date:* Mon, 23 Jul 2007 12:08:31 -0500
-

Yes it is trying to hit a proxy.

I don't understand how to change the connection between automatic and internet – except removing the password.

How do I do that?

"Carl Wolz [MSFT]" <carlw@xxxxxxxxxxxxxxxxxxxxxx> wrote in message news:%2320ALfAzHHA.1100@xxxxxxxxxxxxxxxxxxxxxx

Is the device trying to hit the proxy? Have you cycled the desktop ActiveSync connection between "automatic" and internet?

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Carl Wolz [MSFT]

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"Purtech" <mikek(remove)@hlit.net> wrote in message news:%23pRWUqtyHHA.2172@xxxxxxxxxxxxxxxxxxxxxx

Chris:

I thought about that. FQDN does work...it resolves to the external address of the router. Which it should. Servername.com resolves to the External IP of company router.

Either way it is getting to the server.

DNS is configured properly. I am evening starting to use Ethereal and a hub to sniff the traffic. Nothing conclusive. I don't see any DNS/Netbios traffic when activesync it trying to sync.

(I have another SBS 2003 network at another company setup exact same way.

Using PocketPC's. No problems there.)

Re: Doesn't work in Cradle. Repeated conversation.

Makes no sense. I would bet at this point it is the phone.

"Chris De Herrera" <chris@xxxxxxxxxxxxxxxx> wrote in message
news:OIWpMjnyHHA.2224@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi,
Sinc your device won't sync in the cradle with the fqdn, I'd
look at the
network configuration to make sure that you can use the fqdn
internally.

One hack which may work for you is to edit the hosts file
(c:\windows\system32\drivers\etc) to refer to the fqdn and
external IP.

Sincerely,

--
Chris De Herrera
<http://www.pocketpcfaq.com>
<http://www.tabletpctalk.com>
<http://www.pocketpctalk.com>
<http://www.mobilitytalk.com>

Windows Mobile Device Center FAQs –
<http://www.pocketpcfaq.com/faqs/wmdc/index.htm>
ActiveSync Troubleshooting Guide –
<http://www.pocketpcfaq.com/faqs/t-shootactivesync.htm>

"Purtech" <mikek(remove)@hlit.net> wrote in message
news:uHZt3pkyHHA.3916@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Chris:

Remember this conversation:

<http://hardware.mcse.ms/message246956.html>

This exact thing is happening to me.
Problem is Netbios name and
servername.local resolve to internal server
address – as they should.
Servername.com resolves to public IP
address on the router – from
inside.

I have another system setup the same way
and I don't have this issue.

Re: Doesn't work in Cradle. Repeated conversation.

The phone is a Verizon Treo 700w.

It will only sync in the cradle if the server name is the Netbios name.
Then activesync changes the settings in the phone to the Netbios name and the phone won't work off the cradle – won't sync. Also, the phone gets this error about 10 times a day:

To: Wireless Sync User
Subject: Automatic Synchronization
Suspended

Automatic synchronization to your device has been suspended. Please switch to your Wireless Sync client and select Sync. Synchronization will resume once you enter your username and password.

But it works anyway – off the cradle if the server name is
servername.com.

What is going on?