

RE: Vista and Mobile Device Center Sync Problem with Windows Mobil

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2007-02/msg00588.html>

- *From:* Matt <Matt@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 26 Feb 2007 11:23:31 -0800
-

Hi Jane,

The USB serial mode choice is disabled by my mobile service provider – the USB to PC option is not present on my connections menu.

Regards

matt

"Jane Ly [MSFT]" wrote:

Hi Matt,

It looks like your RNDIS adapter is encountering some issues. Your phone has two USB modes. Please switch to the serial USB mode. Here are the instructions to do so:

1. Start
2. Settings
3. Connections
4. USB to PC
5. Uncheck Enable advanced network functionality

Hope that helps,
Jane Ly

—

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"Matt" wrote:

Hello Jane,

Log Name: Application

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Source: RapiMgr

Date: 24/02/2007 10:32:35

Event ID: 7

Task Category: None

Level: Error

Keywords: Classic

User: N/A

Computer: Matt-Laptop

Description:

Windows Mobile-based USB device is plugged in but is unable get a network with the desktop.

Event Xml:

```
<Event xmlns="http://schemas.microsoft.com/win/2004/08/events/event">
  <System>
    <Provider Name="RapiMgr" />
    <EventID Qualifiers="49152">7</EventID>
    <Level>2</Level>
    <Task>0</Task>
    <Keywords>0x8000000000000000</Keywords>
    <TimeCreated SystemTime="2007-02-24T10:32:35.000Z" />
    <EventRecordID>2746</EventRecordID>
    <Channel>Application</Channel>
    <Computer>Matt-Laptop</Computer>
    <Security />
  </System>
  <EventData>
    <Data>
    </Data>
  </EventData>
</Event>
```

Matt

"Jane Ly [MSFT]" wrote:

Hi Matt,

Can you tell me what event log ID you are getting? Here are instructions on how to do that:

<http://www.pocketpcfaq.com/faqs/wmdc/event-log.htm>

Jane

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"Matt" wrote:

Hi Jane.

I have used the control panel uninstal to
remove previous versions of WMDC.
I went through the cycle of install / uninstall
several times. I installed
the OEM vista ultimate as a new install. I
was not a beta tester.

The mobile does not show up in my
computer and is not browsable.

Thanks

Matt

"Jane Ly [MSFT]" wrote:

Hi Matt,

Did you uninstall all
previous versions of
Windows Mobile Device
Center and
Windows Mobile Device
Center Driver before
installing our RTM build?
Also,
can you verify for me that
your device shows up in
Computer and is browsable?

Thanks.

Jane Ly

==

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"Matt" wrote:

Hello.

I have a

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HTC
Tornado
(aka Orange
SPV C600)
which is
recognised
by Vista
Ultimate
when
plugged in
as a mobile
adaptor
appears in
the device
manager.
However
WMDC
does not
recognise it
and so sync
is not
possible. I
have AKU
2.3 ROM.
All
firewalls
and
antivirus
software are
off and
problem
persists. I
have
flashed teh
ROm and
done
various hard
resets to no
avail. I am
not
running one
care. Any
ideas on
what might
be the
issue? My
service
provider
says
"Windows
Vista?

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Never heard
of it."