

## RE: Error code 80004005 Activ Sync 4.1 and WM5 device (O2 XDA Exec

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-05/msg00137.html>

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- *From:* Jon <Jon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 5 May 2006 13:02:02 -0700
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One way to try and create a new profile in Outlook by going to control panel on pc and choosing mail and show profiles, create new and call it test and select option for prompt for profile. Use the Outlook import/export wizard to export your current personal file folder to a personal folder (call it testdata.pst). Exit Outlook and then reopen Outlook into the new profile. Use the import/export wizard to import the testdata.pst file and then make the following changes on the device. When disconnected from pc goto activesync on device and select tools, options and make sure that the current partnership does not have calender checked to sync. Connect device and Activesync on pc should prompt to select profile. Select Test and then it will run setup wizard to sync new data. Do not select any items to sync at first. Go to Tools, Options and then when new partnership friendly name is highlighted select settings and make sure it is set that if conflict replace item on device, then only select calender, click ok and see if that one will sync onto device. If the corruption was on devices calender then it may correct the problem.

An alternate is to create a new Outlook profile that is completely blank and rather than importing the testdata.pst file just connect device and see if Activesync can sync all information from device to a blank outlook profile.

If try one or other you may be able to resolve the problem of straightening out the corrupt data but without an application similar to Resco Utilities File Viewer which allows you to see the protected files that Microsoft doesn't want you to see on the WM5 devices I don't know of a quick way to remove the Calender data from device in a quick manner.

I hope this information helps  
"SteveP" wrote:

Hi Jon

When you stated you added in Appointments/calender are they two seperate fields in the ActiveSync options screen.

No..just ONE field – 'Calendar' (I sometimes mix up/confuse the two!)

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If so then your prob