

Re: Activesync support codes 85020010 and 80070002

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-05/msg00432.html>

- *From:* Administrator <administrator@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 12 May 2006 21:31:48 +0000 (UTC)
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Hello Chris,

The hostnames are the same: mail.userdomain.com and the digital certificate matches that name. OMA is accessed by <https://mail.userdomain.com/oma> and OWA with <https://mail.userdomain.com/exchange>.

As I said earlier I find it strange that OMA says the device doesn't trust the certificate and OWA does, because it connects directly.

Dennis

Hi,

Are the host names the same for OMA and OWA? Is the digital certificate a wildcard cert? Windows Mobile does not support wildcard certificates. ActiveSync 4.x Troubleshooting Guide – <http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x.htm>

"Dennis Jennings" <dennis@xxxxxxxx> wrote in message news:eaVX3iVdGHA.2068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I am trying to set up Activesync between a Cingular 8125 and an Exchange 2003 SP2 server. The sync will work fine between the 8125 and Outlook on the PC, but when I enable syncing with Exchange I get the 85020010 when I am connected with USB and 80070002 when I try to sync over the Cingular network.

I have installed the Certificate for the server—it is one from GoDaddy which Microsoft says will work with WM5.0. If I browse to OWA, the phone connects directly. If I browse to OMA, I get the message that the certificate is not trusted even though it is already installed in the root certificates. If I say continue anyway, I get access to OMA.

Exchange Activesync does work with a PPC 2003, so the Exchange folks say that the problem isn't at the Exchange end and sent me here for

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help.

Anyone have some ideas? I have tried any of the ones I could find that seem related. I even went to another PC and set up a new Outlook profile and a fresh install of Activesync 4.1 and got the same errors.

Dennis Jennings