

DirectPush w/ Outlook Running on Desktop?

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Our corporate email system is such that Outlook is configured to fetch mail from the server on a regular basis and store it in a local Personal Folders location. So while Outlook is running on my machine, messages are sitting on the server for only a various short amount of time.

When Outlook is NOT running, the direct-push to my WM5 device (Samsung i730, upgraded) seems to work just fine.

When Outlook IS running, though, it doesn't work at all. It seems that by the time Exchange sends the notice down to the device that a message as arrived and the device goes to get it, Outlook has already fetched it. So the Inbox on the server is empty.

Even if I turn down the frequency of Outlook's fetch, at some point it will fetch from the server and empty the Inbox... so when the device next talks to the server, anything that was on the device won't be there any longer.

Is there any way to get direct-push working in this sort of environment, or does it require that Outlook not be pulling things down from the server (e.g., configured so that the Inbox I'm interacting with is the actual server Inbox in Exchange)?

Thanks,

jd