

Re: unable to establish any partnerships

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Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-04/msg00305.html>

- *From:* "ohugh" <ohugh@xxxxxxxxxxx>
 - *Date:* Mon, 10 Apr 2006 15:06:05 -0400
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About other firewall, I don't think so – windows firewall is on the machine but turned off. I did have the prior version of Norton; i.e., Norton ?? 2005 but believe it came off with the upgrade to 2006 (which I removed yesterday.

I've done several hard and soft resets with no luck.

I downloaded and ran Winsockfix – no change. Any other ideas?

"Rob Borek" <rborek@xxxxxxxxxxx> wrote in message
<news:6nlj32hq0dgbtpa9ovulg2fl695nh5k7tt@xxxxxxxxxxx>

On Sun, 9 Apr 2006 17:24:34 -0400, "ohugh" <ohugh@xxxxxxxxxxx> wrote:

Basic problem – unable to establish any partnerships. Any ideas??

Out of options – looking for ideas
IPAQ 5555 = Device not recognized
Tried USB and Com Ports
Tried 2 different cradles and cables
Tried 2 different computers – both running XP SP2
Tried 3.7 from setup disk, 3.8 and 4.01 (did both an uninstall and the below
regedit trace removals between installs)

HKey_Current_User\Software\Microsoft\Windows CE Services \\

HKey_Local_Machine\Software\Microsoft\Windows\Current
Version\Uninstall\Windows CE Services

HKey_Local_Machine\Software\Microsoft\Windows CE Services

HKey_Users\Default\Software\Microsoft\Windows CE Services

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Tried shutting off windows firewall and Norton Internet Security 2006
Tried removing Norton Internet Security 2006

Tried repairing AS 4.0 in Control Panel – add remove

Are you running any other antivirus/firewall software besides Norton Internet Security 2006? Also try running WinsockFix –
<http://www.softpedia.com/get/Tweak/Network-Tweak/WinSockFix.shtml>.

Have you done a soft reset of the device? Barring that, you may want to back up your device and perform a hard reset, then try connecting the device without restoring the backup and see if you can connect OK.

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Rob Borek

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