

Re: General

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-08/msg00222.html>

- *From:* "Matthew" <pgh1969pa@xxxxxxx>
 - *Date:* Tue, 25 Jul 2006 20:14:37 -0400
-

My problem is in the thread above. The upgraded device running WM5 works as does a WM2003 device but a second WM5 device that has not been updated no longer works under AS 4.2! All three worked just fine under 4.0. We can safely say the ROM upgrade was irrelevant to the problem and AS 4.2 is at the core of the problem.

I'm glad it works for you but I gain no consolation with this knowledge.

It really doesn't matter how much MS tests their software because in the end perception is reality in the user's eye and the track record suggests that an OS held together with patches and an 'improved' sync host that's broken does tell a story. We can blame interacts all day but in the end the only thing that changed on my computer was AS. The first goal to improve software should be to do no harm.

"Paul G. Tobey [eMVP]" <p space tobey no spam AT no instrument no spam DOT com> wrote in message [news:%23itm\\$DsGHA.2240@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23itm$DsGHA.2240@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Again, just like you, I'm going from one point of view. Yours is no more or less valid than mine. AS 4.2 worked perfectly for me and I had problems, resolvable, but still problems with 4.0. I'd say that, for me, that makes 4.2 better.

It sounds to me like there is a problem with the ROM update for your device which may be responsible for the problem. Note that MS doesn't build those ROM updates, decide what goes in them (other than to specify the minimum requirements to be a Pocket PC device), or test them. The OEM is responsible for that. I'm running the latest ROM build for my device, also, including the push e-mail support, etc., with no problems with AS4.2.

I simply was trying to explain why 4.x is not 3.x in terms of how it works internally (the 'why' of the change). None of that changed in going from 4.0 to 4.2, however. The changes there were things associated with fixing specific incompatibilities found between 4.0 and 4.2beta that caused connectivity, sync, and other problems for people.

I'd like to help you get it fixed, but all I can recommend at this point

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is to post the contents of the WCE*.log files for AS from the %temp% folder, along with the ROM version information from the device. Maybe someone will spot something or someone with the same device will respond...

Paul T.

"Matthew" <pg1969pa@xxxxxxx> wrote in message
[news:%23Bz\\$CtDsGHA.4852@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23Bz$CtDsGHA.4852@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Well, I wonder how Apple seems to do a better job with their OS and itunes over windows and media player. I have yet to own a dap that didn't have some form of syncing problem with wmp. I've never been one to beat up on MS for sport but lately I've realized that all their releases are no more than betas.

I surely wish they would stop offering solutions looking for a problem. AS 3.8 worked well. AS 4.0 at least worked. AS 4.2 is the first version I could not resolve my problems and I started with the palm-sized pc! If I could go back to 4.0 I would but I can't since MS was kind enough to break it's ability to sync with the new X51v rom.

I like Bill Gates but I sometimes hate the seed he has spawn. They don't offer accessible support (\$25.00 to discuss how they screwed up!) or listen to what non-corporate customers want or need!

If you have solutions to my problems which get to the root of my problems, I'd be more than willing to listen. Trying to convince me that 4.2 is better is a hard sell. I don't care if it connects to an exchange server or the moon if can't connect to my ppc! It should do this well *first* before it tries to be something else! Any other rationalization is pointless! If it can't do it's primary role, who cares about exchange server!

"Paul G. Tobey [eMVP]" <p space tobey no spam AT no instrument no spam DOT com> wrote in message
news:%23fCgvC0rGHA.3748@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

No, it's been tested and beta-ed, etc. You don't realize the volume of stuff that interacts with network adapters on your PC. The beta of 4.2 worked fine for me, but yet a significant number of people here are having problems with the released version, even. The difference is configuration on their PC, which might be running XP or 2000, wireless networking or wired with any one of dozens of network helper programs, firewalls from half a dozen or more vendors,

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anti-virus/anti-scripting programs from dozens of vendors, VPN clients from half a dozen vendors and in several versions, etc. The number of combinations that could be found in the real world is literally astronomical; the size of the AS test team is not.

The basic reason for changing to a network communication scheme is that you now communicate exactly the same way with Exchange Server as you do with desktop AS. This is a huge improvement for the AS team (which is very small). They now have the ability to add features, fix bugs, etc. without having to fix the same bug in two places. The initial pain was, I'm sure, an expected problem (although I think the severity of problems caught them a little off-guard), but the long-term result should be better responsiveness to problems and better synching, in general.

It's extremely painful for people who *are* having problems, and you can certainly pin that on the change to network communications from just acting like a regular USB device, but, frankly, I don't see that AS over USB was super-reliable before the change. The change simply seems to have changed who is running into problems. People who had 3.x working fine and never had a problem with that now may have hell, while those who were always having problems getting 3.x to work, if they're still around, may have smooth sailing with 4.x (as I do).

Paul T.

"Matthew" <pgh1969pa@xxxxxxx> wrote in message news:%23rgX5ObrGHA.4992@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

It's hard to that believe that anyone at Microsoft actually tested any of their software before it was released. Why in the world did they

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screw up AS with all this network crap that doesn't work escapes me!

I've been using PPCs since the beginning and this is a real mess! If

I'm having problems with the 'new and improved' activesync, I wonder how new users are doing! I thought 4.2 was to fix connection issues not create them! AS 4.2 is the absolute worst version ever!

"Tim Maher-De Troyer"

<tim.maherdetroyer4@xxxxxxxxxxxx>

wrote in message

news:eAjqAparGHA.2256@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

This is, without a shadow of a doubt, one of the worst pieces of software ever written.

As a result of it's complete inability to recognise USB devices (O2 XDA II), except intermittently, no proper interface to Windows Media Player 10.x and above and it's thorough incapacity in delivering understandable messages I shall be abandoning the entire charade in favour of BlackBerry (You can get the music!).

This is the biggest load of unusable software that I have encountered in years.

Dump it and get something written that can connect peripheral PC like devices.

Tim

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