

Please Help! Trying to sync Motorola Q to Exchange – Nothing seems to work right...

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I am Verizon customer and just switched to a Motorola Q after using a Blackberry 7250 for several months. On the Blackberry I was able to easily configure the Blackberry Internet Service to pull down my email from my company's Outlook Web Access account. (It was coming down when the device polled every 10-15 minutes, but I didn't mind...)

Now, I have the Q, and I have had nothing but problems trying to get any kind of syncing working right. I downloaded ActiveSync 4.2, and like other users I've seen, I can sync files on my PC fine, but cannot connect to the Exchange Server, despite the fact that I have Outlook open and am VPNed in to my corporate network.

I also have Verizon Wireless Sync PC Monitor running, which seems to pull down some emails (of course, only when the PC is on and Outlook is open).

I know that the Q needs to have the AKU2 update to do direct push. I downloaded the Motorola updater and it says there are no updates for my Q – which I would assume means the AKU2 is on my Q?

I bought the Q based on the promise of direct push since it is slimmer and sleeker than the Blackberry 7250. I hope I didn't make a mistake.

So, if anyone can please help me get direct push or at the very least getting ActiveSync to acknowledge the Exchange server, that would be great.

Thanks!

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